

INTRODUCTION

Catholic Social Services Victoria is pleased to provide the 2006 edition of the Directory of Catholic Social Services. The Directory has become a valuable resource, not only for service providers, but also for parishes, schools and those who personally are seeking support and assistance.

The Directory reveals the vast diversity of services provided by Catholic organisations operating in Victoria to people in varying situations and life circumstances. However, it is recognised and acknowledged that there are also many diverse and vital social welfare roles and ministries provided within parishes and by religious orders, which are not listed within the scope of this Directory.

The information detailed in the Directory has been organised into sections, which are based on the primary client group served (e.g. the aged) and then alphabetically within these sections. In addition there is an alphabetical index for each section and a quick-find index located at the back of the Directory.

The Directory is available in both hard copy and on the Catholic Social Services Victoria website at www.css.org.au. For the first time, the Directory has been provided on a database, which enables searching either by section or by using key words when accessing the information electronically. Catholic Social Services Victoria acknowledges the contribution made by Australian Catholic University in undertaking the initial research necessary to update the Directory.

Every possible care has been taken to ensure the accuracy of entries in this Directory at the time of publication (December 2005) but it is recognised that some of the listed details may change over time. If uncertain about information shown in the Directory, please contact Catholic Social Services Victoria for clarification.

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Aboriginal Catholic Ministry

Aboriginal Services

ADDRESS	STREET	434 St. Georges Road THORNBURY 3071	
	POSTAL	PO Box 1088 THORNBURY 3071	
PHONE		(03) 9480 3849	FAX (03) 9480 2163
FREE/ CALL/ MOBILE			
EMAIL		vicki@acmm.org.au	
WEBSITE		http://www.acmm.org.au	
CONTACT		The Coordinator	

SERVICE SUMMARY

A place of worship and celebration to the Aboriginal Community

A gathering place for Aboriginal people to address their concerns to the Catholic Church

A resource centre on Aboriginal culture and issues to the wider Catholic Community

SERVICES

ABORIGINAL CATHOLIC MINISTRY ACTIVITIES INCLUDE:

Faith sharing nights

Sunday worship and Aboriginal liturgy for celebration of the Sacraments

Regional office for National Aboriginal and Torres Strait Islander Catholic Council
(NATSICC)

Contact point and resource centre for Catholic Education on Aboriginal studies

Resource centre for Non-Koories

Office for the Victorian Aboriginal Catholic Council

REGION Office: North and West Metropolitan Service: Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration

Fundraising

COMMENTS

The only agency for Aboriginal people that is auspiced by the Archdiocese of Melbourne

Opening the Doors Foundation

Aboriginal Services

ADDRESS	STREET	434 St Georges Road THORNBURY 3071
	POSTAL	PO Box 1088 THORNBURY 3071
PHONE	(03) 9443 9070	FAX (03) 9443 9080
FREE/CALL/MOBILE	0414 572 891	
EMAIL	openingthedoors@optusnet.com.au	
WEBSITE	http://www.openingthedoors.org.au	
CONTACT	The Development Officer	

SERVICE SUMMARY

Services to increase Koori children's access to Independent schools.

SERVICES

SERVICES TO ABORIGINAL FAMILIES WITHIN THE CATHOLIC EDUCATION SYSTEM:

Provision of financial assistance to financially disadvantaged Aboriginal families in Victoria for school costs

Empowerment of Aboriginal families to advocate to schools about their own needs

Awareness raising within Catholic Schools on indigenous issues

REGION North and West Metropolitan (Office) Service: Statewide

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Administration

Fundraising

COMMENTS

Opening the Doors Foundation has Deductible Gift Recipient Status

Two funding rounds for financial assistance with education costs (December and April)

Foundation is an initiative of the Aboriginal Catholic Ministry

Project Dreaming Tracks

Aboriginal Services

ADDRESS	STREET	648 High Street PRESTON 3072
	POSTAL	PO Box 550 PRESTON 3072
PHONE		(03) 9471 1410
		FAX
FREE/CALL/MOBILE		
EMAIL		dtooffice@bigpond.net.au
WEBSITE		
CONTACT		The Project Manager

SERVICE SUMMARY

Cross-cultural outreach program to provide assistance and support to disadvantaged Indigenous Australians and others, to encourage Indigenous leadership and to increase non-Indigenous Australians' understanding of Indigenous culture.

SERVICES

CROSS CULTURAL OUTREACH PROGRAM INCLUDES:

- Individual and family support
- Community gardening program
- Art program
- Work-based training
- Assistance to obtain employment
- Outreach work
- Cultural tours
- Advocacy and awareness raising

REGION North and West Metropolitan

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

- Administration
- Direct involvement with service users/programs/activities
- Fundraising

COMMENTS

Project Dreaming Tracks Inc. has endorsement as a Deductible Gift Recipient.

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Catholic Homes for the Elderly - Head Office and Services Overview

Aged Care Services

ADDRESS	Suite B, 2 Domville Avenue HAWTHORN 3122		
PHONE	(03) 8862 9000	FAX	(03) 9815 2511
FREE/CALL/MOBILE			
EMAIL	janelle@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors

Resident funded independent living units and serviced apartments for seniors

Residential care for the Aged

SERVICES

OVERVIEW OF CATHOLIC HOMES FOR THE ELDERLY AGED CARE SERVICES

Low cost independent living units - 337 units

Resident funded independent living units - 33 units*

Residential care for the Aged - 330 beds*

(Refer separate listings under Aged Care Services)

REGION North and West Metropolitan Region (Central Office)

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Refer separate listings.

COMMENTS

*Some sites managed for other organisations: refer separate listings.

Catholic Homes for the Elderly Inc. has endorsement as a Deductible Gift Recipient.

Catholic Homes for the Elderly: Corpus Christi

Aged Care Services

ADDRESS 80 Clayton Road CLAYTON 3168
PHONE (03) 8862 9000 [HEAD OFFICE] **FAX** (03) 9815 2511 [HEAD OFFICE]
FREE/CALL/MOBILE
EMAIL
WEBSITE <http://www.che.org.au>
CONTACT The Manager

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 60 low level care
60 high level care
Division 1 nurse on duty: daytime and on call
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION South-Eastern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Fundraising

COMMENTS

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient status.

Catholic Homes for the Elderly: Independent Living Units - Eastern Metropolitan Region

Aged Care Services

ADDRESS	Suite B, 2 Domville Avenue HAWTHORN 3122		
PHONE	(03) 8862 9000	FAX	(03) 9815 2511
FREE/CALL/MOBILE			
EMAIL	janelle@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	Administration Officer - Unit Enquiries		

SERVICE SUMMARY

Low cost independent living units for seniors
Resident funded independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS:

Clifton Hill	- 10 one bedroom units
East Ivanhoe	- 23 one bedroom units
Heidelberg	- 16 one bedroom units
Ivanhoe	- 14 one bedroom units
Richmond	- 20 bedsitter units
Resident entry contribution	- Yes (except for Richmond)
On-site management	- No
Emergency alarm	- No
Community centre	- No

RESIDENT FUNDED INDEPENDENT LIVING UNITS:

North Fitzroy (St. Thomas Close)	- 8 two bedroom units - 2 two bedroom plus study units
Eltham (Park View)*	- 9 two bedroom units
West Brunswick (St Joseph's Place)*	- 8 two bedroom units
Resident entry contribution	- Yes
On-site management	- No
Emergency alarm	- No
Community centre	- Yes (shared access with Parish).

REGION North and West Metropolitan (Central Office)

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Units co-located with St. Catherine's Residential Care Facility
Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Catholic Homes for the Elderly: Independent Living Units - North and West Metropolitan Region

Aged Care Services

ADDRESS	Suite B, 2 Domville Avenue HAWTHORN 3122		
PHONE	(03) 8862 9000	FAX	(03) 9815 2511
FREE/CALL/MOBILE			
EMAIL	janelle@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	Administration Officer - Unit Enquiries. Community Services Manager		

SERVICE SUMMARY

Low cost independent living units for seniors
Resident funded independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS:

- Clifton Hill - 10 one bedroom units
- East Ivanhoe - 23 one bedroom units
- Heidelberg - 16 one bedroom units
- Ivanhoe - 14 one bedroom units
- Richmond - 20 bedsitter units
- Resident entry contribution - Yes (except for Richmond)
- No on-site management
- No emergency alarm
- No community centre

RESIDENT FUNDED INDEPENDENT LIVING UNITS:

- North Fitzroy (St. Thomas Close) - 8 two bedroom units
- 2 two bedroom plus study units
- Eltham (Park View)* - 9 two bedroom units
- West Brunswick (St Joseph's Place)** - 8 two bedroom units
- Resident entry contribution - Yes
- On-site management - No
- Emergency alarm - No
- Community centre - Yes (shared access with Parish).

REGION North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Managed on behalf of Our Lady Help of Christians Parish, Eltham

**Managed on behalf of St. Joseph's Parish, Brunswick

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Catholic Homes for the Elderly: Independent Living Units - Southern Metropolitan Region

Aged Care Services

ADDRESS Suite B, 2 Domville Avenue HAWTHORN 3122
PHONE (03) 8862 9000 **FAX** (03) 9815 2511
FREE/CALL/MOBILE
EMAIL janelle@che.org.au
WEBSITE <http://www.che.org.au>
CONTACT Administration Officer - unit enquiries.

SERVICE SUMMARY

Low cost independent living units for seniors
Resident funded independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS:

Brighton - 10 one bedroom units
- 7 two bedroom units
Middle Park* - 16 one bedroom units
Elsternwick - 14 one bedroom units
Ormond - 12 one bedroom units
North Caulfield - 68 one bedroom units
Glenhuntly - 10 one bedroom units
Mentone - 21 one bedroom units
Resident entry contribution - Yes
On-site management - No
Emergency alarm - No
Community centre - No
Activity program - No

RESIDENT FUNDED INDEPENDENT LIVING UNITS:

None this Region

REGION: Southern Metropolitan
AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Managed on behalf of Carmelite Parish, Middle Park
Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Catholic Homes for the Elderly: John R. Hannah Hostel

Aged Care Services

ADDRESS	68 Wattle Grove MULGRAVE 3170		
PHONE	(03) 9562 3575	FAX	(03) 9546 8645
FREE/CALL/MOBILE			
EMAIL	hannah@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 52 low level care
Accommodation: 52 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty daytime and weekdays
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Eastern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities (including meals)
Fundraising

COMMENTS

Managed for St. John Vianney's Parish, Mulgrave

Catholic Homes for the Elderly: Providence Hostel

Aged Care Services

ADDRESS	9 Griffith Street BACCHUS MARSH 3340		
PHONE	(03) 5367 2402	FAX	(03) 5367 7399
FREE/CALL/MOBILE			
EMAIL	provid@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 58 low level care
Accommodation: 58 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty daytime weekdays and on call
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport

REGION North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Fundraising

COMMENTS

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Catholic Homes for the Elderly: St Bernadette's Aged Care Facility

Aged Care Services

ADDRESS 17 Park Drive SUNSHINE NORTH 3020
PHONE (03) 9310 1000 **FAX** (03) 9310 1031
FREE/CALL/MOBILE
EMAIL stbern@che.org.au
WEBSITE <http://www.che.org.au>
CONTACT The Manager

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total Number of Beds: 50 Low Level Care
30 High Level Care
Accommodation: 50 Low Level Care single rooms with own ensuite
30 High Level Care single rooms with own ensuite
Respite: 1 Low Level Care
Division 1 nurse on duty 24 hrs
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities (including meals)
Fundraising

COMMENTS

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Catholic Homes for the Elderly: St Catherine's Aged Care Facility

Aged Care Services

ADDRESS	1 Clayton Road BALWYN 3103		
PHONE	(03) 9857 9488	FAX	(03) 9857 6001
FREE/CALL/MOBILE			
EMAIL	stcath@che.org.au		
WEBSITE	http://www.che.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Residential care for the Aged
Resident funded independent living units

SERVICES

RESIDENTIAL AGED CARE

Number of beds: 50 low level care, 30 high level care
Accommodation: 59 low level care single rooms with own ensuites
2 high level care single rooms with ensuite
2 high level care single rooms without ensuite
9 high level shared rooms with shared ensuite
2 high level shared without ensuite

Ageing in Place
Division 1 nurse on duty 24 hours
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport

RESIDENT FUNDED INDEPENDENT LIVING UNITS

Resident funded serviced apartments - 6 units

(Refer separate listing under Catholic Homes for the Elderly, Independent Living Units - Eastern Metropolitan Region)

REGION Eastern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Fundraising
Administration

COMMENTS

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status.

Catholic Homes for the Elderly: St Joseph's Hostel

Aged Care Services

ADDRESS 97 Elgin Street HAWTHORN 3122
PHONE (03) 9819 1539 **FAX** (03) 9819 1196
FREE/CALL/MOBILE
EMAIL stj@che.org.au
WEBSITE <http://www.che.org.au>
CONTACT The Manager

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 51 low level care
Accommodation: 51 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Eastern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Fundraising

COMMENTS

Catholic Homes for the Elderly Inc. has Deductible Gift Recipient Status

Evantide Mercy

Aged Care Services

ADDRESS	83 - 99 Queen Street COLAC 3250		
PHONE	(03) 5231 2195	FAX	(03) 5232 2604
FREE/CALL/MOBILE			
EMAIL	helenb@mercy.com.au		
WEBSITE	http://www.mercy.com.au		
CONTACT	The General Manager		

SERVICE SUMMARY

Resident funded independent living units for seniors
Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

- Independent living units: - 29 one bedroom units
- Resident entry contribution - Yes
- On-site management - Yes
- Emergency alarm - No
- Community centre - No

RESIDENTIAL AGED CARE

- Total number of beds: 60 low level care
- Accommodation: 60 single rooms with ensuite
- Respite: 1 bed
- Ageing in place
- Division 1 nurse on duty daytime weekdays and on call
- Allied health service
- On-site church services
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION	Barwon South-West
AUSPICED BY	Sisters of Mercy & Mercy Health and Aged Care

SCOPE FOR VOLUNTEERS

- Administration
- Fundraising
- Direct involvement with residents/programs/activities

COMMENTS

Mercy Health & Aged Care is endorsed as a Deductible Gift Recipient.

Fernhill Hostel for the Aged

Aged Care Services

ADDRESS 18-20 Fernhill Road North SANDRINGHAM 3191
PHONE (03) 9598 3198 **FAX** (03) 9598 3682
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Executive Director

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE:

Total number of beds: 46 low level care
Accommodation: 46 single room with ensuite toilet and shared showers
Respite: 1 bed
Division 1 nurse on duty daytime (weekdays) and on call
Allied health service
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Southern Metropolitan
AUSPICED BY Roman Catholic Trust Corporation/Sacred Heart Parish

SCOPE FOR VOLUNTEERS

Administration
Direct involvement with residents/programs/activities
Fundraising

COMMENTS

Fernhill Hostel for the Aged Inc. has endorsement as a Deductible Gift Recipient

Good Shepherd Aged Services Inc. Abbotsford Hostel and Nursing Home

Aged Care Services

ADDRESS 2 Clarke Street ABBOTSFORD 3067
PHONE (03) 9419 3933 **FAX** (03) 9416 1316
FREE/CALL/MOBILE
EMAIL goodshepherd@c031.aone.net.au
WEBSITE <http://www.agedcarenetwork.com.au/>
CONTACT The Chief Executive Officer / Director of Nursing

SERVICE SUMMARY

Residential care for aged Religious and other aged and/or disabled people

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 35 low level care
49 high level care
Accommodation: 33 low level care single rooms with shared bathrooms and toilets
2 low level care single rooms with ensuite
: 25 high level care single rooms with shared bathrooms and toilets
8 high level care shared rooms with shared bathrooms and toilets

Division 1 nurse on duty 24 hrs

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport

REGION North and West Metropolitan

AUSPICED BY Sisters of the Good Shepherd

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Fundraising

COMMENTS

Good Shepherd Aged Services Inc. has endorsement as a Deductible Gift Recipient

Good Shepherd Aged Services Inc: Maryville Hostel

Aged Care Services

ADDRESS	7-9 Maryville Way BORONIA 3155		
PHONE	(03) 9762 6506	FAX	(03) 9762 6286
FREE/CALL/MOBILE			
EMAIL	maryville@c031.aone.net.au		
WEBSITE	http://www.agedcarenetwork.com.au/maryvillehostel		
CONTACT	Hostel Coordinator		

SERVICE SUMMARY

Residential care for aged Religious and other aged and/or disabled people

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 58 low level care

Accommodation: 58 single rooms with handbasins, shared bathrooms and toilets

Division 1 nurse on duty daytime weekdays and on call

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION Eastern Metropolitan

AUSPICED BY Sisters of the Good Shepherd

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Fundraising

COMMENTS

Good Shepherd Aged Services Inc has endorsement as a Deductible Gift Recipient.

Little Sisters of the Poor: St Joseph's Home for the Aged

Aged Care Services

ADDRESS	STREET	112B St Georges Road NORTHCOTE 3070	
	POSTAL	PO Box 117 NORTHCOTE 3070	
PHONE		(03) 9489 8444	FAX (03) 9489 1302
FREE/CALL/MOBILE			
EMAIL			
WEBSITE			
CONTACT		Reception	

SERVICE SUMMARY

Residential care for the Aged

Day activity program for elderly not living in the residential care facility

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 41 low level care

30 high level care

accommodation: 41 low level care single rooms with ensuite

30 high level care single rooms with (mostly) shared ensuites

Division 1 nurse on duty 24 hours

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

DAY (SOCIAL) PROGRAM

Operates three days per week, including:

Italian specific group one day per week

Lunch

Wide range of activities and outings

REGION North and West Metropolitan

AUSPICED BY Little Sisters of the Poor

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with residents/programs/activities

COMMENTS

Donations to Little Sisters of the Poor are tax deductible

Mother Romana Home Hostel

Aged Care Services

ADDRESS	11-15 A'Beckett Street KEW 3101		
PHONE	(03) 9853 1054	FAX	(03) 9855 0811
FREE/CALL/MOBILE			
EMAIL	romanahome@optusnet.com.au		
WEBSITE	http://www.agedcarenetwork.com.au/		
CONTACT	The Manager		

SERVICE SUMMARY

Residential care for aged people from Slovenian backgrounds

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 30 low level care

Accommodation: 30 single rooms with shared bathrooms and toilets

Respite: 1 bed

Ageing in place

Division 1 nurse on duty weekdays and on call

Allied health service

On-site church services

Activity program and outing

Library

Hairdressing

Close to transport and shops

REGION Eastern Metropolitan

AUSPICED BY Franciscan Order of Friars Minor

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with residents/programs/activities

Fundraising

COMMENTS

Franciscan Order of Friars Minor Mother Romana Home Kew is endorsed as a Deductible Gift Recipient

Nazareth House: Ballarat

Aged Care Services

ADDRESS	218 Mills Street BALLARAT 3350		
PHONE	(03) 5329 5100	FAX	(03) 5333 3910
FREE/CALL/MOBILE			
EMAIL	nazhouse@cable.net.au		
WEBSITE			
CONTACT	The Director of Nursing		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 80 low level care
45 high level care
accommodation: 74 low level care single rooms with ensuite
3 low level care double rooms with ensuite (for couples)
45 high level care single rooms with ensuite
15 dementia specific beds
2 respite beds (1 high care, 1 low care)

Ageing in place

Division 1 nurse on duty 24 hours

Allied Health Service

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION Grampians

AUSPICED BY Sisters of Nazareth

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Fundraising.

COMMENTS

Donations to Nazareth House are tax deductible

Rice Village

Aged Care Services

ADDRESS	STREET	2-26 Marshalltown Road MARSHALL 3216	
	POSTAL	PO Box 818 BELMONT 3216	
PHONE		(03) 5241 3686	FAX (03) 5241 9007
FREE/CALL/MOBILE			
EMAIL	ricevillage@mercy.com.au		
WEBSITE			
CONTACT	The General Manager		

SERVICE SUMMARY

Resident funded Independent Living Units and Serviced Apartments for seniors
Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

Independent living units: 65 two bedroom units, 8 one bedroom units
Serviced apartments: 11 one bedroom units
Resident entry contribution: Yes
On-site management: Yes
Emergency alarm: Yes
Community centre (at Residential Care Facility)
Activity program (at Residential Care Facility)

RESIDENTIAL AGED CARE

Total number of beds: 40 low level care, 40 high level care
Accommodation: low level care: 40 single rooms with ensuite
high level care: 40 single rooms with ensuite
Dementia specific: 10 low care and 10 high care beds
Respite: 1 bed low level care
Ageing in place
Division 1 nurse on duty 24 hours, allied health service
On-site church service, pastoral care
Activity program and outings
Library
Hairdressing
Close to transport

REGION Barwon South-West
AUSPICED BY Sisters of Mercy & Mercy Health and Aged Care

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Rice Village Limited has endorsement as a Deductible Gift Recipient.

Rosary Home

Aged Care Services

ADDRESS	138/150 Odessa Avenue KEILOR DOWNS 3038		
PHONE	(03) 9367 7722	FAX	(03) 9367 2748
FREE/CALL/MOBILE			
EMAIL	rosaryhome@bigpond.com.au		
WEBSITE			
CONTACT	The Administrator		

SERVICE SUMMARY

Residential care for the Aged.

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 50 low level care
Accommodation: 50 single rooms with ensuite
Respite: 2 beds
Ageing in place
Division 1 nurse on duty 24 hrs
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION North and West Metropolitan

AUSPICED BY Dominican Sisters of Malta in Victoria

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

Sacred Heart Homes : Grey Street

Aged Care Services

ADDRESS	STREET	101 Grey Street ST KILDA 3182	
	POSTAL	PO Box 1284 ST KILDA STH 3182	
PHONE		(03) 9536 8450	FAX (03) 9537 1872
FREE/CALL/MOBILE			
EMAIL	info@sacredheartmission.org		
WEBSITE	http://www.sacredheartmission.org		
CONTACT	The Operations Manager Residential and Aged Care		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 33 low level care
Accommodation: 33 single rooms with ensuite
Respite: 1 bed
Division 1 nurse on duty daytime and on call
Allied health services
On-site church service
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda Inc.

SCOPE FOR VOLUNTEERS

Phone Contact (03) 9537 1166
Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Sacred Heart Mission St Kilda Inc. has endorsement as a Deductible Gift Recipient

Sacred Heart Homes:- Annexure

Aged Care Services

ADDRESS	101 Grey Street ST. KILDA 3182		
PHONE	(03) 9536 8454	FAX	(03) 9537 1872
FREE/CALL/MOBILE			
EMAIL	info@sacredheartmission.org		
WEBSITE	http://www.sacredheartmission.org		
CONTACT	The Operations Manager Residential and Aged Care		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 20 low level care
Accommodation: 20 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with residents/programs/activities
Phone Contact (03) 9537 1166

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Sacred Heart Homes: Robe Street

Aged Care Services

ADDRESS	STREET	Avonsleigh Terrace 41-43 Robe Street ST KILDA 3182	
	POSTAL	PO Box 1284 ST KILDA STH 3182	
PHONE		(03) 9534 5558	FAX (03) 9593 9983
FREE/CALL/MOBILE			
EMAIL	info@sacredheartmission.org		
WEBSITE	http://www.sacredheartmission.org		
CONTACT	The Operations Manager Residential and Aged Care		

SERVICE SUMMARY

Residential care for the Aged.

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 29 low level care
Accommodation: 29 single rooms with ensuite
Respite: 1 bed
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda Inc.

SCOPE FOR VOLUNTEERS

Phone Contact (03) 9537 1166
Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Sacred Heart Mission St Kilda Inc. has endorsement as a Deductible Gift Recipient

Sacred Heart Mission St Kilda: Home Care Program

Aged Care Services

ADDRESS	STREET	67 Robe Street ST KILDA 3182	
	POSTAL	PO Box 1284 ST KILDA STH 3182	
PHONE		(03) 9536 8466	FAX (03) 9536 8481
FREE/CALL/MOBILE			
EMAIL	info@sacredheartmission.org		
WEBSITE	http://www.sacredheartmission.org		
CONTACT	The Program Manager		

SERVICE SUMMARY

Packages of Low Level Care to assist elderly people to remain living at home.

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral for other services as required
- assistance to access social activities
- home and garden maintenance.

NUMBER OF CACP'S PACKAGES ORGANISATION HAS IN REGION: 55

REGION	Southern Metropolitan
AUSPICED BY	Sacred Heart Mission St Kilda Inc.

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

Sacred Heart Mission St Kilda Inc. has endorsement as a Deductible Gift Recipient
Priority for Care Packages is given to people who are financially disadvantaged or who have dementia

Sacred Heart Mission St Kilda: Outreach Programs

Aged Care Services

ADDRESS	STREET	87 Grey Street ST KILDA 3182
	POSTAL	PO Box 1284 ST KILDA SOUTH 3182
PHONE	(03) 9537 1166	FAX (03) 9525 3268
FREE/CALL/MOBILE		
EMAIL	info@sacredheartmission.org	
WEBSITE	http://www.sacredheartmission.org	
CONTACT	The Program Managers	

SERVICE SUMMARY

Outreach services for frail and otherwise disadvantaged older people

SERVICES

OUTREACH SERVICES FOR FRAIL/DISADVANTAGED OLDER PEOPLE include:

The Community Visitor Scheme:

a volunteer friendly visiting program for residents in aged care homes who are socially isolated or lonely

Supported Residential Services Program:

offering a range of outings and activities for residents at two local SRS's who are on low incomes and may be socially isolated and/or dealing with mental health issues

Assistance with Care and Housing for the Aged:

helps frail, low-income older people who are renting, in insecure accommodation or who are homeless, to remain in the community through support and by better utilization of existing services.

REGION Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

San Carlo Homes for the Aged

Aged Care Services

ADDRESS	970 Plenty Road MORANG SOUTH 3752		
PHONE	(03) 9404 1490	FAX	(03) 9404 4390
FREE/CALL/MOBILE			
EMAIL	rjoiner@connexus.net.au		
WEBSITE			
CONTACT	The Chief Executive Officer/Director of Nursing		

SERVICE SUMMARY

Residential care for the Aged of Italian background

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 44 low level care
60 high level care

Accommodation: 44 low level care single rooms with ensuite
30 high level care single rooms with ensuite
15 high level care shared rooms with shared ensuites

Dementia specific: 30 high level care beds

Respite: 1 bed

Division 1 nurse on duty 24 hours

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shop

REGION North and West Metropolitan

AUSPICED BY Scalabrinian Congregation, Pious Society of St Charles

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

San Carlo and G V Homes for the Aged has endorsement as a Deductible Gift Recipient.

Sisters of St Joseph Health Care Service (Vic): Mary MacKillop Residence

Aged Care Services

ADDRESS	4 King Street HAWTHORN EAST 3123		
PHONE	(03) 9861 9600	FAX	(03) 9861 9696
FREE/CALL/MOBILE			
EMAIL	admin.mmac@sosj.org.au		
WEBSITE			
CONTACT	Manager/Director of Nursing		

SERVICE SUMMARY

Residential Care for Aged.

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 30 low level care
30 high level care

Accommodation: 30 low level care single rooms with ensuite
20 high level care single rooms with ensuite
10 high level care single rooms with shared ensuites

Ageing in place
Division 1 nurse on duty 24 hours
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
close to transport and Shops

REGION Eastern Metropolitan

AUSPICED BY Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Sisters of St Joseph Health Care Services (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic) - Aged Services Overview

Aged Care Services

ADDRESS	STREET	45-47 Warrigal Road HUGHESDALE 3166	
	POSTAL	PO Box 298 OAKLEIGH MC 3166	
PHONE		(03) 8564 1800	FAX (03) 8564 1880
FREE/CALL/MOBILE		1800 508 008	
EMAIL		mail@southern-cross.org.au	
WEBSITE		http://www.southern-cross.org.au	
CONTACT		The Chief Executive Officer	

SERVICE SUMMARY

Packages of Low Level Care to assist elderly to remain living at home
Low cost and resident funded Independent living units for seniors
Residential care for the Aged

SERVICES

OVERVIEW OF SOUTHERN CROSS CARE SERVICES

Home care services

Community Care Packages - 709 Packages

Low cost independent living units - 70 units

Resident funded independent living units - 298 units* (including 77 units co-located with residential care facilities)

Residential care for the Aged - 439 beds*

Day therapy centre

(Refer separate listings in Aged Care Services section)

REGION Eastern Metropolitan (Central Office)

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Refer separate listings

COMMENTS

* Includes units/rooms under construction

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic) Ave Maria Village (Residential Care and Independent Living Units)

Aged Care Services

ADDRESS	25 Graham Street SHEPPARTON 3630		
PHONE	(03) 5831 3000	FAX	(03) 5831 3886
FREE/CALL/MOBILE			
EMAIL	shepparton@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Resident funded Independent Living Units for seniors
Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

- Independent living units: - 8 two bedroom units, 7 three bedroom units
- Resident entry contribution - Yes
- On-site management - Yes
- Emergency alarm - Yes
- Community centre - Yes (at Residential Care Facility)
- Activity program - Yes (at Residential Care Facility)

RESIDENTIAL AGED CARE

- Total number of beds: 66 low level care, 25 high level care
- Accommodation: 91 single rooms with ensuites
- Dementia specific: 15 Beds
- Respite: 2 beds low level care
- Ageing in place
- Division 1 nurse on duty daytime and on call
- Allied health services
- On-site church services
- Pastoral care
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION Hume

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities in the Residential Aged Care Facility

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic) Cardinal Knox Village (Residential Care and Independent Living Units)

Aged Care Services

ADDRESS	69 Langhorne Street DANDENONG 3175		
PHONE	(03) 9791 2777	FAX	(03) 9706 7452
FREE/CALL/MOBILE			
EMAIL	dandenong@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Resident funded Independent Living Units for seniors
Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

- Independent living units: - 9 two bedroom units, 2 one bedroom units
- Resident entry contribution - Yes
- On-site management - Yes
- Emergency alarm - Yes
- Community centre - Yes (at Residential Care Facility)
- Activity program - Yes (at Residential Care Facility)

RESIDENTIAL AGED CARE

- Total number of beds: 52 low level care
- Accommodation: 52 single rooms with ensuites
- Respite: 2 beds
- Ageing in place
- Division 1 nurse on duty 24 hrs
- Allied health services
- On-site church services
- Pastoral care
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities in the Residential Aged Care Facility

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic) Home Care & Care Packages North and West Metropolitan Region* - Northcote

Aged Care Services

ADDRESS	360 High Street NORTHCOTE 3070		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE			
EMAIL	hcnorth@southern-cross.org.au		
WEBSITE	http://http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Home care services and packages of low and high level care to assist elderly people to remain living at home

SERVICES

*HOME CARE SERVICES** include: home care, personal care, home maintenance, meals, respite

HOME CARE CONTACT:

Phone: (03) 9482 3577, Fax: (03) 9482 6572, Email: hcnorth@southern-cross.org.au

*COMMUNITY AGED CARE PACKAGES ** (CACP's) provide case managed, flexible services which may include: information, meals, assistance with medication, personal care, laundry, referral for other services as required, transport, respite, assistance to access social activities, home care, carer support, home and garden maintenance, shopping, after hours support.

NUMBER OF CACPS PACKAGES ORGANIZATION HAS IN REGION: 58 General, 60 Italian, 39 housing linked for financially disadvantaged

COMMUNITY AGED CARE PACKAGES CONTACT:

Phone (03) 9482 4788, Fax (03) 9482 6572, Email cacpnorth@southern-cross.org.au

EXTENDED AGED CARE PACKAGES provide case managed, flexible high level care services at home for people with nursing home level care needs

NUMBER OF EACH PACKAGES ORGANIZATION HAS IN REGION: 15

EXTENDED AGED CARE PACKAGES CONTACT:

Phone (03) 9482 3577, Fax (03) 9482 6572, Email cacpnorth@southern-cross.org.au

REGION North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

See refer separate entry for Nillumbik Home Care Services
Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic) Michael Chamberlin Court

Aged Care Services

ADDRESS	2 Highfield Road CANTERBURY 3126		
PHONE	(03) 9802 8118	FAX	(03) 9802 2766
FREE/CALL/MOBILE			
EMAIL	stthomas@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Low cost Independent Living Units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 16 one bedroom units
- Resident entry contribution - No
- On-site management - No
- Emergency alarm - No
- Community centre - Yes

REGION: Eastern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Applicants must meet strict eligibility criteria

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Bedford Heights Estate

Aged Care Services

ADDRESS	16 Bedford Street BOX HILL 3182		
PHONE	(03) 9890 8063	FAX	(03) 9890 8943
FREE/CALL/MOBILE			
EMAIL	mail@southern-cross.org.au		
WEBSITE	http://www.bedfordheights.com.au		
CONTACT	Manager Bedford Heights Estate		

SERVICE SUMMARY

Resident Funded Independent Living Units for seniors

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

- Lifestyle village: - 147* two and three bedroom units
- On-site management - Yes
- Emergency alarm - Yes
- Community centre - Yes
- Activity program - Yes

REGION: Eastern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*This Village is open but some stages of the development are still to be released
Southern Cross Care (Vic) has Deductible Gift Recipient Status

Southern Cross Care (Vic): Casa Elda Vaccari

Aged Care Services

ADDRESS	863 Brunswick Street FITZROY NORTH 3068		
PHONE	(03) 9482 1444	FAX	(03) 9482 3836
FREE/CALL/MOBILE			
EMAIL	vaccari@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Residential care for the Aged of Italian background

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 45 low level care
Accommodation: 45 single rooms with ensuite
Respite: 1 Bed
Ageing in place: limited
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Hastings Residential Centre

Aged Care Services

ADDRESS 74 Victoria Street HASTINGS 3915
PHONE (03) 5979 2530 **FAX** (03) 5979 2234
FREE/CALL/MOBILE
EMAIL hastings@southern-cross.org.au
WEBSITE <http://www.southern-cross.org.au>
CONTACT The Residential Care Manager

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 37 low level care
Accommodation: 37 single rooms with shared facilities
Respite: 1 bed
Ageing in place: limited
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Home Care - Nillumbik Shire Council

Aged Care Services

ADDRESS	c/- Nillumbik Shire Council Office, Civic Drive GREENSBOROUGH 3088		
PHONE	(03) 9489 7548	FAX	(03) 9489 6422
FREE/CALL/MOBILE			
EMAIL	hcnillumbik@southerncross.org.au		
WEBSITE			
CONTACT	The Regional Home Care Coordinator		

SERVICE SUMMARY

Home care services to assist elderly people and younger people with a disability to remain living at home

SERVICES

HOME CARE SERVICES include:

- home care
- personal care
- home maintenance
- respite
- meals

REGION: North and West Metropolitan (Nillumbik Shire only)

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Home Care & Care Packages - Eastern Metropolitan

Aged Care Services

ADDRESS	Suite 6, 96 Manchester Road MOOROOLBARK 3138		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE			
EMAIL	hceast@southern-cross.org.au		
WEBSITE	http://http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

HOME CARE SERVICES include: home care, personal care, home maintenance, meals, respite

HOME CARE CONTACT:

Phone: (03) 9727 5533, Fax: (03) 9727 3679, Email: hceast@southern-cross.org.au

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include: information, meals, assistance with medication, personal care, laundry, referral for other services as required, transport, respite, assistance to access social activities, home care, carer support, home and garden maintenance, shopping, after hours support

NUMBER OF CACP'S PACKAGES ORGANIZATION HAS IN REGION: 150

COMMUNITY AGED CARE PACKAGES CONTACT:

Phone: (03) 9727 2100, Fax: (03) 9727 3679, Email: cacpeast@southern-cros.org.au

REGION: Eastern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Home Care and Care Packages - Gippsland Region

Aged Care Services

ADDRESS	8 George Street MORWELL 3840		
PHONE	see below	FAX	see below
FREE/CALL/MOBILE			
EMAIL			
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

HOME CARE SERVICES include: home care, personal care, home maintenance, meals, respite

HOME CARE CONTACT:

Phone (03) 5133 0959, Fax (03) 5133 0823, Email hcgippsland@southern-cross.org.au

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include: information, meals, assistance with medication, personal care, laundry, referral for other services as required transport, respite, assistance to access social activities, home care, carer support, home and garden maintenance, shopping, after hours support.

NUMBER OF CACPS PACKAGES ORGANIZATION HAS IN REGION:

60 general
12 rural and remote (South Gippsland) Community

AGED CARE PACKAGES CONTACT:

Phone: (03) 5133 0820
Fax: (03) 5133 0823
Email: cacpgippsland@southern-cross.org.au

REGION: Gippsland
AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Home Care and Care Packages - Grampians Region

Aged Care Services

ADDRESS	12 Webster Street BALLARAT 3350		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE			
EMAIL	hcgrampians@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

HOME CARE SERVICES include: home care, personal care, home maintenance, meals, respite

HOME CARE CONTACT:

Phone (03) 5331 7791

Fax (03) 5331 7798

Email hcgrampians@southern-cross.org.au

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include: information, meals, assistance with medication, personal care, laundry, referral for other services as required, transport, respite, assistance to access social activities, home care, carer support, home and garden maintenance, shopping, after hours support.

NUMBER OF CACPS PACKAGES ORGANIZATION HAS IN REGION: 45

COMMUNITY AGED CARE PACKAGES CONTACT:

Phone (03) 5331 4478

Fax (03) 5331 7798

Email cacpgrampians@southern-cross.org.au

REGION: Grampians

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Home Care and Care Packages - Southern Metropolitan Region* - Dandenong

Aged Care Services

ADDRESS	Hub Arcade, Level 3, 26 McCrae Street DANDENONG 3175		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE			
EMAIL	hcsouth@southern-cross.org.au		
WEBSITE	http://http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

*HOME CARE SERVICES** include: home care, personal care, home maintenance, meals, respite

HOME CARE CONTACT:

Phone: (03) 9792 0700

Fax: (03) 9706 8098

Email: hcsouth@southern-cross.org.au

COMMUNITY AGED CARE PACKAGES (CACP's)* provide case managed, flexible services which may include: information, meals, assistance with medication, personal care, laundry, referral for other services as required, transport, respite, assistance to access social activities, home care, carer support, home and garden maintenance, shopping, after hours support.

NUMBER OF CACPS PACKAGES ORGANISATION HAS IN REGION: 190 Packages

COMMUNITY AGED CARE PACKAGES CONTACT:

Phone: (03) 9706 8177

Fax: (03) 9706 8098

Email: cacpsouth@southern-cross.org.au

REGION: Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Also refer separate entry for Mornington Office

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): JJ Waldron Court (Veronica Avenue)

Aged Care Services

ADDRESS	6-12 Veronica Avenue NEWCOMB 3219		
PHONE	(03) 9802 8118	FAX	(03) 9802 2766
FREE/CALL/MOBILE			
EMAIL	stthomas@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Low cost Independent Living Units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS:

- 9 two bedroom units
- 3 one bedroom units
- Resident entry contribution - No
- On-site management - No
- Emergency alarm - No
- Community centre - Yes

REGION: Barwon South-West

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Applicants for these units must meet Office of Housing eligibility criteria
Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): JJ Waldron Court (Wilsons Road)

Aged Care Services

ADDRESS	95 Wilsons Road NEWCOMB 3219		
PHONE	(03) 9802 8118	FAX	(03) 9802 2766
FREE/CALL/MOBILE			
EMAIL	stthomas@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Low cost Independent Living Units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

20 one bedroom units
Resident entry contribution - No
On-site management - No
Emergency alarm - No
Community centre - Yes

REGION: Barwon South-West

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): John H Kerr Centre

Aged Care Services

ADDRESS	288 Melbourne Road NEWPORT 3015		
PHONE	(03) 9391 6911	FAX	(03) 9391 8281
FREE/CALL/MOBILE			
EMAIL	newport@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 37 low level care
Accommodation: 37 single rooms with shared facilities
Respite: 1 bed
Ageing in place: limited
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Kavanagh Court

Aged Care Services

ADDRESS	Main and John Streets MORDIALLOC 3195		
PHONE	(03) 9802 8118	FAX	(03) 9802 2766
FREE/CALL/MOBILE			
EMAIL	stthomas@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Low cost Independent Living Units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 22 one bedroom units
- Resident entry contribution - Yes
- On-site management - No
- Emergency alarm - No
- Community centre - Yes

REGION: Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Macleod Village (Residential Care and Independent Living)

Aged Care Services

ADDRESS	Broadford Crescent MACLEOD 3085		
PHONE	(03) 9434 4555	FAX	(03) 9432 2980
FREE/CALL/MOBILE			
EMAIL	macleod@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Resident funded Independent living units for seniors
Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

Independent living units: - 47 two bedroom units
Resident entry contribution - Yes
On-site management - Yes
Emergency alarm - Yes
Community care - Yes (at Residential Care Facility)
Activity program - Yes (at Residential Care Facility)

RESIDENTIAL AGED CARE

Total number of beds: 50 low level care
30 high level care (see entry Terry Barker Nursing Home)
Accommodation: 50 single rooms with ensuites; Respite - 1 bed
Ageing in place
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities in the Residential Aged Care Facility

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Springvale Residential Centre

Aged Care Services

ADDRESS	472 Springvale Road SPRINGVALE SOUTH 3172		
PHONE	(03) 9548 4545	FAX	(03) 9548 4490
FREE/CALL/MOBILE			
EMAIL	springvale@southern-cross.org		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 42 low level care
Accommodation: 42 single rooms with ensuite
Respite: 2 beds
Ageing in place
Division 1 nurse on duty daytime and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): St Margaret's Community Retirement Village

Aged Care Services

ADDRESS	San Leandro Drive KEON PARK 3073		
PHONE	(03) 8564 1800	FAX	(03) 8564 1880
FREE/CALL/MOBILE			
EMAIL	pabbott@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Resident funded independent living units for seniors

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

Lifestyle village: - 19 two bedroom units
 4 one bedroom units

Resident entry contribution - Yes

On-site management - Yes

Emergency alarm - Yes

Community centre - Yes

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): St Thomas Community Retirement Village

Aged Care Services

ADDRESS 97 Hawthorn Road FOREST HILL 3131
PHONE (03) 9802 8118 **FAX** (03) 9802 2766
FREE/CALL/MOBILE
EMAIL stthomas@southern-cross.org.au
WEBSITE <http://www.southern-cross.org.au>
CONTACT The Program Manager

SERVICE SUMMARY

Resident funded independent living units for seniors

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

Lifestyle village: - 50 two bedroom units
Resident entry contribution - Yes
On-site management - Yes
Emergency alarm - Yes
Community centre - Yes

REGION: Eastern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Templestowe Pioneers Village

Aged Care Services

ADDRESS	16 Herlihys Road LOWER TEMPLESTOWE 3107		
PHONE	(03) 9850 1606	FAX	(03) 9850 1720
FREE/CALL/MOBILE			
EMAIL	templestowe@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Residential Care Manager		

SERVICE SUMMARY

Resident funded independent living units for seniors

Residential care for the Aged

SERVICES

RESIDENT FUNDED INDEPENDENT LIVING UNITS

- Independent living units - 5 two bedroom units
- Resident entry contribution - Yes
- On-site management - Yes
- Emergency alarm - Yes
- Community centre - Yes (at Residential Care Facility)
- Activity program - Yes (at Residential Care Facility)

RESIDENTIAL AGED CARE

- Total number of beds: 52 low level care
- Accommodation: 52 single rooms with ensuites
- Respite: 2 beds
- Ageing in place
- Division 1 nurse on duty 24 hours
- Allied health services
- On-site church services
- Pastoral care
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION: Eastern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising

Direct involvement with residents/programs/activities in the Residential Aged Care Facility

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care (Vic): Terry Barker Nursing Home

Aged Care Services

ADDRESS	Broadford Crescent MACLEOD 3085		
PHONE	(03) 9434 5317	FAX	(03) 9432 2980
FREE/CALL/MOBILE			
EMAIL	tbnh@southern-cross.org.au		
WEBSITE	http://www.southern-cross.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Residential Care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 30 high level care

Accommodation: 3 single rooms with shared facilities
 6 shared rooms with shared facilities

Division 1 nurse on duty 24 hours

Allied health service

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

Fundraising

Direct involvement with residents/programs/activities

Facility is co-located with Macleod Village Residential Low Care and Resident Funded Independent Living Units

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care(Vic): Home Care/Care Packages - Barwon South-Western Region

Aged Care Services

ADDRESS Suite 7, 1st Floor Ryrie Street GEELONG 3220
PHONE See Below **FAX** See Below
FREE/CALL/MOBILE
EMAIL
WEBSITE <http://www.southern-cross.org.au>
CONTACT The Program Manager

SERVICE SUMMARY

Provision of home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

HOME CARE

Phone (03) 5222 8988
Fax (03) 5222 8989
Email: hbarwon@southern-cross.org.au

COMMUNITY AGED CARE PACKAGES

Phone (03) 5222 8777
Fax (03) 5222 8989
Email: cacpbarwon@southern-cross.org.au

REGION: Barwon South West

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care(Vic): Home Care and Care Packages - Southern Metropolitan Region* Mornington

Aged Care Services

ADDRESS	5 Barretts Lane MORNINGTON 3931		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE			
EMAIL			
WEBSITE			
CONTACT	See below		

SERVICE SUMMARY

Home care services and packages of low level care to assist elderly people to remain living at home

SERVICES

HOME CARE SERVICES include: home care, personal care, home maintenance, meals, respite

HOME CARE

Phone (03) 5977 2170

Fax (03) 5977 1255

Email: hcsouth@southern-cross.org.au

COMMUNITY CARE PACKAGES (CACP's) provide case managed, flexible services which may include information, personal care, transport, home care, shopping, meals, laundry, respite, carer support, after hours support, assistance with medication, referral for other services as required, assistance to access social activities, home and garden maintenance.

NUMBER OF CACP PACKAGES ORGANISATION HAS IN REGION: 190 packages.

COMMUNITY AGED CARE PACKAGES

Phone (03) 5977 1244

Fax (03) 5977 1255

Email: cacpsouth@southern-cross.org.au

REGION: Southern Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Also refer separate entry for Dandenong office

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

Southern Cross Care: Terry Barker Day Therapy Centre

Aged Care Services

ADDRESS Broadford Crescent MACLEOD 3085
PHONE (03) 9434 4555 **FAX** (03) 9432 2980
FREE/CALL/MOBILE
EMAIL dcooper@southern-cross.org.au
WEBSITE <http://www.southern-cross.org.au>
CONTACT The Facility General Manager

SERVICE SUMMARY

Day therapy centre providing rehabilitation and maintenance services

SERVICES

DAY THERAPY CENTRE

Rehabilitation and maintenance services
Physiotherapy
Occupational therapy
Nursing (minor procedures, education, counselling, information)
Podiatry

REGION: North and West Metropolitan

AUSPICED BY Knights of the Southern Cross

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Southern Cross Care (Vic) has endorsement as a Deductible Gift Recipient

St Francis of Assisi Aged Care Nursing Home and Hostel

Aged Care Services

ADDRESS	230 Rosanna Road ROSANNA 3084		
PHONE	(03) 9455 1199	FAX	(03) 9459 3901
FREE/CALL/MOBILE			
EMAIL	info@stfrancisagedcare.org.a		
WEBSITE	http://www.agedcarenetwork.com.au/		
CONTACT	Director of Nursing		

SERVICE SUMMARY

Residential care for Italian Aged people

SERVICES

RESIDENTIAL AGED CARE:

Total number of beds: 90 low level care

30 high level care

Accommodation: 90 low level care single rooms with shared ensuites

10 high level care single rooms with shared ensuite

10 high level shared rooms with shared ensuites

Dementia specific: 22 beds

Respite: Yes

Ageing in place

Division 1 nurse on duty 24 hours

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Assisi Centre Inc

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Fundraising

COMMENTS

Respite currently for women only due to shared ensuite arrangement

St Francis of Assisi Aged Care has endorsement as a Deductible Gift Recipient

St Vincent's Health: Caritas Christi Hostel*

Aged Care Services

ADDRESS	104 Studley Park Road KEW 3101		
PHONE	(03) 9853 8900	FAX	(03) 9853 4242
FREE/CALL/MOBILE			
EMAIL	reide@svhm.org.au		
WEBSITE	http://www.svhm.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Residential care, predominantly for Aged Religious Sisters

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 15 Low level care
Accommodation: 15 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty weekdays and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport

REGION: Eastern Metropolitan

AUSPICED BY St Vincent's Health

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

*Caritas Christi Hostel is part of Prague House Limited which has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Alfredton Units

Aged Care Services

ADDRESS	Cuthberts Road ALFREDTON 3350		
PHONE	(03) 9895 5900	FAX	(03) 9895 5950
FREE/CALL/MOBILE			
EMAIL	info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 3 one bedroom units
- No resident entry contribution
- No on-site management
- No emergency alarm
- No community centre

REGION: Grampians

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Bailly House

Aged Care Services

ADDRESS	68-72 Chapman Street NORTH MELBOURNE 3051		
PHONE	(03) 9329 8688	FAX	(03) 9328 2253
FREE/CALL/MOBILE			
EMAIL	baillyhouse@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Deputy Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 41 Low Level Care

Accommodation: 41 single rooms with shared bathrooms and toilets

Division 1 nurse on duty daytime (part time) and on call

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Maryborough Units

Aged Care Services

ADDRESS	Kars Street MARYBOROUGH 3465		
PHONE	(03) 9895 5900	FAX	(03) 9895 5950
FREE/CALL/MOBILE			
EMAIL	info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors.

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 6 one bedroom units
- No resident entry contribution
- No on-site management
- No emergency alarm
- No community centre

REGION: Central Goldfields

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: May Noonan Hostel

Aged Care Services

ADDRESS	STREET	1 Foley Street TERANG 3264		
	POSTAL	PO Box 125 TERANG 3264		
PHONE		(03) 5592 1557	FAX	(03) 5592 2256
FREE/CALL/MOBILE				
EMAIL		maynoonan@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Facility Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 34 low level care

Accommodation: 34 single rooms with shared ensuites

Respite : 1 bed

Ageing in place

Division 1 nurse on duty weekdays and on call

Allied health services

On-site church services

Activity program and outings

Hairdressing

Close to transport and shops

REGION: Barwon South-West

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Mildura Units

Aged Care Services

ADDRESS	Le Amon Avenue MILDURA 3502		
PHONE	(03) 9895 5900	FAX	(03) 9895 5950
FREE/CALL/MOBILE			
EMAIL	info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 14 one bedroom units*
- No resident entry contribution
- No on-site management
- No emergency alarm
- No community centre

REGION: Loddon Mallee

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Applicants must meet eligibility criteria for Office of Housing accommodation
St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: O'Mara House

Aged Care Services

ADDRESS	15 Hunter Road TRARALGON 3844		
PHONE	(03) 5174 4628	FAX	(03) 5174 4384
FREE/CALL/MOBILE			
EMAIL	info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Facility Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 49 low level care
Accommodation: 49 single rooms with ensuites
Respite: 1 bed
Division 1 nurse on duty daytime weekdays
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport

REGION: Gippsland

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Fundraising

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Rosalie House

Aged Care Services

ADDRESS	24 St David Street GEELONG NORTH 3215		
PHONE	(03) 5277 9744	FAX	(03) 5278 6932
FREE/CALL/MOBILE			
EMAIL	andrea.zoia@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Deputy Facility Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 32 low level care

Accommodation: 32 single rooms with toilet and handbasin - shared bathrooms

Respite: 1 bed

Division 1 nurse on duty daytime weekdays and on call

Allied health services

On-site church service

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: Barwon South-West.

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: St Anne's Hostel

Aged Care Services

ADDRESS	125-135 Kenny Street WESTMEADOWS 3049		
PHONE	(03) 9333 3022	FAX	(03) 9333 3363
FREE/CALL/MOBILE			
EMAIL	jeanniem@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Facility Manager		

SERVICE SUMMARY

Residential Care for the Aged.

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 30 low level care
Accommodation: 30 single rooms with ensuite
Respite: 1 bed
Ageing in place
Division 1 nurse on duty daytime (part time) and on call
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing
Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: St Vincent de Paul Day Therapy Centre

Aged Care Services

ADDRESS	110 Albion Road BOX HILL 3128		
PHONE	(03) 9898 9489	FAX	(03) 9899 1086
FREE/CALL/MOBILE			
EMAIL	nursinghome@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Day Therapy Centre providing rehabilitation and maintenance services

SERVICES

DAY THERAPY CENTRE

rehabilitation and maintenance services
physiotherapy
occupational therapy
speech pathology
nursing (minor procedures, education, counselling, information)
podiatry
Parkinson's specific group
dementia specific therapeutic group
strength training program

REGION: Eastern Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: St Vincent de Paul Village

Aged Care Services

ADDRESS	Cnr. St. Aidan's Road & Crook Street BENDIGO 3550		
PHONE	(03) 9895 5900	FAX	(03) 9895 5950
FREE/CALL/MOBILE	0407 235 130		
EMAIL	info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- 30 one bedroom units
- No resident entry contribution
- No on-site management
- No emergency alarm
- No community centre

REGION: Loddon Mallee

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: St. Vincent de Paul Nursing Home

Aged Care Services

ADDRESS	110 Albion Road BOX HILL 3128		
PHONE	(03) 9899 0167	FAX	(03) 9899 1086
FREE/CALL/MOBILE			
EMAIL	nursinghome@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Director of Nursing		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 30 high level care

Accommodation: 4 single rooms with shared bathrooms and toilets
9 shared rooms with shared bathrooms and toilets
1 respite bed

Ageing in place

Division 1 nurse on duty 24 hours

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport

REGION: Eastern Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St.Vincent de Paul Aged Care and Community Services has endorsement as a deductible gift recipient

St. Vincent de Paul Aged Care and Community Services: Vincenpaul Hostel

Aged Care Services

ADDRESS 13-25 Strabane Avenue MONT ALBERT NORTH 3129
PHONE (03) 9898 7404 **FAX** (03) 9890 0318
FREE/CALL/MOBILE
EMAIL vincenpaul@svdp-vic.org.au
WEBSITE <http://www.svdp-vic.org.au>
CONTACT The Facility Manager

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 53 low level care
Accommodation: 53 single rooms with shared showers and toilets
Respite: 2 beds
Ageing in place
Division 1 nurse on duty weekdays and on call
Allied health services
On-site church services
Activity program and outings
Library
Hairdressing
Close to transport

REGION: Eastern Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Vincentian House

Aged Care Services

ADDRESS	58-62 Villamanta Street GEELONG WEST 3218		
PHONE	(03) 5229 9788	FAX	(03) 5222 5386
FREE/CALL/MOBILE			
EMAIL	vincentianhouse@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Facility Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 59 low level care

Accommodation: 4 single rooms with ensuite

55 single rooms with communal showers and toilets

Respite: 1 bed

Ageing in place

Division 1 nurse on duty daytime weekdays and on call

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: Barwon South-West

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St.Vincent de Paul Aged Care and Community Services: Overview Aged Services

Aged Care Services

ADDRESS	STREET	(Head Office) 43 Prospect Street BOX HILL 3128		
	POSTAL	Locked Bag 4800 BOX HILL 3128		
PHONE		(03) 9895 5900	FAX	(03) 9895 5850
FREE/CALL/MOBILE				
EMAIL		accs@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Chief Executive Officer		

SERVICE SUMMARY

Low cost independent living units for seniors
Residential care for the Aged

SERVICES

OVERVIEW OF ST. VINCENT DE PAUL AGED CARE AND COMMUNITY SERVICES:

Low cost independent living units - 53 units
Residential care for the Aged - 371 beds
Includes 43 beds being constructed in 2005

Refer separate listings under Aged Care Services

REGION: Eastern Metropolitan (Head Office)
Refer separate listings for accommodation locations

AUSPICED BY St. Vincent de Paul Society

SCOPE FOR VOLUNTEERS

Refer individual listings

COMMENTS

St. Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

Tullamore Mercy Aged Care

Aged Care Services

ADDRESS	991 Mount Dandenong Tourist Road MONTROSE 3765		
PHONE	(03) 9728 3199	FAX	(03) 9728 5645
FREE/CALL/MOBILE			
EMAIL	information@mercy.com.au		
WEBSITE	http://http://www.mercy.com.au		
CONTACT	The General Manager		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 54 low level care
54 high level care

Accommodation: 54 low level care single rooms with own or shared ensuite
54 high level care single rooms with ensuite

Dementia specific: 12 beds

Respite: 1 high care and 2 low care beds

Ageing in place

Division 1 nurse on duty 24 hours

Allied health service

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: Eastern Metropolitan

AUSPICED BY Sisters of Mercy & Mercy Health and Aged Care

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with residents/programs/activities

COMMENTS

Mercy Health & Aged Care is endorsed as a Deductible Gift Recipient

Villa Maria: Ageing with a Disability Program North Metropolitan Region

Aged Care Services

ADDRESS	1424 - 1428 Plenty Road BUNDOORA 3083	
PHONE	(03) 9466 9759	FAX
FREE/CALL/MOBILE	1800 036 377	
EMAIL		
WEBSITE	http://www.villamaria.com.au	
CONTACT	The Program Manager	

SERVICE SUMMARY

A flexible package of support and assistance for people with a disability over 30 years of age and still living with family to manage their current living situation and to plan for the future

SERVICES

SUPPORTED ACCOMMODATION AND SUPPORT SERVICES include:

Case management: information and support, as required, to manage current situation and to identify and plan for future needs

Transition accommodation: six bed house to assist individuals and their families to 'make the break' and prepare for permanent move to alternative accommodation, regular planned stays to assist with the transition

Community Support* for people over 55 to access a variety of education, leisure, social and vocational activities with the view to maximizing confidence, skills and independence

REGION: North and West Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

(03) 9854 5126

COMMENTS

*Community Support Program also available to disabled people 55+ living in supported accommodation

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Assistance with Care and Housing for the Aged

Aged Care Services

ADDRESS 355 Stud Road WANTIRNA SOUTH 3152
PHONE (03) 9800 7200 **FAX** (03) 9800 7201
FREE/CALL/MOBILE
EMAIL acha@villamaria.com.au
WEBSITE <http://www.villamaria.com.au>
CONTACT The Coordinator

SERVICE SUMMARY

Assistance to older people who live in or wish to live in the City of Knox to access housing and support services

SERVICES

COMMUNITY INFORMATION AND SUPPORT PROGRAM FOR SENIORS provides:

- information on housing and other support services
- assistance to access services
- advocacy for clients to other service providers and Government departments

REGION: Eastern Metropolitan - Knox only

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Berwick Aged Care Accommodation

Aged Care Services

ADDRESS 89-93 Avebury Drive BERWICK 3806
PHONE (03) 9796 2944 **FAX** (03) 9796 2164
FREE/CALL/MOBILE
EMAIL berwickcm@villamaria.com.au
WEBSITE <http://www.villamaria.com.au>
CONTACT Admission: Ph(03)97695276 Fax (03)97695268
Email: admissions@villamaria.com.au

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 60 high level care
Accommodation: 52 Single rooms with ensuite
4 shared rooms with shared ensuites
Dementia specific: 14 beds
Division 1 nurse on duty 24 hours
Allied health services
On-site church services
Pastoral care
Activity program and outings
Library
Hairdressing

REGION: Southern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration
Direct involvement with residents/programs/activities
Fundraising
Phone Contact: (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Berwick Day Club

Aged Care Services

ADDRESS	89 - 93 Avebury Drive BERWICK 3086		
PHONE	(03) 9769 5276	FAX	(03) 9796 2164
FREE/CALL/MOBILE	1800 036 377		
EMAIL	admissions@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Adult day care for people who have dementia and day respite for their carers

SERVICES

ADULT DAY CARE PROGRAM provides:

- weekday service (excluding public holidays)
- socialization
- discussions
- reminiscing
- games
- exercises
- outings
- gardening
- lunch and refreshments

REGION: Southern Metropolitan

AUSPICED BY Villa Maria Society

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone contact: (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Bundoora Aged Care Accommodation

Aged Care Services

ADDRESS	1424 Plenty Road BUNDOORA 3083		
PHONE	(03) 9467 8011	FAX	(03) 9467 8548
FREE/CALL/MOBILE			
EMAIL	bundooracm@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	Admission Ph (03)9769 5276 Fax (03)9769 5268		
	Email:admissions@villamaria.com.au		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

- Total number of beds: 91 high level care
- Accommodation: 91 Single rooms with ensuites
- Dementia specific: 13 beds
- Division 1 nurse on duty 24 hours
- Allied health services
- On-site church services
- Pastoral care
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION: North and West Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

- Administration
- Direct involvement with residents/programs/activities
- Fundraising
- Phone Contact: (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Carer Services

Aged Care Services

ADDRESS	STREET	13 Fernhurst Grove KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5122	FAX (03) 9854 5131
FREE/CALL/MOBILE	1800 052 222		
EMAIL	carelinks@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	See below		

SERVICE SUMMARY

Provides information, support, and respite funding to carers of parents, children, family members or friend with a disability, mental illness, frailty or with dementia and living in the Eastern Metropolitan area.

SERVICES

COMMONWEALTH CARELINK CENTRE EASTERN METROPOLITAN REGION provides:

Information on current services, eligibility criteria, and contact details to accessing relevant services

Contact: 1800 052 222 or Email: carelinks@villamaria.com.au

CARER SERVICES EASTERN METROPOLITAN REGION provides:

Information

Support

Respite funding

Assistance in accessing in-home, out-of-home, residential and holiday respite

Contact: (03) 9854 5122 or Email: carelinks@villamaria.com.au

CARERS CONNECTING EASTERN METROPOLITAN REGION provides:

Information for carers

Individual support for carers

Carer support groups

Contact: (03) 9854 5122 or Email: carelinks@villamaria.com.au

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Carinya Dementia Services

Aged Care Services

ADDRESS	355 Stud Road WANTIRNA SOUTH 3152		
PHONE	(03) 9800 7230	FAX	(03) 9800 7231
FREE/CALL/MOBILE	1800 036 377		
EMAIL	carinya@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Adult day care for people who have dementia, memory loss or confusion

Day and overnight respite for carers of people with dementia, memory loss or confusion

SERVICES

ADULT DAY CARE PROGRAM

Day Program operating 7 days per week includes:

- socialization
- discussions
- reminiscing
- games
- exercises
- outings
- gardening
- simple cooking and meals preparation

RESPIRE PROGRAM

Centre based respite day, night, weekends

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with service users/programs/activities

Phone contact (03) 9854 5126

COMMENTS

Limited transport available

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Ararat

Aged Care Services

ADDRESS	STREET	Girdlestone Street ARARAT 3377	
	POSTAL	PO Box 155 ARARAT 3377	
PHONE		(03) 5352 2317	FAX (03) 5352 4817
FREE/CALL/MOBILE		1300 650 615	
EMAIL			
WEBSITE		http://www.villamaria.com.au	
CONTACT		The Team Leader	

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include:

- information
- meals
- assistance with medication
- personal care
- laundry
- referral for other services as required
- transport
- respite
- assistance to access social activities
- home care
- carer support
- home and garden maintenance
- shopping
- after hours support

NUMBER OF CACP PACKAGES ORGANISATION HAS IN REGION: 90

REGION: Grampians

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Bendigo

Aged Care Services

ADDRESS	Shop 7, 269 High Street, Golden Village Centre Golden Square BENDIGO 3555		
PHONE	(03) 5442 1966	FAX	(03) 5442 1644
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home.

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral for other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACPS ORGANISATION HAS IN REGION: 65

REGION: Loddon Mallee

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Dandenong

Aged Care Services

ADDRESS	2/61 Robinson Street DANDENONG 3175		
PHONE	(03) 9701 3300	FAX	(03) 9701 3309
FREE/CALL/MOBILE	1300 650 615		
EMAIL	greenwood@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 168

REGION: Southern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Dromana

Aged Care Services

ADDRESS	3/143 Point Nepean Road DROMANA 3953		
PHONE	(03) 5981 0644	FAX	(03) 5981 0744
FREE/CALL/MOBILE	1300 650 615		
EMAIL	greenwood@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 168

REGION: Southern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Kew

Aged Care Services

ADDRESS	STREET	13 Fernhurst Grove KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE	(03) 9854 5100	FAX	(03) 9854 5101
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 249

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Leongatha

Aged Care Services

ADDRESS	59 Blair Street LEONGATHA 3953		
PHONE	(03) 5662 5331	FAX	(03) 5662 5334
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 81

REGION: Gippsland

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Sale

Aged Care Services

ADDRESS	226 York Street SALE 3850		
PHONE	(03) 5144 7444	FAX	(03) 5143 3222
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of Low Level Care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral for other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 81

REGION: Gippsland

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Shepparton

Aged Care Services

ADDRESS	80 Orr Street SHEPPARTON 3630		
PHONE	(03) 5831 7330	FAX	(03) 5831 3539
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages-use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 62

REGION: Hume
AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Wangaratta

Aged Care Services

ADDRESS	Level 1, 90-100 Ovens Street WANGARATTA 3677		
PHONE	(03) 5722 9046	FAX	(03) 5722 9048
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home.
Provision of HACC response service.

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 62

HOME AND COMMUNITY CARE (HACC) RESPONSE SERVICE

REGION: Hume
AUSPICED BY: Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Wantirna

Aged Care Services

ADDRESS	355 Stud Road WANTIRNA 3152		
PHONE	(03) 9800 7200	FAX	(03) 9800 7201
FREE/CALL/MOBILE	1300 650 615		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Enquiries about Community Aged Care Packages - use freecall number		

SERVICE SUMMARY

Home care services and packages of low and high level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 249

EXTENDED AGED CARE PACKAGES (EACH) provide case managed, flexible high level care services at home for people with nursing home level care needs

NUMBER OF EACH PACKAGES ORGANISATION HAS IN REGION: 25

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Community Aged Care Packages - Warrnambool

Aged Care Services

ADDRESS	STREET	505 Raglan Parade WARRNAMBOOL 3280
	POSTAL	PO BOX 1433 WARRNAMBOOL 3280
PHONE	(03) 5560 3024	FAX (03) 5560 3025
FREE/CALL/MOBILE	1300 650 615	
EMAIL		
WEBSITE	http://www.villamaria.com.au	
CONTACT	Enquiries about Community Aged Care Packages - use freecall number	

SERVICE SUMMARY

Packages of low level care to assist elderly people to remain living at home

SERVICES

COMMUNITY AGED CARE PACKAGES (CACP's) provide case managed, flexible services, which may include:

- information
- personal care
- transport
- home care
- shopping
- meals
- laundry
- respite
- carer support
- after hours support
- assistance with medication
- referral to other services as required
- assistance to access social activities
- home and garden maintenance

NUMBER OF CACP'S ORGANISATION HAS IN REGION: 30

REGION: Barwon South-West

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Low Cost Independent Living Units

Aged Care Services

ADDRESS	1430 Plenty Road BUNDOORA 3083		
PHONE	(03) 9769 5276	FAX	(03) 9769 5268
FREE/CALL/MOBILE	1800 036 377		
EMAIL	admissions@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Low cost independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

- Number of units: 24 one bedroom
- No resident entry contribution
- No on-site management
- No emergency alarms
- No community centre

REGION: North and West Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Applicants for these units must meet Office of Housing eligibility criteria
Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Low Cost Independent Living Units

Aged Care Services

ADDRESS 357 Stud Road WANTIRNA SOUTH 3152
PHONE (03) 9800 7200 **FAX** (03) 9800 7201
FREE/CALL/MOBILE
EMAIL acha@villamaria.com.au
WEBSITE <http://www.villamaria.com.au>
CONTACT The Coordinator

SERVICE SUMMARY

Low cost independent living units for seniors

SERVICES

LOW COST INDEPENDENT LIVING UNITS

Number of units: 38 one bedroom units

1 two bedroom unit

No resident entry contribution

No on-site management

No emergency alarm

No community centre

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Applicants for these units must meet Office of Housing eligibility criteria
Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: O'Neill Aged Care Facility

Aged Care Services

ADDRESS	101 Lewisham Road NORTH PRAHRAN 3181		
PHONE	(03) 9529 1059	FAX	(03) 9510 7915
FREE/CALL/MOBILE			
EMAIL	oneillcm@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	Ph(03)9769 5276 Fax (03)9769 5268 Email:admissions@villamaria.com.au		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

Total number of beds: 40 high level care

Accommodation: 36 single rooms

2 double rooms with semi ensuite (toilet and hand basin)

Division 1 nurse on duty 24 hours

Allied health services

On-site church services

Pastoral care

Activity program and outings

Library

Hairdressing

Close to transport and shops

REGION: Southern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with residents/programs/activities

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Overview of Aged Care Services

Aged Care Services

ADDRESS	STREET	6 Studley Park Road KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5111	FAX (03) 9854 5121
FREE/CALL/MOBILE			
EMAIL	villamaria@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Community based services to assist elderly people to remain living at home
Residential care for the Aged

SERVICES

OVERVIEW OF VILLA MARIA AGED CARE SERVICES

- Adult day care and respite (Eastern Metropolitan)
- Community Care Packages - 800 Packages
- Community rehabilitation (Eastern Metropolitan - City of Knox)
- Carer services (Eastern Metropolitan Region)
- Assistance with care and housing for the Aged (City of Knox)
- Ageing with a disability
- Low cost Independent Living Units - 63 units (Bundoora, Wantirna South)
- Residential care services - 303 beds
- Support services
- Social work
- Pastoral care

(Refer separate listings under Aged Care Services. Also refer to Disability Services section for Villa Maria's Disability Services)

REGION: Eastern Metropolitan (Central Office)

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Refer Separate Listings
Phone contact: (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Support Services

Aged Care Services

ADDRESS	STREET	13 Fernhurst Grove KEW 3101		
	POSTAL	Locked Bag 20 KEW 3101		
PHONE		See below	FAX	See below
FREE/CALL/MOBILE		1800 036 377		
EMAIL				
WEBSITE		http://www.villamaria.com.au		
CONTACT		See below		

SERVICE SUMMARY

Social work for all clients of Villa Maria, their families and carers

SERVICES

Pastoral care for all clients of Villa Maria, their families and carers and Villa Maria staff

REGION: Statewide

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Wantirna Aged Care Facility

Aged Care Services

ADDRESS	355 Stud Road WANTIRNA SOUTH 3152		
PHONE	98007220 / 98007272	FAX	98007221 / 98007270
FREE/CALL/MOBILE			
EMAIL	wantirnacm@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	Admissions Ph(03)97695276 Fax(03)97695268 Email:admissions@villamaria.com.au		

SERVICE SUMMARY

Residential care for the Aged

SERVICES

RESIDENTIAL AGED CARE

- Total number of beds: 50 low level care
- 50 high level care
- Accommodation: 50 low level care single rooms with semi ensuites (toilets and basins) and shared showers
- 50 high level care beds in shared rooms with shared toilets and showers
- Division 1 nurse on duty 24 hours
- Allied health services
- On-site church services
- Pastoral care
- Activity program and outings
- Library
- Hairdressing
- Close to transport and shops

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

- Administration
- Direct involvement with residents/programs/activities
- Fundraising

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Wantirna Community Rehabilitation Centre

Aged Care Services

ADDRESS	355 Stud Road WANTIRNA SOUTH 3152		
PHONE	(03) 9800 7255	FAX	(03) 9800 7256
FREE/CALL/MOBILE	1800 036 377		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	Intake Worker (03) 9800 7266		

SERVICE SUMMARY

Day rehabilitation services for residents of Knox and surrounding areas who are either aged, compensable (TAC, Workcover), or who cannot access other rehabilitation services due to cost

SERVICES

DAY REHABILITATION SERVICES include:

- physiotherapy
- occupational therapy
- podiatry
- speech pathology
- dietetics
- rehabilitation nursing
- specialist medical rehabilitation consultation
- limited transport

REGION: Eastern Metropolitan (Knox and surrounding areas only)

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with service users/programs/activities
Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: White Road Adult Day Centre

Aged Care Services

ADDRESS	13 White Road WANTIRNA SOUTH 3152		
PHONE	(03) 9800 7210	FAX	(03) 9800 7211
FREE/CALL/MOBILE	1800 036 377		
EMAIL	whiteroad@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Day activity program offering social activities for frail aged, adults with a disability or compensable clients (Workcover or TAC) living in Knox community

SERVICES

DAY ACTIVITY PROGRAM offers:

- woodwork
- craft
- outings
- discussions
- lunch and refreshments
- limited transport available

REGION: Eastern Metropolitan (City of Knox only)

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration
Fundraising
Direct involvement with service users/programs/activities

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

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Centacare: Joseph's Corner

Alcohol and Drug Services

ADDRESS 3 Birmingham Street YARRAVILLE 3013
PHONE (03) 9315 2680 **FAX** (03) 9315 2697
FREE/CALL/MOBILE
EMAIL moc@maryofthecross.org.au
WEBSITE <http://www.maryofthecross.org.au/>
CONTACT The Coordinator

SERVICE SUMMARY

Information, education and support services provided to individuals, families and communities in the Western Suburbs affected by drug and alcohol use

SERVICES

INFORMATION, EDUCATION AND SUPPORT SERVICES include:

Counselling unit providing: individual counselling, telephone and face-to-face counselling, information about drug/alcohol use in families, intake and assessment, drug and alcohol use counselling, family counselling and support, self-help groups of different types designed to meet family members' differing needs, ongoing care management, referrals to other appropriate services

Spiritual Care

Parish Liaison/Community Development: support to parishes, facilitation and co-ordination of community development workers, selects/trains/allocates/supports volunteer workers, peer group support through advice and material support to other non-profit groups working in the drug and alcohol field

Education: skills to minimise harmful drug use, information about drugs and their effects and available services, strategies for coping with problematic drug use

REGION: North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with participants/programs/activities

Administration

Fundraising

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare: Mary of the Cross Centre

Alcohol and Drug Services

ADDRESS	7 Brunswick Street FITZROY 3065		
PHONE	(03) 9495 6144	FAX	(03) 9495 6166
FREE/CALL/MOBILE			
EMAIL	moc@maryofthecross.org.au		
WEBSITE	http://www.maryofthecross.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Information, education and support services provided to individuals, families and communities affected by drug and alcohol use

SERVICES

INFORMATION, EDUCATION AND SUPPORT SERVICES include:

Counselling unit providing: individual counselling, telephone and face-to-face counselling, information about drug/alcohol use in families, intake and assessment, drug and alcohol use counselling, family counselling and support, self-help groups of different types designed to meet family members' differing needs, family conflict resolution and mediation service, ongoing care management, referrals to other appropriate services

Spiritual Care

Parish liaison/community development: support to parishes, facilitation and coordination of community development workers, selects/trains/allocates/supports volunteer workers, peer group support through advice and material support to other non-profit groups working in the drug and alcohol field

Education: skills to minimise harmful drug use, information about drugs and their effects and available services, strategies for coping with problematic drug use

Outreach services offering full services to Dandenong area and Western Suburbs through: The Cyrene Centre (refer separate entry), Joseph's Corner (refer separate entry)

REGION: North and West Metropolitan (Location of Centre) Service:
Statewide

AUSPICED BY Centacare Catholic Family Services

SCOPE FOR VOLUNTEERS

Direct involvement with participants/programs/activities

Administration

Fundraising

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare: The Cyrene Centre

Alcohol and Drug Services

ADDRESS Shop 5, 49-52 Douglas Street NOBLE PARK 3174
PHONE (03) 9574 6355 **FAX** (03) 9574 6833
FREE/CALL/MOBILE
EMAIL moc@maryofthecross.org.au
WEBSITE <http://www.maryofthecross.org.au/>
CONTACT The Coordinator

SERVICE SUMMARY

Information, education and support services provided to individuals, families and communities in the eastern, south eastern and southern suburbs affected by drug and alcohol use

SERVICES

INFORMATION, EDUCATION AND SUPPORT SERVICES include:

Counselling unit providing: individual counselling telephone and face-to-face counselling, information about drug/alcohol use in families, intake and assessment, drug and alcohol use counselling, family counselling and support, self-help groups of different types designed to meet family members' differing needs, family conflict resolution and mediation service, ongoing care management, referrals to other appropriate services

Spiritual Care

Parish liaison/community development: support to parishes, facilitation and co-ordination of community development workers, selects/trains/allocates/supports volunteer workers, peer group support through advice and material support to other non-profit groups working in the drug and alcohol field

Education:

skills to minimise harmful drug use
information about drugs and their effects and available services
strategies for coping with problematic drug use

REGION: Southern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with participants/programs/activities

Administration

Fundraising

Phone contact (03) 9495 6144

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

St Vincent's Health: Depaul House

Alcohol and Drug Services

ADDRESS	STREET	9 Brunswick Street FITZROY 3065	
	POSTAL	PO Box 2900 FITZROY 3065	
PHONE		(03) 9288 2624	FAX (03) 9288 2623
FREE/ CALL/ MOBILE			
EMAIL	shawja@svhm.org.au		
WEBSITE	http://www.svhm.org.au		
CONTACT	Duty Worker		

SERVICE SUMMARY

A short term residential program for people seeking to withdraw from alcohol or drugs in a residential setting

SERVICES

ALCOHOL AND DRUG RESIDENTIAL WITHDRAWAL PROGRAM includes:

- 12 bed accommodation
- 24 hour staffing
- medical direction of program
- nursing
- supportive care
- medication
- complimentary therapies and supports
- referral to other treatment and rehabilitation services post withdrawal

REGION: North and West Metropolitan

AUSPICED BY St. Vincent's Health

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

Depaul House is part St Vincent's Hospital.

St. Vincent's Hospital (Melbourne) Ltd has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Quin House

Alcohol and Drug Services

ADDRESS	STREET	40 George Street FITZROY 3065		
	POSTAL	PO Box 10 FITZROY 3065		
PHONE		(03) 9419 4874	FAX	(03) 9419 4723
FREE/CALL/MOBILE				
EMAIL		quin@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Program Manager		

SERVICE SUMMARY

Supported accommodation service for homeless men or those at risk of homelessness who are recovering from alcohol and drug addictions

SERVICES

SUPPORTED ACCOMMODATION includes:

- accommodation for 10 men
- meals
- counselling and support
- groups focussing on enhancing interpersonal skills, education, relapse prevention and developing strategies and skills for problem situations
- development of goal-oriented case plans
- assistance to access community resources

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

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GriefLine:Calvary Health Care Bethlehem

Bereavement Services

ADDRESS	476 Kooyong Road CAULFIELD 3162		
PHONE	(03) 9596 7799	FAX	(03) 9596 3576
FREE/CALL/MOBILE			
EMAIL	CEO@bethlehem.org.au		
WEBSITE	http://www.bethlehem.org.au		
CONTACT	Manager, Bereavement Services/Pastoral Care		

SERVICE SUMMARY

Telephone bereavement support service by trained volunteers

SERVICES

TELEPHONE BEREAVEMENT SERVICE offers:

- anonymity for callers
- support
- referral
- service operates 12 noon to 3 a.m., 7 days per week

REGION: Southern Metropolitan (Centre) Service: all Metropolitan Regions

AUSPICED BY Sisters of the Little Company of Mary

SCOPE FOR VOLUNTEERS

Direct support of service users (after training)

COMMENTS

Calvary Health Care Bethlehem Limited is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Seasons™ Loss and Grief Program

Bereavement Services

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002
	POSTAL	PO Box 196 EAST MELBOURNE 8002
PHONE		(03) 9287 5505
	FAX	(03)9287 5599
FREE/CALL/MOBILE		
EMAIL		seasons@melb.centacare.org.au
WEBSITE		http://www.centacaremelbourne.org
CONTACT		The Manager

SERVICE SUMMARY

Program conducted in communities, parishes and schools to support people who have experienced loss and grief

SERVICES

LOSS AND GRIEF PROGRAM conducted by trained companions for groups of people who have experienced loss and grief.

Seasons™ is:

- written to accommodate different religious beliefs, cultures and age groups,
- suitable for children and young people experiencing loss related to death, separation and divorce
- suitable for implementation in schools, community, health and welfare settings.

Program comprises separate components:

- Seasons™ - children and young people
- Seasons™ - adults
- Seasons™ - life threatening illness
- Seasons™ - youth and homelessness

REGION: North and West Metropolitan (Office) Service: Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with participants as companions (after training)

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Seasons for Growth

Bereavement Services

ADDRESS	STREET	VICTORIAN OFFICE: 57 Woodburn Cres MEADOW HEIGHTS 2059	
	POSTAL	NATIONAL HEAD OFFICE: PO Box 1023 NORTH SYDNEY 2059	
PHONE		(03) 9309 8661	FAX (03) 9309 6711
FREE/CALL/MOBILE			
EMAIL		viccoord@goodgrief.org.au	
WEBSITE		http://www.goodgrief.org.au	
CONTACT		The State Coordinator	

SERVICE SUMMARY

Program conducted in communities, parishes and schools to support children and young people who have experienced loss and grief

SERVICES

LOSS AND GRIEF PROGRAM conducted by trained volunteers for groups of children and young people who have experienced loss and grief due to death, family separation or divorce.

Participants are helped to:

- learn about the effect of significant change in their lives
- understand the sense of loss due to changes in their family structure
- gain insight into different ways individuals react to such loss
- acknowledge that it is normal to experience a range of emotions
- develop new skills to assist in dealing with grief reactions
- appreciate and nurture their gifts and strengths

REGION: North and West Metropolitan (Office) Service: Statewide

AUSPICED BY Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with participants (after training)

Phone contact (03) 9309 8661

COMMENTS

Mary MacKillop Foundation Ltd is endorsed as a Deductible Gift Recipient

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Catholic AIDS Ministry

Chaplaincy Services

ADDRESS PO Box 171 CLIFTON HILL 3068
PHONE (03) 9417 7829 **FAX** (03) 9417 7907
FREE/CALL/MOBILE
EMAIL viccam@melbourne.catholic.org.au
WEBSITE
CONTACT The Coordinator

SERVICE SUMMARY

Practical, spiritual and emotional support for people infected/affected by HIV/AIDS
Education and resources on HIV/AIDS
Representing the Catholic Church in the Melbourne Archdiocese on HIV/AIDS issues

SERVICES

CATHOLIC AIDS MINISTRY ACTIVITIES include:

- Chaplaincy/pastoral care through the HIV/AIDS ministry centre
- Support groups
- Counselling
- Home and hospital visitation
- Education, including speakers for interest groups and loan of resources
- Networking with other HIV/AIDS agencies and ethnic and Koori organisations

REGION: North and West Metropolitan (Centre) Catchment: Metropolitan wide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Catholic Chaplains' Association for Health Care

Chaplaincy Services

ADDRESS c/- CSSV, PO Box 146 EAST MELBOURNE 8002
PHONE (03) 9287 5566 **FAX** (03) 9287 5567
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The President

SERVICE SUMMARY

Support to those involved in pastoral care and chaplaincy in hospitals and other health and aged care facilities

SERVICES

Professional and spiritual support to health care chaplains through quarterly meetings, including guest speakers

REGION: North and West Metropolitan (Office) Service: Statewide

AUSPICED BY Catholic Social Services Victoria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Catholic Prison Ministry Victoria

Chaplaincy Services

ADDRESS	PO Box 1670 PRESTON SOUTH 3072		
PHONE	(03) 9321 4142	FAX	(03) 9416 7140
FREE/ CALL/ MOBILE			
EMAIL	cpmvic@pacific.net.au		
WEBSITE			
CONTACT	The Director		

SERVICE SUMMARY

Spiritual and pastoral care for prisoners, ex-prisoners and their families
Advocacy for prisoners within the prison system and in the community
Community education on social justice issues and the justice system
Promotion of healing and reconciliation and changes in community attitudes from retribution to restoration

SERVICES

CATHOLIC PRISON MINISTRY ACTIVITIES include:

- Religious services and Sacraments for prisoners
- Pastoral counselling
- Personal and spiritual support
- Contact with families and significant friends of prisoners
- Advocacy on behalf of prisoners and their families
- Support for prisoners, their families and for prisoners on their release
- Community education on social justice issues and the justice system

REGION: North and West Metropolitan (Office) Service: Statewide

AUSPICED BY Catholic Dioceses of Victoria

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities (worship, hospitality and conversation), under supervision

COMMENTS

Mental Health Chaplaincy

Chaplaincy Services

ADDRESS c/- CSSV, PO Box 146 EAST MELBOURNE 8002
PHONE (03) 9287 5566 **FAX** (03) 9287 5567
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Chaplain

SERVICE SUMMARY

Sole mental health chaplain appointed by the Archdiocese of Melbourne

SERVICES

MENTAL HEALTH CHAPLAIN:

Represents the Archdiocese on mental health issues

Provides direct chaplaincy services as part of the inter-faith mental health chaplaincy at the Repatriation Hospital

REGION: North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St John of God Services Vic: Pastoral Care and Chaplaincy Service

Chaplaincy Services

ADDRESS	STREET	108-130 Diamond Creek Rd GREENSBOROUGH 3088	
	POSTAL	PO Box 62 GREENSBOROUGH 3088	
PHONE		(03) 9433 0320	FAX (03) 9432 5611
FREE/CALL/MOBILE			
EMAIL		mosullivan@st.johnofgod.org.au	
WEBSITE		http://www.st.johnofgod.org.au	
CONTACT		The Pastoral Care Co-ordinator	

SERVICE SUMMARY

Provision of pastoral care and chaplaincy services to clients, families and staff of St John of God Services

SERVICES

PASTORAL CARE AND CHAPLAINCY

- serving clients, families and staff
- outreach to people at home or at program venues
- regular morning teas for families
- spirituality groups
- celebration rituals
- liturgical celebration
- funerals
- loss and grief support

REGION: Service: All metropolitan regions

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

Youth Welfare Ministry (Chaplaincy)

Chaplaincy Services

ADDRESS c/- CSSV, PO Box 146 EAST MELBOURNE 8002
PHONE (03) 9287 5566 **FAX** (03) 9287 5567
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Chaplains

SERVICE SUMMARY

Spiritual and pastoral support to young people in detention, their families and to staff working with them at the Melbourne and Malmsbury Juvenile Justice Centres and Parkville Youth Residential Centre.

SERVICES

YOUTH WELFARE MINISTRY SERVICES include:

- Religious services for young people in custodial care
- Counselling for young people and staff
- Personal support, for example, court appearances, personal or family crises
- Programs to promote personal growth, self understanding and life and social skills
- Advocacy on behalf of young people
- Coordination of volunteer visitors groups

REGION: North and West Metropolitan and Loddon Mallee

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Phone Contact: (03) 9287 5566

COMMENTS

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Catholic Family Planning Centre

Child, Youth & Family Services

ADDRESS	231 Maroondah Highway RINGWOOD 3134		
PHONE	(03) 9879 6966	FAX	(03) 9879 4766
FREE/CALL/MOBILE	1800 114 010		
EMAIL	naturalfp@hotmail.com		
WEBSITE	http://www.nfpprog.com/services/		
CONTACT	The Executive Director		

SERVICE SUMMARY

Information and education on natural family planning for couples wishing to postpone pregnancy or wanting to conceive

SERVICES

EDUCATION AND TRAINING IN NATURAL FAMILY PLANNING, provides:

- individual, personal instruction using the Sympto-Thermal method
- follow-up support
- telephone and/or correspondence services for those unable to attend the Centre
- speakers for schools, colleges of nursing, seminaries and other interested groups

REGION: Eastern Metropolitan (office) Service Statewide

AUSPICED BY

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

The Centre is a foundation member of the Australian Council of Natural Family Planning Inc. and staff are trained in accordance with the Council's guidelines

The Natural Family Planning trainers are backed by a Medical Advisory Committee of Gynaecologists/Obstetricians

Catholic Solo Parents Inc

Child, Youth & Family Services

ADDRESS Head Office: 51 Amelia Avenue ESSENDON 3040
PHONE (03) 9379 7613 **FAX** (03) 9379 7513
FREE/CALL/MOBILE
EMAIL catholicoslos@vtown.com.au
WEBSITE
CONTACT The Coordinator

SERVICE SUMMARY

A self help support group of solo parents, singles and those who are alone due to death, separation or divorce from spouse or partner

SERVICES

SELF HELP GROUPS FOR SOLO PARENTS AND SINGLES, located in:

Brighton
Dandenong
Diamond Valley
Essendon
Mornington Peninsula
Waverley
Yarra

REGION: Administration: North and West Region Groups: All Metropolitan Regions

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration
Direct involvement with activities

COMMENTS

Centacare Ballarat: Ballarat Office

Child, Youth & Family Services

ADDRESS	STREET	802 Armstrong Street North, (Head Office) BALLARAT 3353	
	POSTAL	PO Box 576 BALLARAT 3353	
PHONE		(03) 5337 8999	FAX (03) 5332 4465
FREE/CALL/MOBILE			
EMAIL	centacare@ballarat.catholic.org.au		
WEBSITE	http://http://www.ballarat.catholic.org.au/Services/Social/centa.htm		
CONTACT	The Director		

SERVICE SUMMARY

Counselling and support services for individuals and families
Psychiatric disability rehabilitation and support services
Housing and advocacy services
Employment and employment support services

SERVICES

COUNSELLING AND SUPPORT FOR INDIVIDUALS AND FAMILIES includes:

- Counselling: individual (child, youth, adult), couples, families
- Mediation and conciliation: to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters
- Marriage and relationship education
- Family Support Program: Innovations Program - support and care for families where the child/ren are at risk of entering protective care
- Parenting Support Program: ABCD program to equip parents with communication skills, information and strategies for building positive, trusting relationships with their adolescent children and help them prevent and/or cope with adolescent drug use
- Seasons™ Loss and Grief Programs

EMPLOYMENT / EMPLOYMENT RELATED SERVICES

- Jobs Placement Employment and Training (JPET)
- Personal Support Program (PSP) providing case management to people with high barriers to employment

PSYCHIATRIC DISABILITY REHABILITATION AND SUPPORT

- Refer separate entry under Disability Services

HOUSING AND HOUSING RELATED PROGRAMS:

- Refer separate entry under Housing and Homelessness Services

PRIMARY SERVICE DELIVERY SITES:

- Ballarat: (Contact details above)
- Warrnambool: refer separate entry
- Mildura: refer separate entry

SERVICES also provided to:

- Bacchus Marsh - Family Support Innovations Program
- St. Arnaud - JPET program
- Horsham/Ararat - Housing related programs
- Hamilton - Counselling, mediation and conciliation (refer Warrnambool entry)

REGION: Grampians and Loddon Mallee Regions North and West Metropolitan:
Family Support Program only

AUSPICED BY Diocese of Ballarat

SCOPE FOR VOLUNTEERS

Administration

Involvement with (selected) programs/activities

COMMENTS

Centacare Catholic Diocese of Ballarat Inc is endorsed as a Deductible Gift Recipient

Centacare Ballarat: Mildura Office

Child, Youth & Family Services

ADDRESS	STREET	136 Lime Avenue MILDURA 3502	
	POSTAL	PO Box 1905 MILDURA 3502	
PHONE		(03) 5021 2475	FAX (03) 5021 2478
FREE/CALL/MOBILE			
EMAIL	centamil@ballarat.catholic.org.au		
WEBSITE	http://www.ballarat.catholic.org.au/Services/Social/centa.htm		
CONTACT	The Manager		

SERVICE SUMMARY

Counselling and support services for individuals and families and an employment support program

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

Counselling: individual (child, youth, adult), couples, families

Marriage and relationship education

Parenting Support Program - ABCD Program to equip parents with communication skills, information and strategies for building positive, trusting relationships with their adolescent children and help them prevent and/or cope with adolescent drug use.

Seasons™ Loss and Grief Programs

Employment/employment related services:

Jobs Placement Employment and Training (JPET) (Special Indigenous Program)

Jobs Placement Employment and Training (JPET) (General)

Personal Support Program (PSP) providing case management to people with high barriers to employment

Centacare Employment Service providing:

Job Network

Job Matching Program

Job Search Training

Intensive Case Management

REGION: Loddon Mallee Region

AUSPICED BY Diocese of Ballarat

SCOPE FOR VOLUNTEERS

Administration

Involvement with (selected) programs/activities

COMMENTS

Centacare Catholic Diocese of Ballarat Inc is endorsed as a Deductible Gift Recipient

Centacare Ballarat: Warrnambool and Hamilton* Offices

Child, Youth & Family Services

ADDRESS	STREET	346 Timor Street WARRNAMBOOL 3280	
	POSTAL	PO Box 994 WARRNAMBOOL 3280	
PHONE		(03) 5561 5922	FAX (03) 5561 7135
FREE/CALL/MOBILE			
EMAIL	centacare@ballarat.catholic.org.au		
WEBSITE	http://www.ballarat.catholic.org.au/Services/Social/centa.htm		
CONTACT	The Team Leader		

SERVICE SUMMARY

Counselling and support services for individuals and families and an Employment Support Program

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

Counselling: individual (child, youth, adult), couples, families

Mediation and conciliation: to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters

Marriage and relationship education

Parenting Support Program: ABCD Program to equip parents with communication skills, information and strategies for building positive, trusting relationships with their adolescent children and help them prevent and/or cope with adolescent drug use.

Seasons™ Loss and Grief Programs

Employment/employment related services:

Personal Support Program (PSP) providing case management to people with high barriers to employment

Jobs Placement Employment and Training (JPET)

Hamilton Office offers:

Counselling and Mediation and Conciliation

23 Dinwoodie Street, Hamilton 3300

(03) 5572 4466

REGION: Barwon South-West Region

AUSPICED BY Diocese of Ballarat

SCOPE FOR VOLUNTEERS

Administration

Involvement with (selected) programs/activities

COMMENTS

Centacare Catholic Diocese of Ballarat Inc is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: ACCESS Programs

Child, Youth & Family Services

ADDRESS	25 Lansdowne Street EAST MELBOURNE 3002		
PHONE	(03) 9662 3929	FAX	(03) 9662 4429
FREE/CALL/MOBILE	1300 66 77 00		
EMAIL	access@melb.centacare.org.au		
WEBSITE	http://www.centacaremelbourne.org/		
CONTACT	Reception		

SERVICE SUMMARY

Employee assistance to corporate and other client organisations on a fee for service basis and to Centacare staff nationwide

SERVICES

EMPLOYEE ASSISTANCE SERVICES include:

- Counselling - face to face and by telephone on 24 hour on-call basis
- Crisis and critical incident de-briefing
- Corporate training sessions

REGION: North and West Metropolitan (Office) Service: Statewide (and elsewhere in Australia)

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Adoption, Permanent Care and Adoption Information Service

Child, Youth & Family Services

ADDRESS	576 Victoria Parade EAST MELBOURNE 3002		
PHONE	(03) 9419 5633	FAX	(03) 9419 5734
FREE/CALL/MOBILE			
EMAIL	adoption@ruralnet.net.au		
WEBSITE	http://www.centacaremelbourne.org/		
CONTACT	The Principal Officer		

SERVICE SUMMARY

Pregnancy counselling, adoption and permanent placement services, and adoption information service

SERVICES

ADOPTION, ADOPTION INFORMATION AND PERMANENT CARE SERVICES include:

Adoption Information Service providing:

- information to adoptees, adoptive parents, birth parents and relatives
- assistance with searching and acting as intermediary to birth parents and relatives
- counselling
- adoption register of all enquiries about adoption information
- infant adoption
- special needs adoptions and permanent care
- relinquishment counselling
- post placement support

REGION: North and West Metropolitan (Office) Service Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Cabrini Centacare

Child, Youth & Family Services

ADDRESS 1-3 Valetta Street MALVERN 3144
PHONE (03) 9576 2377 **FAX** (03) 9576 2343
FREE/CALL/MOBILE
EMAIL cabrini@iinet.net.au
WEBSITE <http://http://www.centacaremelbourne.org/malverncabrini.htm>
CONTACT The Regional Manager

SERVICE SUMMARY

Counselling and support services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUAL AND FAMILIES include:

Counselling: individual (child, youth, adult), couples, families, bereavement

Mediation and conciliation service: assist separated/separating couples to negotiate

agreements about ongoing care of children and/or property and financial matters

Marriage and relationship education

Parenting support programs

Seasons™ loss and grief programs

Personal development/support groups:

Personal development through psychodrama

Groups for people with life threatening illness

Access employee assistance program

REGION: Southern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A except for Seasons Program™ after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Central Office and Agency Overview

Child, Youth & Family Services

ADDRESS	STREET	383 Albert Street, EAST MELBOURNE 3002	
	POSTAL	PO Box 196 EAST MELBOURNE 8002	
PHONE		(03) 9287 5555	FAX (03) 9287 5599
FREE/CALL/MOBILE			
EMAIL		admin@melb.centacare.org.au	
WEBSITE		http://http://www.centacaremelbourne.org/eastmelbourne.htm	
CONTACT		The Chief Executive Officer	

SERVICE SUMMARY

Agency of the Catholic Archdiocese of Melbourne providing a range of counselling and support services to assist individuals and families

SERVICES

OVERVIEW OF CENTACARE CATHOLIC FAMILY SERVICES

- Central administration
- Access employee assistance program
- Adoption, permanent care and adoption information*
- Counselling
- Mediation and conciliation
- Marriage and relationship education*
- School Counselling Unit*
- Seasons™ loss and grief programs*
- Alcohol and drug services*
- Family resources programs*
- Family support programs*
- Regional Offices* delivering counselling and support programs for individuals and families at: Footscray, Mitcham, Dandenong, Malvern (Cabrini Centacare), Geelong
- Radio programs
- Refer separate entries under following sections:
 - Child, Youth and Family Services, Specialist Services, Bereavement, Drug and Alcohol Services, and Migrant and Refugee Services)

REGION: North and West Metropolitan: Central Administration Services:
Refer separate entries

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration

Fundraising

* Refer separate entries

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Dandenong

Child, Youth & Family Services

ADDRESS	96 Cleeland Street DANDENONG 3175		
PHONE	(03) 9793 2200	FAX	(03) 9794 0268
FREE/CALL/MOBILE			
EMAIL	dandenong@melb.centacare.org.au		
WEBSITE	http://http://www.centacaremelbourne.org/dandenong.htm		
CONTACT	The Regional Manager		

SERVICE SUMMARY

Counselling and Support Services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

- Counselling: individual (child, youth, adult), couples, families, bereavement
- Mediation and conciliation services to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters.
- Marriage and relationship education
- Family support program
- Seasons TM loss and grief programs
- Employment/employment related services:
- Personal support program providing case management to people with high barriers to employment
- Access employee assistance program
- Other Delivery Sites:
 - Mornington (Counselling Services)
 - Cowes and Wonthaggi (Personal Support Program)

REGION: Southern Metropolitan Region: Regional office at Dandenong and sub-branch at Mornington
Gippsland Region: service at Wonthaggi and Cowes

AUSPICED BY Archdioceses of Melbourne and Sale

SCOPE FOR VOLUNTEERS

N/A except for Seasons TM Program after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Family Resources Programs

Child, Youth & Family Services

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002		
	POSTAL	PO Box 196 EAST MELBOURNE 8002		
PHONE		(03) 9287 5555	FAX	(03) 9287 5599
FREE/CALL/MOBILE				
EMAIL		admin@melb.centacare.org.au		
WEBSITE		http://http://www.centacaremelbourne.org/eastmelbourne.htm		
CONTACT		The Coordinator		

SERVICE SUMMARY

Resource for parishes to identify the pastoral needs of families and develop and deliver resources programs to support these families

SERVICES

FAMILY RESOURCES PROGRAM includes:

GodStart - a pastoral program that focuses on post-baptismal contact with families

Family Time - a set of material provided to parishes and schools to assist parents in taking a greater responsibility for the growth of their children in faith

Our Time - a parish based and parish supported program of marriage enrichment for couples

REGION: Administration: North and West Region Service: Metropolitan Wide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Footscray

Child, Youth & Family Services

ADDRESS	3 Wingfield Street FOOTSCRAY 3011		
PHONE	(03) 9689 3888	FAX	(03) 9689 4901
FREE/CALL/MOBILE			
EMAIL	footscray@melb.centacare.org.au		
WEBSITE	http://www.centacaremelbourne.org/footscray.htm		
CONTACT	The Regional Manager		

SERVICE SUMMARY

Counselling and support services for individuals and families*

*(Refer separate listing under Migrants and Refugees sub-section for ethno specific services/programs)

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

Counselling (multi-lingual): individual (child, youth, adult), couples, families, bereavement, problem gambling

Mediation and conciliation service to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters

Marriage and relationship education

Family support programs

Parenting support programs

Seasons™ loss and grief programs

Personal development/support groups:

Men's issues group - anger management

Isolated women's groups

Domestic violence program

Community development

Employment/employment related services: Personal Support Program providing case management to people with high barriers to employment

Access employee assistance program

REGION: North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A except for Seasons™ Program after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Geelong

Child, Youth & Family Services

ADDRESS 62 McKillop Street GEELONG 3220
PHONE (03) 5221 7055 **FAX** (03) 5221 7226
FREE/CALL/MOBILE
EMAIL ccentac4@bigpond.net.au
WEBSITE <http://www.centacaremelbourne.org/geelong.htm>
CONTACT The Regional Manager

SERVICE SUMMARY

Counselling and support services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

- Counselling: individual (child, youth, adult), couples, families, bereavement
- Mediation and conciliation service to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters
- Marriage and relationship education
- Seasons™ loss and grief programs
- School focussed services: school counselling
- Personal development/support groups: Tabor Journey - loss and grief program for divorced, separated and widowed people
- Employment/employment related services: Personal Support Program providing case management to people with high barriers to employment
- Access employee assistance program

REGION: Barwon South-West

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A except for Seasons Program after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Marriage and Relationship Education Unit

Child, Youth & Family Services

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002	
	POSTAL	PO Box 196 EAST MELBOURNE 8002	
PHONE		(03) 9287 5555	FAX (03) 9287 5599
FREE/CALL/MOBILE			
EMAIL		admin@melb.centacare.org.au	
WEBSITE		http://http://www.centacaremelbourne.org/eastmelbourne.htm	
CONTACT		The Manager	

SERVICE SUMMARY

Marriage and relationship education services

SERVICES

MARRIAGE AND RELATIONSHIP EDUCATION UNIT provides education groups around Melbourne and Geelong including:

- Education groups for couples preparing for marriage
- Education groups for marriage and relationship enrichment
- Information and support to priests and pastoral associates preparing couples for marriage
- Training, supervision and professional development for relationship educators
- FOCUSS (inventory program for couples) conducted at all branch offices plus Ivanhoe and Mornington
- Healthy Relationships Program for secondary students
- Workshops and lectures for parishes, marriage and family support groups.

REGION: All Metropolitan regions and Geelong

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: Mitcham

Child, Youth & Family Services

ADDRESS	STREET	510 - 512 Whitehorse Road MITCHAM 3132	
	POSTAL	PO Box 300 MITCHAM 3132	
PHONE		(03) 9873 4344	FAX (03) 9873 4906
FREE/CALL/MOBILE			
EMAIL	mitcham@melb.centacare.org.au		
WEBSITE	http://www.centacaremelbourne.org/mitcham.htm		
CONTACT	The Regional Manager		

SERVICE SUMMARY

Counselling and support services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES include:

Counselling: individual (child, youth, adult), couples, families, bereavement

Mediation and conciliation services assist separated/separating couples to negotiate

agreements about ongoing care of children and/or property and financial matters

Marriage and relationship education

Seasons™ loss and grief programs

School focussed services - school refusal clinic

Access employee assistance program

REGION: Eastern Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A except for Seasons™ program after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare Catholic Family Services: School Counselling Unit

Child, Youth & Family Services

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002
	POSTAL	PO Box 196 EAST MELBOURNE 8002
PHONE	(03) 9287 5555	FAX (03) 9287 5599
FREE/CALL/MOBILE		
EMAIL	admin@melb.centacare.org.au	
WEBSITE	http://www.centacaremelbourne.org	
CONTACT	The School Counselling Unit Manager	

SERVICE SUMMARY

Psychological counselling services and behavioural education programs to school students, schools and families in Catholic schools and contracted non-Catholic Schools
Intern school counselling program for universities

SERVICES

SCHOOL COUNSELLING SERVICES

Servicing 60 schools in the metropolitan area by:
confidential student counselling
staff/teacher support
parent support
behavioural education programs
intellectual assessments for schools/parents*

REGION: All Metropolitan Regions

AUSPICED BY Centacare Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

*Assessments done on a fee for service basis

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Centacare: Diocese of Sandhurst - Bendigo Office

Child, Youth & Family Services

ADDRESS	STREET	65 Baxter Street BENDIGO 3552
	POSTAL	Main Office: PO Box 255 BENDIGO 3552
PHONE		(03) 5443 9577
	FAX	(03) 5441 7713
FREE/CALL/MOBILE		
EMAIL		centacare@sand.catholic.org.au
WEBSITE		http://http://sand.catholic.org.au/centacare/
CONTACT		The Director

SERVICE SUMMARY

Counselling and support services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES, include:

Counselling: individual (child, youth, adult), couples, families, bereavement

Mediation and conciliation service: to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters

Marriage and relationship education (Diocese of Sandhurst)

Family support program (Loddon Shire)

Parenting support programs:

regional parenting service (Loddon Mallee Region)

parenting after separation (Bendigo area)

Seasons™ loss and grief program: for children and young people 6 - 18 years

PRIMARY SERVICE DELIVERY SITE:

Bendigo office (as above)

OUTREACH SERVICES to:

Wodonga: counselling, mediation and conciliation. Appointments Ph (02) 6056 1861

Echuca: counselling, mediation and conciliation. Appointments Ph (03) 5443 9577

Shepparton: counselling, mediation and conciliation. Appointments Ph (03) 5831 4699

Wangaratta: counselling, mediation and conciliation. Appointments Ph (03) 5721 2341

REGION: Loddon Mallee Hume

AUSPICED BY Diocese of Sandhurst

SCOPE FOR VOLUNTEERS

N/A except for Seasons™ program after training

COMMENTS

Centacare Diocese of Sandhurst is endorsed as a Deductible Gift Recipient

Centacare: Gippsland

Child, Youth & Family Services

ADDRESS	STREET	19 Connor Street (Head Office) WARRAGUL 3820	
	POSTAL	PO Box 834 WARRAGUL 3820	
PHONE		(03) 5622 1188	FAX (03) 5622 0411
FREE/CALL/MOBILE			
EMAIL	centacare@sale.catholic.org.au		
WEBSITE	http://www.sale.catholic.org.au/		
CONTACT	The Director		

SERVICE SUMMARY

Counselling and support services for individuals and families

SERVICES

COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES, include:

- Counselling: individual (child, youth, adult), couples, families, bereavement
- Marriage and relationship education
- Family support program:
 - Family Friends - home visiting program by trained volunteers
- Employment/employment related:
 - Personal Support Program (PSP) providing case management to people with high barriers to employment
 - Access employee assistance program

SERVICE LOCATIONS:

- Warragul Office (All Services) - Contact details above
- Bairnsdale Office (Counselling) - Phone (03) 5153 2012
- Sale Office (Counselling) - Phone (03) 5144 4868
- Outreach Services to Morwell: Personal Support Program - Phone (03) 5133 3180
- Cranbourne (Counselling and Family Friends Program) - Phone (03) 5996 8095
- Narre Warren: (Family Friends program) -Phone enquiries to Head Office (above)

REGION: Gippsland

AUSPICED BY Diocese of Sale

SCOPE FOR VOLUNTEERS

Involvement in Family Friends Program after training

COMMENTS

Centacare Gippsland is endorsed as a Deductible Gift Recipient

CORAZON

Child, Youth & Family Services

ADDRESS	On Application		
PHONE	(03) 9974 2756	FAX	(03) 9974 2756
FREE/CALL/MOBILE	0438 742753		
EMAIL	jenny.sheehan@mackillop.org.au		
WEBSITE	http://www.corazon.org.au		
CONTACT	The Administrator		

SERVICE SUMMARY

Provision of "time out" in a supportive residential setting for individuals and families who are tired or stressed

Family, child and individual counselling and psychological services

Home drug and alcohol detoxification for women with or without children

SERVICES

*RESPIRE FOR INDIVIDUALS AND FAMILIES**

Accommodation

Meals provided in a communal setting

A safe space with opportunity for conversation, sleep, and supportive people who will listen and understand

An alternative solution to those which have resulted in separation of children from their families

Linen supplied

COUNSELLING AND PSYCHOLOGICAL SERVICES: by trained psychologists for

Individuals

Children

Families

DRUG AND ALCOHOL DETOX in a home setting for women with or without children

REGION: North and West Metropolitan :Home Catchment: Statewide

AUSPICED BY Daughters of Our Lady of the Sacred Heart

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

*Small fee for services which may be negotiated according to individual circumstances

Corazon has a partnership with MacKillop Family Services Limited. Donations can be made through MacKillop Family Services Limited who are endorsed as a deductible gift recipient

Don Bosco Youth Centre and Hostel Inc.

Child, Youth & Family Services

ADDRESS	715 Sydney Road, BRUNSWICK 3056		
PHONE	(03) 9383 5333	FAX	(03) 9386 3326
FREE/CALL/MOBILE	0412 131 462		
EMAIL	dbhostel@donbosco.org.au		
WEBSITE	http://www.donbosco.org.au/		
CONTACT	The Priest in Charge		

SERVICE SUMMARY

Hostel accommodation (long term and temporary) for young men
Youth Centre offering social, recreational and personal development opportunities
Fundraising to support Hostel and Youth Centre

SERVICES

HOSTEL ACCOMMODATION FOR YOUNG MEN provides:

36 single rooms with shared bathrooms and includes all meals, laundry facilities, study facilities with computers, two television rooms with video active and passive recreation facilities, 24 hour on-site staffing, access to on-site chaplain

YOUTH CENTRE PROGRAMS include: teenage recreational programs at weekends, after school and during school holidays, sports coaching, physical education, aquatic activities, basketball team, personal development programs for local schools and community groups, Friday night youth and family evenings, cultural programs, school retreats and relaxation days, employment and pre-employment support programs

FUNDRAISING

Opportunity Shop

The Don Bosco Brunswick Youth Foundation Inc. financially supports the work of the Youth Centre and Hostel

REGION: North and West Metropolitan

AUSPICED BY Salesians of Don Bosco, Salesian Society (Vic) Inc

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

User profile includes students, apprentices, people from rural areas, and people who for any other reason cannot live at home

Don Bosco Youth Centre and Hostel Inc is endorsed as a Deductible Gift Recipient

Don Bosco Brunswick Youth Foundation Trust Fund is also endorsed as a Deductible Gift Recipient

Good Shepherd Youth & Family Service: St Albans

Child, Youth & Family Services

ADDRESS	354 Main Road West, ST ALBANS 3021		
PHONE	(03) 9364 3200	FAX	(03) 9364 3733
FREE/CALL/MOBILE			
EMAIL	gsstalbans@infoxchange.net.au		
WEBSITE	http://http://www.goodshepherd.com.au/gsyfs		
CONTACT	The Manager		

SERVICE SUMMARY

Youth support and youth supported accommodation programs
Financial services programs to assist low income individuals and families
Community development to promote the interests of young people and families

SERVICES

YOUTH SUPPORT PROGRAMS AND YOUTH SUPPORTED ACCOMMODATION SERVICES include:

- Supported Transitional Housing for homeless young people including a special program for young women: 8 transitional properties in the City of Brimbank
- Support Programs for Same Sex or Transgender (SSATY) young people: individual information and support for young people
- School Focussed Youth Service: partner in the consortium overseeing the Brimbank/Melton School Focussed Youth Service for disadvantaged young people at risk of leaving school
- Youth Support Service: 1:1 support for young people disconnected from family, school, and/or community
- * Community liaison including: self awareness program for girls 11 - 16 in the City of Brimbank, youth forums
- Activity programs for young people 11 - 16 years

FINANCIAL SERVICES include:

- Participation in the Emergency Relief Network
- Bargain Hunters' Group for women on low incomes
- Bankruptcy Working Group to help people deal with bankruptcy
- Financial Counselling at Women's Prison
- No Interest Loans Scheme (NILS) for people on low incomes to purchase essential household items

REGION: North and West Metropolitan
AUSPICED BY Good Shepherd Youth and Family Service

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Fundraising
Administration

COMMENTS

Good Shepherd Youth and Family Service is endorsed as a Deductible Gift Recipient

Good Shepherd Youth and Family Service: Collingwood

Child, Youth & Family Services

ADDRESS	117 Johnston Street COLLINGWOOD 3066		
PHONE	(03) 9419 5477	FAX	(03) 9416 2340
FREE/CALL/MOBILE			
EMAIL	goodshep@infoxchange.net.au		
WEBSITE	http://Www.goodshepherd.com.au/gsyfs		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Head Office for organisation offering services and programs for disadvantaged young people and families

Financial services programs development and coordination

Social Policy Research Unit

A service delivery site for youth support and youth supported accommodation

Programs for vulnerable young people and financial services programs to assist low income individuals and families

SERVICES

FINANCIAL SERVICES PROGRAMS include:

No Interest Loans Scheme (NILS) for people on low incomes to purchase essential household items

Co-ordination of National and Victorian NILS Networks

Buying services - discount rates for essential household goods for people on low incomes

Low interest credit - through NAB

SOCIAL POLICY AND RESEARCH ADVOCACY includes:

Co-auspice of the Housing Justice Roundtable

Development and evaluation of agency program

Preparation of submissions, either alone or with other organisations, on families, children, young people, community strengthening and social justice

Membership of key consultative groups in the financial, housing, youth and family and juvenile justice sectors

YOUTH SUPPORTED PROGRAMS AND YOUTH SUPPORTED ACCOMMODATION SERVICES include:

Supported transitional housing for homeless young people, including a special program for young women (14 properties in the City of Yarra)

Adolescent Support Program - 1:1 early intervention and support group work for young people at risk of homelessness

Adolescent community placement - volunteer program providing respite, emergency and long-term care in caregivers' homes for vulnerable young people (Foster Care)

Mentoring Program - by volunteers for young vulnerable people at risk of Departmental intervention

Employment Program - Community Jobs Program providing training, social skills development and support for young disadvantaged people to begin and maintain employment

REGION: North and West Metropolitan (Central Office) Services in all Metropolitan Regions

AUSPICED BY Good Shepherd Youth and Family Service

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Fundraising

Administration

COMMENTS

Good Shepherd Youth and Family Service is endorsed as a Deductible Gift Recipient

Good Shepherd Youth and Family Service: Organisation Overview

Child, Youth & Family Services

ADDRESS	117 Johnston Street (Head Office) COLLINGWOOD 3066		
PHONE	(03) 9419 5477	FAX	(03) 9416 2340
FREE/CALL/MOBILE			
EMAIL	goodshep@infoxchange.net.au		
WEBSITE	http://www.goodshepherd.com.au/gsyfs		
CONTACT	Chief Executive Officer		

SERVICE SUMMARY

Support services for vulnerable young people and financially disadvantaged families.
Social policy research and advocacy

SERVICES

OVERVIEW OF GOOD SHEPHERD YOUTH AND FAMILY SERVICES

SERVICE DELIVERY LOCATIONS

Collingwood, St. Albans, St. Kilda, Peninsula

Services differ according to local needs and may include:

YOUTH SUPPORT PROGRAMS for vulnerable young people including: one to one support services, volunteer mentoring program, community jobs program, School Focussed Youth Service, support programs for same sex and transgender young people, youth recreational groups

YOUTH ACCOMMODATION SERVICES include: supported transitional housing for homeless young people and teenage foster care.

FAMILY AND INDIVIDUAL ADULT SUPPORT SERVICES include: counselling, financial counselling, family support program with case management, group work (including groups for parents, children), women's refuge, St. Kilda Women's Centre.

COMMUNITY NETWORKING AND DEVELOPMENT

SOCIAL POLICY RESEARCH AND ADVOCACY

MICRO-FINANCE SERVICES include:

No Interest Loans Scheme (NILS)

Low interest credit (through NAB)

financial counselling - general

financial counselling to customers of South-East Water

buying service - discount rates for essential household goods for people on low incomes

participation in emergency relief networks

(Refer individual listings under Child, Youth and Family Services for each service delivery centre.)

REGION: All metropolitan regions

AUSPICED BY Good Shepherd Youth and Family Service

SCOPE FOR VOLUNTEERS

Refer Individual Listings

COMMENTS

Good Shepherd Youth and Family Service is endorsed as a Deductible Gift Recipient

Good Shepherd Youth and Family Service: Peninsula Services

Child, Youth & Family Services

ADDRESS 1 Church Street, HASTINGS 3915
PHONE (03) 5971 9444 **FAX** (03) 5971 9494
FREE/CALL/MOBILE
EMAIL goodshep@peninsula.starway.net.au
WEBSITE <http://http://www.goodshepherd.com.au/gsyfs>
CONTACT The Manager

SERVICE SUMMARY

Youth support and family support programs
Financial services programs to assist low income individuals and families
Community development to promote the interests of young people and families
Women's refuge providing crisis supported accommodation

SERVICES

FAMILY SUPPORT PROGRAMS include:

- Family counselling
- Family support - providing case management to assist families to find resources and services
- Parenting support groups
- Child focussed groups including a loss and grief program
- Women's refuge - Valerie House provides crisis accommodation and support to women and children escaping domestic violence

YOUTH SUPPORT PROGRAM:

- Support program for those questioning their sexual identity - individual information, counselling and support for young people and their families

FINANCIAL SERVICES PROGRAMS include:

- Financial counselling services at Hastings, Mornington, Rosebud, Frankston
- Financial counselling to customers of South East Water experiencing financial hardship
- No Interest Loans Scheme (NILS) to enable people on low incomes to purchase essential household items

COMMUNITY DEVELOPMENT:

- Neighbourhood House programs and activities

REGION: Southern Metropolitan

AUSPICED BY Good Shepherd Youth and Family Service

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Fundraising and administration

COMMENTS

Good Shepherd Youth and Family Service is endorsed as a Deductible Gift Recipient

Good Shepherd Youth and Family Service: St Kilda

Child, Youth & Family Services

ADDRESS Suite 5, 22-28 Fitzroy Street ST KILDA 3182
PHONE (03) 9537 1416 **FAX** (03) 9525 4829
FREE/CALL/MOBILE
EMAIL gendrickb@infoxchange.net.au
WEBSITE <http://http://www.goodshepherd.com.au/gsyfs>
CONTACT The Manager

SERVICE SUMMARY

Holistic centre based and outreach support programs for disadvantaged and vulnerable women

SERVICES

CENTRE BASED AND OUTREACH SUPPORT PROGRAMS FOR DISADVANTAGED WOMEN include:

Individual counselling

Holistic health and wellbeing - Reiki and other holistic alternatives to manage stress and help deal with physical, emotional and spiritual issues

Women's group - art, craft, outings, informal meals and social activities for socially isolated and often financially disadvantaged women

Outreach Support :

Reiki and other support to women at Deer Park Women's Prison

Local health bus targeting sex workers and homeless young people

City refuges and hostels to provide wellness sessions, including Reiki, to women who are homeless and stressed

Gardening groups - build relationships, relieve stress and promote sense of community

Community development - working collaboratively with other local agencies servicing people with the same or similar needs

Project ME - assists socially isolated women who want to reconnect to gain experience and independence in work, and provides social or educational opportunities

REGION: Southern Metropolitan

AUSPICED BY Good Shepherd Youth and Family Service

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone contact: (03) 9525 4829

COMMENTS

Good Shepherd Youth and Family Service is endorsed as a Deductible Gift Recipient

Jesuit Social Services Ignatius Centre: Central Administration and Organisation Overview

Child, Youth & Family Services

ADDRESS: STREET 371 Church Street (Central Administration) RICHMOND 3121
POSTAL PO Box 271 RICHMOND 3121
PHONE: (03) 9427 7388 **FAX:** (03) 9427 1819
FREE/CALL/MOBILE
EMAIL jss@jesuit.org.au
WEBSITE http://www.jss.org.au
CONTACT The Executive Director

SERVICE SUMMARY

Organisation supports young people and families in need through a range of community services including accommodation, outreach, community development and social action, advocacy and research

SERVICES

OVERVIEW OF JESUIT SOCIAL SERVICES SUPPORTING YOUNG PEOPLE AND FAMILIES through:

- Social Policy, Advocacy and Research
- Arts and culture
- Creative industries
- Mentoring
- Education and professional services
- Volunteer Program for JSS services

COMMUNITY SERVICES PROGRAMS DELIVERED FROM OTHER SITES INCLUDE:

- Gateway
- The Brosnan Centre
- Communities Together
- Connexions
- Montserrat
- Parenting Australia
- The Outdoor Experience
- Vietnamese Welfare Resource Centre
- The Youth Grow Garden
- Community Justice Program
- Youth Refugee Project

(Refer separate listings for Community Services Programs under Child, Youth and Family Services, Disability Services, Migrants and Refugees, and Long Income Holidays.)

REGION: North and West Metropolitan (Central Office)

AUSPICED BY: Australian Jesuits

SCOPE FOR VOLUNTEERS:

- Administration
- Research and Advocacy
- Direct involvement with service users/programs/activities

COMMENTS:

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: Communities Together

Child, Youth & Family Services

ADDRESS	STREET	4 Derby Street COLLINGWOOD 3066	
	POSTAL	PO Box 1141 COLLINGWOOD 3066	
PHONE		(03) 9415 7186	FAX (03) 9416 5357
FREE/CALL/MOBILE			
EMAIL		comdev@jss.org.au	
WEBSITE		http://www.jss.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

Community development within the high-rise estates of North Richmond, Collingwood and Fitzroy, to support vulnerable individuals and families

SERVICES

COMMUNITY DEVELOPEMNT WITH DISADVANTAGED INDIVIDUALS AND FAMILIES by:

Working with local tenant groups and other community agencies in the City of Yarra to increase people's participation in community activities and involvement in decision making which affects them

Improving people's access to information and services

Increasing understanding of culturally and linguistically diverse residents

MAJOR INITIATIVES include:

Collingwood Community Information and Drop-In Centre staffed by a paid co-ordinator and trained volunteers who have passed the accredited training course

Richmond Computer Access Project is run by a bi-lingual Vietnamese resident assisted by Estate volunteers, and provides access for individual computer use and children's and adult classes

Vietnamese Women's Group Atherton Gardens provides social activities and computer training with the assistance of a Vietnamese community worker

Refugee Youth Project (Moonee Valley and North Melbourne) provides community connection, recreation, sport and referrals for refugee young people from Africa

REGION: North and West Metropolitan

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone Contact: (03) 9427 7388

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: Community Justice Program

Child, Youth & Family Services

ADDRESS 10 Dawson Street BRUNSWICK 3056
PHONE (03) 9387 7871 **FAX** (03) 9387 1178
FREE/CALL/MOBILE
EMAIL communityjustice@jss.org.au
WEBSITE <http://www.jss.org.au>
CONTACT The Program Director

SERVICE SUMMARY

A group conferencing program based on restorative justice principles for children and young people (10-16)

SERVICES

GROUP CONFERENCEING PROGRAM to all Children's Courts across the metropolitan area, providing an alternative pre-sentencing option for children and young people, with the view to diverting them from further or more serious offending

REGION: All Metropolitan Regions

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: Gateway

Child, Youth & Family Services

ADDRESS	STREET	4 Derby Street COLLINGWOOD 3066	
	POSTAL	PO Box 1141 COLLINGWOOD 3066	
PHONE		(03) 9415 8700	FAX (03) 9415 7733
FREE/CALL/MOBILE			
EMAIL	gateway@jss.org.au		
WEBSITE	http://www.jss.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Education and training for young people at risk
Mentoring program for young people 12-20 years who are involved in the Juvenile Justice system and who live in the South or East of Melbourne

SERVICES

EDUCATION AND TRAINING PROGRAMS FOR YOUNG PEOPLE include:

- Education and training for long-term unemployed
- Learning and developmental experiences for young people at risk, including mentoring programs and The Outdoor experience (see separate listing)
- Community living skills education and vocational programs to prevent young people from being socially excluded
- Training and education provided in visual and performing arts, creative industries (metal craft, jewellery, creative woodwork) food and hospitality.

MENTORING program for young people 12 - 20 years living in the South or East of Melbourne and involved in the Juvenile Justice system. Provides them with an adult role model from the community.

Contact details for Mentoring Program: Phone (03) 9791 1022 Fax (03) 9791 6524

REGION: North and West Metropolitan

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Phone contact (03) 9427 7388

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: Parenting Australia

Child, Youth & Family Services

ADDRESS	STREET	16 The Vacluse RICHMOND 3121
	POSTAL	PO Box 79 RICHMOND 3121
PHONE	(03) 9427 9899	FAX (03) 9427 7119
FREE/CALL/MOBILE		
EMAIL	parents@jss.org.au	
WEBSITE	http://www.jss.org.au	
CONTACT	The Program Manager	

SERVICE SUMMARY

Parenting Training and Consultancy

SERVICES

PARENT TRAINING AND CONSULTANCY SERVICES provide:

Leadership training and consultancy (country and metropolitan) for:

- professionals wanting to run parenting groups
- professionals working with vulnerable families

Facilitation of single session parenting groups (country and metropolitan) on subjects including drugs, sexuality and child/adolescent development for schools and community groups.

'Inside Families': men and family relationships programs in the Victorian prison system

Publications and resources

Support After Suicide: support and counselling for those affected by suicide

Education and training to those working in health, welfare and community organisations who come into contact with those bereaved by suicide

REGION: North and West Metropolitan (Administration) Statewide service

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone contact: (03) 9427 7388

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: The Brosnan Centre

Child, Youth & Family Services

ADDRESS	STREET	10 Dawson Street BRUNSWICK 3056	
	POSTAL	PO Box 284 BRUNSWICK 3056	
PHONE		(03) 9387 1233	FAX (03) 9387 1178
FREE/CALL/MOBILE			
EMAIL	brosnan@jss.org.au		
WEBSITE	http://www.jss.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Support services to young people (17-25 years) within the criminal justice system
Accommodation and support services following their release

SERVICES

YOUTH SUPPORT SERVICES AND YOUTH SUPPORTED ACCOMMODATION SERVICES include:

Outreach services providing intensive holistic case management and other services as required

Housing: Transitional Supported Accommodation - 31 beds across all metro regions including: Dandenong, Frankston, Oakleigh, Surrey Hills, Brunswick, Reservoir, Preston, Carlton

Counselling: individual, family, relationship, drug and alcohol

Court advice and advocacy

Institutional visiting

Specialist Transitional Support Services:

Bridging the Gap intensive case managed transitional support for young people leaving the justice system. Project is in conjunction with St. Vincent de Paul Aged and Community Services who are managing the transitional housing

Brosnan Transitional Assistance, Information, Links Service which is a short-term support service for young people leaving the justice system who do not fit into the other programs

Employment/Employment related services: Correctional Services Employment Pilot Project is a part of the consortium providing employment and pre-employment services. Jesuit Social Services component focusses on pre-release services at Fulham Correctional Centre for prisoners of all ages.

REGION: North and West Metropolitan: Brosnan Centre Services
Metropolitan wide except for Employment Program at Sale only

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Jesuit Social Services: The Outdoor Experience

Child, Youth & Family Services

ADDRESS	STREET	4 Derby Street COLLINGWOOD 3066	
	POSTAL	PO Box 1141 COLLINGWOOD 3066	
PHONE		(03) 9415 7121	FAX (03) 9415 7191
FREE/CALL/MOBILE		0407 403 706	
EMAIL		toe@jss.org.au	
WEBSITE		http://www.jss.org.au	
CONTACT		www.jss.org.au	

SERVICE SUMMARY

Outdoor experiences for young people at risk, including those experiencing drug and alcohol related difficulties

SERVICES

OUTDOOR EXPERIENCES FOR YOUNG ADULTS offer extended journeys to remote areas (7 - 14 days)

Activities include:

- bushwalking
- rafting
- rockclimbing and abseiling
- sea kayaking
- cross country skiing

REGION: North and West Metropolitan

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone Contact (03) 9427 7388

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Kewn Kreestha: Rest Home for Mothers

Child, Youth & Family Services

ADDRESS 69 Alto Avenue CROYDON 3136
PHONE (03) 9723 6797 **FAX** (03) 9723 4377
FREE/CALL/MOBILE
EMAIL resthome.familycare@bigpond.com
WEBSITE <http://www.familycaresisters.com.au>
CONTACT The Sister in Charge

SERVICE SUMMARY

A rest home for mothers up to the age of 65 years who are tired, stressed or convalescent

SERVICES

REST HOME FOR MOTHERS offers:

- An holistic approach encouraging mothers to care for themselves
- Accommodation
- Meals
- Rest
- Nurture
- Support

REGION: Eastern Metropolitan Catchment: Statewide

AUSPICED BY Family Care Sisters (Grey Sisters) Inc

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Facility/garden/household support

COMMENTS

Unable to take children
Unable to accommodate mothers with serious social or psychiatric problems
No fee but donation appreciated
Donations to Family Care Sisters (Grey Sisters) Inc for Kewn Kreestha will be tax deductible

Larmenier

Child, Youth & Family Services

ADDRESS 453 Bluff Road HAMPTON 3188
PHONE (03) 9521 8511 **FAX** (03) 9521 8535
FREE/CALL/MOBILE
EMAIL lcafc@larmnier.melb.catholic.edu.au
WEBSITE <http://www.larmnier.melb.catholic.edu.au/>
CONTACT The Principal

SERVICE SUMMARY

Providing support services to Catholic Primary Schools in the Archdiocese of Melbourne where students experience social, emotional or behavioural difficulties

SERVICES

SUPPORT SERVICES TO CATHOLIC PRIMARY SCHOOLS include:

- Outreach Support Service to assist principals and teachers of students with symptoms of social/emotional problems
- Day School Program for more intensive intervention 4 days per week
- Therapy program for students and their families
- Exit outreach program for 12 months for students exiting the Day School Program
- Parenting Programs

REGION: Southern Metropolitan (Office Location) All Metropolitan Regions (Service)

AUSPICED BY Sisters of Nazareth

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

MacKillop Family Services: Cedar Works

Child, Youth & Family Services

ADDRESS Factory 6/23 Brighton Road DANDENONG 3175
PHONE (03) 9791 7044 **FAX** (03) 9791 7554
FREE/CALL/MOBILE
EMAIL cedarworks@mackillop.org.au
WEBSITE
CONTACT The Coordinator

SERVICE SUMMARY

Furniture restoration small business in Dandenong teaching young unemployed people work related skills

SERVICES

CEDAR WORKS provides:

- Restoration and conservation of antique furniture.
- Furniture products for sale.
- Training for young unemployed people in work related skills.

REGION: Southern Metropolitan

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with program participants (as instructors)

COMMENTS

Administration

Direct Involvement with program participants (as instructors)

MacKillop Family Services: Central Office and Organisation Overview

Child, Youth & Family Services

ADDRESS	237 Cecil Street SOUTH MELBOURNE 3205		
PHONE	(03) 9699 9177	FAX	(03) 9696 6496
FREE/CALL/MOBILE			
EMAIL	mfs.metro@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Provision of a diverse range of services for disadvantaged children, young people and families
Advocacy and awareness raising on social justice issues.

SERVICES

OVERVIEW OF MACKILLOP FAMILY SERVICES

Services provided:

- Out-of-Home Care (home based and residential)
- Training, education and youth support programs
- Disability services
- Family support and preservation services
- Heritage and information services

Service delivery from:

- Bayview Disability Services (Barwon)
- Cedar Works (Dandenong)
- Disability Services (Western)
- Family and Community Services (Western)
- Heritage and Information Services (South Melbourne)
- MacKillop Child and Youth Services (Western)
- MacKillop Youth Services (Barwon)
- McAuley Child & Family Services (South Melbourne)
- Mercy Children's Services (Barwon)
- Northern Services (Glenroy)
- Rice Education & Youth Services (Maidstone)
- St Augustine's Education & Training Services (Geelong)

Refer Individual listings in Child, Youth and Family Services and Disability Services Sections

REGION: Central Offices: South Melbourne and Footscray
Services: Southern, North and West Metropolitan and Barwon
South-West

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

- Administration
- Fundraising
- Direct involvement with service users/programs/activities

COMMENTS

MacKillop Family Services continues the works of seven Catholic child welfare organisations founded by the Sisters of Mercy, the Christian Brothers, and the Sisters of St Joseph. MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient.

MacKillop Family Services: Family and Community Services (Western)

Child, Youth & Family Services

ADDRESS	118 Commercial Road FOOTSCRAY 3011		
PHONE	(03) 9689 4799	FAX	(03) 9689 4873
FREE/CALL/MOBILE			
EMAIL	mfs.stanthonys@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Parenting and family support services for vulnerable families
Education outreach services for "at risk" children and young people

SERVICES

FAMILY SUPPORT SERVICES include:

Parenting Support Services:

Parentlinks facilitates region wide parenting groups, information and professional consultations to other workers.

Family Support Program includes:

- case management
- therapeutic support
- practical and parenting assistance
- material aid provision
- support groups

EDUCATION SERVICES include:

Educational outreach for children and young people 'at risk' in the Western suburbs
School Focussed Youth Services in the cities of Melbourne and Moonee Valley - developing the links between schools and the community so as to improve educational outcomes for 'at risk' young people

REGION: Service Location: North and West Metropolitan Services: Western suburbs

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Administration
Direct involvement with service uses/programs/activities

COMMENTS

For disability services refer separate listing in Disability Services section
MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: Heritage and Information Services

Child, Youth & Family Services

ADDRESS	237 Cecil Street SOUTH MELBOURNE 3205		
PHONE	(03) 9699 9177	FAX	(03) 9306 8859
FREE/CALL/MOBILE	(03) 9696 6496		
EMAIL	mfs.heritage@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Assistance to former residents and clients of the organisation's founding agencies to access personal information now held by MacKillop Family Services*

SERVICES

HERITAGE AND INFORMATION SERVICES provide:

Information to former clients and residents of welfare agencies associated with the Sisters of Mercy, Christian Brothers and Sisters of St. Joseph regarding their time in the care of these agencies

Assistance with accessing records held by government departments, other agencies and baptismal records

Assistance with searching for, and reunification with, separated families

Liaison with former residents' Associations and facilitation/participation in periodic reunions

REGION: Southern Metropolitan (Office) Service: Statewide

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Administration

COMMENTS

*MacKillop Family Services acts as custodian of all founding agency client files, but the files remain the property of the respective Congregations

*The Service acts within the guidelines prescribed by the respective Congregation(s) and State and Federal Privacy legislation

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: MacKillop Child and Youth Services (Western)

Child, Youth & Family Services

ADDRESS	22 Pin Oak Crescent, FLEMINGTON 3031		
PHONE	(03) 9376 3555	FAX	(03) 9376 6202
FREE/CALL/MOBILE			
EMAIL	mfs.stjosephs@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

A range of out-of-home care services for children and young people in the western suburbs

SERVICES

OUT-OF-HOME CARE SERVICES provide:

- Respite and emergency foster care with volunteer foster families
- Specialised home based care for children with additional needs
- Long term specialist care residential units for children
- Adolescent residential units caring for 'at risk' young people (4 houses)
- Lead tenant houses for young people in the process of leaving care (3 houses)

REGION: North and West Metropolitan: western suburbs

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities (foster carers, lead tenants)

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: MacKillop Northern Services

Child, Youth & Family Services

ADDRESS 155 Melbourne Avenue GLENROY 3046
PHONE (03) 8311 4555 **FAX** (03) 9306 5950
FREE/CALL/MOBILE
EMAIL mfs.northern@mackillop.org.au
WEBSITE <http://http://www.mackillop.org.au>
CONTACT The Program Manager

SERVICE SUMMARY

A range of out-of-home care services for children and young people in the northern suburbs
Pregnancy and early parenting support service for vulnerable women

SERVICES

OUT-OF-HOME CARE SERVICES include:

Foster care service provides:

regular respite

temporary, emergency and longer term care for children and young people with volunteer foster families

Specialised home based care for children and young people with additional needs

Adolescent residential units caring for 'at risk' young people (3 houses)

PREGNANCY AND EARLY PARENTING SUPPORT for vulnerable women

REGION: North and West Metropolitan (northern suburbs)

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: MacKillop Youth Services (Barwon)

Child, Youth & Family Services

ADDRESS	STREET	Helen Street NORTH GEELONG 3213	
	POSTAL	PO Box 858 GEELONG 3213	
PHONE		(03) 5278 9211	FAX (03) 5272 1781
FREE/CALL/MOBILE			
EMAIL		mfs.barwon@mackillop.org.au	
WEBSITE		http://www.mackillop.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

A range of out-of-home care services for young people

Reconnect program for young people who are homeless or about to leave home

SERVICES

OUT-OF-HOME CARE SERVICES include:

Residential care: short to medium care for young people with high risk/high care needs

Stepped care:

specialised home based care

lead tenant facilities

community after-care

Reconnect Program - a service for young people who are homeless or about to leave home, providing:

intensive case management support for young people and their families

mentoring

mediation

REGION: Barwon South-West

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities (lead tenant and home based care)

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: McAuley Child and Family Services

Child, Youth & Family Services

ADDRESS	STREET	564 Balcombe Road. BLACK ROCK 3193	
	POSTAL	PO Box 62 BLACK ROCK 3193	
PHONE		(03) 9589 3238	FAX (03) 95893760
FREE/CALL/MOBILE			
EMAIL		mfs.metro@mackillop.org.au	
WEBSITE		http://www.mackillop.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

A range of out-of-home care services for children and young people

SERVICES

OUT-OF-HOME CARE SERVICES include:

Temporary Emergency Care Unit (TECU)

Residential Care: longer term care for children and young people

REGION: Southern Metropolitan

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service uses/programs/activities

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: Mercy Children's Services (Barwon)

Child, Youth & Family Services

ADDRESS	STREET	Helen Street NORTH GEELONG 3213	
	POSTAL	PO Box 858 GEELONG 3213	
PHONE		(03) 5278 9211	FAX (03) 5778 1781
FREE/CALL/MOBILE			
EMAIL		mfs.barwon@mackillop.org.au	
WEBSITE		http://www.mackillop.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

A range of out-of-home care services provided through foster care services for children and young people

Respite service for families at a holiday location

SERVICES

OUT-OF-HOME CARE SERVICES, THROUGH FOSTER CARE, include:

Emergency

Respite

Short term care

Long term care

Specialised home based care for children/young people with additional needs

RESPITE SERVICE provided at a holiday location for mothers and their children

REGION: Barwon South-West

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities (foster carers)

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: Rice Education and Youth Services

Child, Youth & Family Services

ADDRESS	10-12 Gilda Street MAIDSTONE 3012		
PHONE	(03) 9317 6200	FAX	(03) 9318 6521
FREE/CALL/MOBILE			
EMAIL	mfs.rice@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

To provide an integrated education and residential care service for 'at risk' children and young people

SERVICES

EDUCATION AND RESIDENTIAL CARE SERVICES include:

Transitional Integrated Education and Residential Service (TIERS) - A 12 bed residential service for males and females aged 9 - 13 years at intake, with case management and an internal school (St. Vincent's School)

REGION: North and West Metropolitan: Service location Service: Statewide

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities (mentoring)

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: St Augustine's Education and Training

Child, Youth & Family Services

ADDRESS	STREET	27-33 Oxford Street WHITTINGTON 3213	
	POSTAL	PO Box 858 GEELONG SOUTH 3213	
PHONE		(03) 5248 2557	FAX (03) 5248 5866
FREE/CALL/MOBILE			
EMAIL		mfs.staugustines@mackillop.org.au	
WEBSITE		http://www.mackillop.org.au	
CONTACT		The Education Manager	

SERVICE SUMMARY

Provision of primary and secondary education for children and young people in a specialist alternative setting and school-to-work transition support.

SERVICES

EDUCATION AND PRE-EMPLOYMENT TRAINING SERVICES include:

St. Helen's Special School (Primary)

St. Augustine's Special School (Secondary) includes:

Educational Mobile Units (EMU) supporting children and young people in mainstream education

New Street - a transition to work program for young people disconnected from education

Youth Ed-Venture Program (YEP)

Second Chance: a program reconnecting young people not attending school

Education Support: access to education for children and young people in residential care

REGION: Barwon South-West

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

Marist Transition School

Child, Youth & Family Services

ADDRESS	STREET	300 Rosslyn Street WEST MELBOURNE 3065	
	POSTAL	PO Box 2702 FITZROY 3065	
PHONE		(03) 9348 9695	FAX (03) 9348 9925
FREE/CALL/MOBILE			
EMAIL	info@doxa.org.au		
WEBSITE	http://access through www.doxa.org.au		
CONTACT	The Principal		

SERVICE SUMMARY

Centre based intensive education and support and outreach support to assist young people (11-14 years) who are experiencing difficulties in mainstream education to remain in schooling

SERVICES

TRANSITION SCHOOL provides:

Intensive EDUCATION and SUPPORT for six months including:

- individual tuition
- small interactive groups
- individual personal development sessions
- small, supportive environment
- holistic approach
- mentoring
- focussed social development

OUTREACH SUPPORT to schools and families during the student's enrolment at the Transition School, as well as twelve months' support after the student leaves the School

REGION: North and West Metropolitan

AUSPICED BY Marist Brothers

SCOPE FOR VOLUNTEERS

Direct involvement with students/programs/activities

COMMENTS

Marist Transition School receives funding from The Doxa Youth Foundation. This Foundation is endorsed as a Deductible Gift Recipient

O'Connell Family Centre

Child, Youth & Family Services

ADDRESS 6 Mont Albert Road CANTERBURY 3126
PHONE (03) 8416 7600 **FAX** (03) 9816 9729
FREE/CALL/MOBILE
EMAIL amoorhead@mercy.com.au
WEBSITE <http://http://www.familycaresisters.com.au/>
CONTACT The Chief Executive Officer.

SERVICE SUMMARY

An Early Parenting Centre providing a services for families with children 0-4 years experiencing difficulties in the early stages of parenting

SERVICES

EARLY PARENTING CENTRE programs include:

- Residential programs
- Day stay programs
- Parent education programs
- Dad skills
- Counselling services
- Transitions for women with post natal depression
- Pastoral care

REGION: Eastern Metropolitan Catchment: Statewide

AUSPICED BY Family Care Sisters (Grey Sisters) Inc

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

O'Connell Family Centre is managed by Mercy Health & Aged Care

O'Connell Family Centre (Grey Sisters) Inc is endorsed as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Marian Community - Domestic Violence Service

Child, Youth & Family Services

ADDRESS	STREET	Marian Community (Office)	
	POSTAL	PO Box 9500 SHEPPARTON 3632	
PHONE		(03) 5821 9458	FAX (03) 5822 2845
FREE/CALL/MOBILE	Emergency-1800015188		
EMAIL	Liz.Meloury@svdp-vic.org.au or info@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Support and accommodation for women and children affected by domestic violence

SERVICES

DOMESTIC VIOLENCE SERVICES include:

- Counselling
- Information
- Referral (including legal, health, financial)
- Outreach
- Refuge accommodation for non-local women

REGION: Hume

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

Worldwide Marriage Encounter

Child, Youth & Family Services

ADDRESS 10 Langford Court DONVALE 3111
PHONE (03) 9874 6979 **FAX**
FREE/CALL/MOBILE
EMAIL leow@bigpond.net.au
WEBSITE <http://www.wwme.org.au/>
CONTACT The Coordinators

SERVICE SUMMARY

Live-in or live-out weekend program, conducted by trained volunteers and priests, helping couples to enrich their marriage relationship

SERVICES

MARRIAGE ENRICHMENT PROGRAM which encourages couples to reflect on their marriage and strengthen communication

REGION: Eastern Metropolitan (Administration) Statewide Service

AUSPICED BY

SCOPE FOR VOLUNTEERS

Direct involvement with program participants after training

COMMENTS

No group discussion

Suited to couples with basically sound relationships

Not suited to couples experiencing major relationship difficulties

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Early Education Program for Hearing Impaired Children

Deaf and Hearing Impaired Services

ADDRESS 2 Francis Street BRIGHTON EAST 3187
PHONE (03) 9596 6830 **FAX** (03) 9596 6845
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Coordinator

SERVICE SUMMARY

Early Education Centre providing programs for hearing impaired children (0-6 years) using a family centred approach.

SERVICES

EARLY EDUCATION CENTRE provides:

- information
- assessment
- audiology consultation
- therapy
- education
- support
- counselling
- referrals
- play group
- parent support group
- individual programs (home and centre based)
- support to integrate into community programs

REGION: Southern Metropolitan

AUSPICED BY

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Early Education Program for Hearing Impaired Children has endorsement as a Deductible Gift Recipient

John Pierce Centre for Deaf Ministry

Deaf and Hearing Impaired Services

ADDRESS	2 Donald Street PRAHRAN 3181		
PHONE	(03)95251158 (Voice)	FAX	(03) 9525 1191
FREE/CALL/MOBILE	(03)9525 1337 (TTY)		
EMAIL	admin@jpc.org.au		
WEBSITE	http://www.jpc.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Services and support for deaf people and their families

SERVICES

DEAF MINISTRY SERVICES AND SUPPORTS include:

community centre for groups, including Pankina (seniors), Signee Tots and Wombat craft group

faith education and development, including sacramental preparation

pastoral visitation, including to homes, hospitals and rural areas

signed Mass at St. Francis Xavier, Prahran

liturgies for funerals, weddings, baptisms

family support, advocacy and liaison

individual counselling

Office for Catholic Association of Deaf People, Melbourne, organises social functions for the deaf community, including:

Ephpheta Sunday mass and dinner (August)

Christmas rally (December)

REGION: Southern Metropolitan (Office) Service Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with participants/programs/activities

Facility/garden maintenance

COMMENTS

John Pierce Centre is endorsed as a Deductible Gift Recipient

St Mary's College for Students with Impaired Hearing

Deaf and Hearing Impaired Services

ADDRESS 10 Riddell Road WANTIRNA SOUTH 3152
PHONE (03) 9800 2733 **FAX** (03) 9887 2737
FREE/CALL/MOBILE
EMAIL principal@smydeaf.melb.catholic.edu.au
WEBSITE <http://www.smydeaf.melb.catholic.edu.au>
CONTACT The School Officer

SERVICE SUMMARY

Catholic education for children (Prep to Year 12) who have a significant hearing loss

SERVICES

INTEGRATED EDUCATION provided *IN PARTNERSHIP* with:

Holy Trinity Primary School Wantirna
St. John's Secondary College, Dandenong
Aquinas College, Ringwood

REGION: Eastern Metropolitan

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Administration

COMMENTS

Intending Donors: check with school for name for Deductible Gift Recipient purposes

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Centacare Ballarat: Psychiatric Disability Rehabilitation and Support Services

Disability Services

ADDRESS	STREET	802 Armstrong Street North BALLARAT 3353
	POSTAL	PO Box 576 BALLARAT 3353
PHONE		(03) 5337 8999
	FAX	(03) 5332 4465
FREE/CALL/MOBILE		
EMAIL		centacare@ballarat.catholic.org.au
WEBSITE		http://www.ballarat.catholic.org.au/Services/Social/centa.htm
CONTACT		The Program Manager

SERVICE SUMMARY

Psychiatric disability rehabilitation and support services

SERVICES

*PSYCHIATRIC DISABILITY REHABILITATION AND SUPPORT SERVICES** include:

- Outreach program supporting people 16 - 64 years living in 30 flats
- Mother's support program to support women who have children in their care
- Residential Rehabilitation for Young People (MASC) providing high level support and rehabilitation services to young people with or at risk of mental illness and drug or alcohol abuse
- Respite program providing 'time out' for people who have experienced a psychiatric illness, or their carer

REGION: Grampians

AUSPICED BY Diocese of Ballarat

SCOPE FOR VOLUNTEERS

Administration
Involvement with (selected) programs/activities

COMMENTS

* All services available in Ballarat only

Centacare Catholic Diocese of Ballarat Inc is endorsed as a Deductible Gift Recipient

Jesuit Social Services: Connexions

Disability Services

ADDRESS	STREET	1 Langridge Street COLLINGWOOD 3066	
	POSTAL	PO Box 1141 COLLINGWOOD 3066	
PHONE		(03) 9415 8700	FAX (03) 9415 7733
FREE/CALL/MOBILE			
EMAIL	connexions@jss.org.au		
WEBSITE	http://www.jss.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Intensive outreach support and mobile counselling program for young people who are experiencing concurrent mental health and drug and alcohol issues

SERVICES

INTENSIVE OUTREACH SUPPORT AND COUNSELLING

The Connexions model has two aspects which work together to successfully engage young people and ultimately bring about change:

Intensive Outreach Support helps young people diminish the chaos in their lives (e.g. find accommodation, access health/mental health services, secure income, fulfil obligations such as court attendance, and stay connected with a stable adult.)

Flexible Mobile Counselling Program helps young people work for sustainable change, address the underlying issues, connect/reconnect with family and the community, and move to education, training or employment

REGION: All regions in the metropolitan area

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Administration

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

MacKillop Family Services: Bayview Disability Services

Disability Services

ADDRESS	STREET	Helen Street NORTH GEELONG 3213	
	POSTAL	PO Box 858 GEELONG 3213	
PHONE		(03) 5278 9211	FAX (03) 5272 1781
FREE/CALL/MOBILE			
EMAIL	mfs.barwon@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Range of support services for families who have a child at home with a disability
Out-of-home care service for children with a disability

SERVICES

CASE MANAGEMENT services provide:

support and funds to purchase specialised services, and
household items that will assist families with a child with a disability

FAMILY OPTIONS services provide:

long term family placements for children who can no longer be cared for on a full-time basis
by their own families

RESPIRE and PART-TIME (RAPT) provides:

respite and part-time care for children with volunteer carers in their own homes

CONTINENCE program services:

provide children with a range of continence aids/products

REGION: Barwon South-West

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with service users/programs/activities (foster carers)

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

MacKillop Family Services: Disability Services (Western)

Disability Services

ADDRESS	118 Commercial Road FOOTSCRAY 3011		
PHONE	(03) 9689 4799	FAX	(03) 9689 4873
FREE/CALL/MOBILE			
EMAIL	stanthonys@mackillop.org.au		
WEBSITE	http://www.mackillop.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Support services for children and young people with a disability and their families

SERVICES

DISABILITY SERVICES include:

Flexible care packages including case management and brokerage funds to purchase services for families to support a young person with a disability to remain at home.

Support groups for families

Volunteer disability support

Specialised support unit - a long term residential unit for 4 young people

Continence program providing children with a range of continence aids/products

Family Choice - a service contracted from the Royal Children's Hospital for chronically ill children and children with disabilities

Respite services including:

Great break respite for families to have a holiday together with a carer for their child

Camp for young people with disabilities

Attendance at mainstream camps with a carer

Weekend breaks away with a carer for children with a disability

REGION: West and North Metropolitan: Service location Services: Western Suburbs

AUSPICED BY Sisters of Mercy, Christian Brothers & Sisters of St Joseph

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

MacKillop Family Services Limited is endorsed as a Deductible Gift Recipient

Marillac House

Disability Services

ADDRESS	Administration Office: 47 Milroy Street BRIGHTON EAST 3187 Accommodation Outreach: refer below		
PHONE	(03) 9591 6400	FAX	(03) 9591 6401
FREE/CALL/MOBILE			
EMAIL	anna@marillac.com.au		
WEBSITE	http://www.marillac.com.au		
CONTACT	The Chief Executive Officer (Administration) Team Leader (Accomm.Outreach)		

SERVICE SUMMARY

Supported accommodation, accommodation outreach services and education support services for children and adults with an intellectual disability

SERVICES

ACCOMMODATION, ACCOMMODATION SUPPORT AND EDUCATION SUPPORT SERVICES include:

Supported accommodation: five properties located in East Brighton (1 for children, 4 for adults) with capacity to accommodate total of 25 people.

Housing options:

two units located in Glenhuntly for young adults (3 people plus 1 staff person)

three units in Clayton for young adults (2 with a disability and 1 Australian Catholic University student) creating an Intentional Community.

Accommodation Outreach (Marillac Accommodation Support Team):

flexible services to assist people to live independently, including teaching independent living skills, help to access community services, advocacy and referrals as required outreach support to 2 adults with a disability living in Office of Housing accommodation in the Southern region

Contact for Outreach Service:

269 Centre Road, Bentleigh

Phone: 9563 9326 Fax: 9563 9326.

Educational Support Services to Marillac House residents include: speech pathology, occupational therapy, physiotherapy, music therapy, microcomputer applications

REGION: Southern Metropolitan Eastern Metropolitan (City of Monash)

AUSPICED BY Daughters of Charity of St Vincent de Paul

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Administration

Fundraising

COMMENTS

Marillac House Limited is endorsed as a Deductible Gift Recipient

St John of God Services Vic Choices Support Services

Disability Services

ADDRESS	STREET	108 - 130 Diamond Creek Road GREENSBOROUGH 3088	
	POSTAL	PO Box 62 GREENSBOROUGH 3088	
PHONE		(03) 9434 5155	FAX (03) 9433 0335
FREE/CALL/MOBILE			
EMAIL	natashaveld@st.johnofgod.org.au		
WEBSITE	http://www.st.johnofgod.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Day activity programs for adults with a range of disabilities and who have high support needs

SERVICES

DAY ACTIVITY PROGRAMS provide:

Individual program plans

Recreation and leisure activities with emphasis on community access

REGION: North and West Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Archway Program

Disability Services

ADDRESS 162 Hull Road MOOROOLBARK 3138
PHONE (03) 9725 8755 **FAX** (03) 9725 1733
FREE/CALL/MOBILE
EMAIL ldelandre@st.johnofgod.org.au
WEBSITE <http://www.st.johnofgod.org.au>
CONTACT The Program Manager

SERVICE SUMMARY

Activity Programs for older adults with an intellectual disability

SERVICES

ACTIVITY PROGRAMS FOR OLDER ADULTS include:

DAY PROGRAM

individual program plans
art and craft
cooking
music works
woodwork
gardening
gentle exercise
relaxation classes.

OTHER PROGRAMS include:

special events days
recreational outings
community access

REGION: Eastern Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities.

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Brimbank Support Services

Disability Services

ADDRESS	STREET	551-555 Melton Highway SYDENHAM 3021	
	POSTAL	PO Box 1009 ST ALBANS 3021	
PHONE		(03) 9449 0899	FAX (03) 9449 3430
FREE/CALL/MOBILE			
EMAIL	nmurphy@st.johnofgod.org.au		
WEBSITE	http://www.st.johnofgod.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Day programs and pre-vocational programs for young adults with an intellectual disability to make the transition from school to an adult work environment

SERVICES

DAY PROGRAMS FOR YOUNG ADULTS* provide:

- individual program plans
- independent living skills
- cooking
- travel training
- community access
- numeracy and literacy
- computers
- arts & craft
- sport
- music and creative dance

PRE-VOCATIONAL PROGRAMS FOR YOUNG ADULTS include:

- vehicle detailing
- catering
- gardening
- household duties
- work experience

REGION: North and West Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

Day Program will be expanding to provide a weekend service
St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Churinga Employment Support Service (CHESS)

Disability Services

ADDRESS	STREET	108-130 Diamond Creek Road GREENSBOROUGH 3088		
	POSTAL	PO Box 62 GREENSBOROUGH 3088		
PHONE		(03) 9433 0337	FAX	(03) 9434 5433
FREE/CALL/MOBILE				
EMAIL		peterm@st.johnofgod.org.au		
WEBSITE		http://www.st.johnofgod.org.au		
CONTACT		The Co-ordinator		

SERVICE SUMMARY

Supported employment program for adults with disabilities.

SERVICES

SUPPORTED EMPLOYMENT SERVICES provide:

- landscaping
- gardening
- ironing, including pick-up and delivery
- home maintenance
- partnership involvement with St. John of God Opportunity Shops

REGION: North and West Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Churinga Support Service

Disability Services

ADDRESS	108-130 Diamond Creek Road GREENSBOROUGH 3088		
PHONE	(03) 9435 8366	FAX	(03) 9434 5948
FREE/CALL/MOBILE			
EMAIL	peterm@st.johnofgod.org.au		
WEBSITE	http://www.st.johnofgod.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Training and support services for adults with an intellectual disability

SERVICES

DAY (ACTIVITY) PROGRAMS FOR ADULTS include:

- individual program plan
- clayworks
- art and design
- paperworks
- woodworks
- plantworks
- music works
- active exercise program including:
 - cycling
 - walking
 - badminton
 - aerobics

OTHER PROGRAMS include:

- community access
- numeracy/literacy skills
- behaviour management
- computer classes

REGION: North and West Metropolitan
AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Community Living Access Support Service (CLASS)

Disability Services

ADDRESS	Suite 2, 96 Manchester Road MOOROOLBARK 3138		
PHONE	(03) 9727 1822	FAX	(03) 9727 2709
FREE/CALL/MOBILE			
EMAIL	margaretg@st.johnofgod.org.au		
WEBSITE	http://www.st.johnofgod.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Accommodation and support services for adults with an intellectual disability

SERVICES

SUPPORTED ACCOMMODATION AND SUPPORT SERVICES include:

Supported accommodation for 76 residents in:

24 hour staffing for 4 - 6 clients in local communities, and

12 hour staffing support where sleep-over support not required

Recreation and leisure activities for residents, with emphasis on community access

Community outreach program for people with disabilities, either living at home or attending St. John of God programs, by providing skill development and assistance to access community resources/services

REGION: Eastern Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Head Office and Organisation Overview

Disability Services

ADDRESS	STREET	96 Manchester Road MOOROOLBARK 3138	
	POSTAL	PO Box 151 MOOROOLBARK 3138	
PHONE		(03) 9727 2466	FAX (03) 9726 6577
FREE/CALL/MOBILE			
EMAIL		anywhere@st.johnofgod.org.au	
WEBSITE		http://www.st.johnofgod.org.au	
CONTACT		The Chief Executive Officer	

SERVICE SUMMARY

Accommodation, employment and support services for young people and adults with intellectual disabilities and/or other disabilities and their families

SERVICES

OVERVIEW OF ST JOHN OF GOD SERVICES supporting people with disabilities by:

- Chaplaincy & pastoral care
- Community Living and Support (CLASS)
- Adult day programs
- Employment training/placement
- Recreation/leisure
- Respite
- Community access
- Ancillary services, including mission services, opportunity shops, research, quality assurance
- Administration

(Refer individual listings under program names in Disability Services section)

REGION: Eastern Metropolitan
AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

See individual listings

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: North West Accommodation Services

Disability Services

ADDRESS	STREET	108-130 Diamond Creek Road GREENSBOROUGH 3088		
	POSTAL	PO Box 62 GREENSBOROUGH 3088		
PHONE		(03) 9433 0313	FAX	(03) 9432 5611
FREE/CALL/MOBILE				
EMAIL		shanem@st.johnofgod.org.au		
WEBSITE		http://www.st.johnofgod.org.au		
CONTACT		The Program Manager		

SERVICE SUMMARY

Accommodation and support provided in the North and West Region for adults and children with intellectual disabilities

SERVICES

ACCOMMODATION AND SUPPORT SERVICES provide:

Supported accommodation with 24 hour staffing for 4 - 6 clients in local communities

Total number of residents: 44

Recreation and leisure activities for residents with emphasis on community access

REGION: North and West Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Opportunity Shops

Disability Services

ADDRESS	STREET	Suite 1, 96 Manchester Road MOOROOLBARK 3138	
	POSTAL	PO Box 151 MOOROOLBARK 3138	
PHONE		(03) 9727 2466	FAX (03) 9727 3066
FREE/CALL/MOBILE		0409 219 249	
EMAIL		jennyt@st.johnofgod.org.au	
WEBSITE		http://www.st.johnofgod.org.au	
CONTACT		The Manager	

SERVICE SUMMARY

Four Opportunity Shops providing the major form of fundraising for the organisation

SERVICES

OPPORTUNITY SHOPS provide:

- Opportunity for people with disabilities to work as employees or volunteers
- Sale of clothing, books, household items at affordable prices
- Sale of excess clothing to wholesale clothing distributors

LOCATIONS:

GREENSBOROUGH

108-130 Diamond Creek Road, Greensborough
6 Union Road, Greensborough

CROYDON SOUTH

33 The Mall, Croydon South

RINGWOOD

10 Burnt Bridge Shopping Centre, Ringwood

REGION: Eastern Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with customers and sorting, preparing and displaying of stock

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: Respite Services

Disability Services

ADDRESS 189 St. Helena Road GREENSBOROUGH 3088
PHONE (03) 9434 5155 **FAX** (03) 9434 5355
FREE/CALL/MOBILE
EMAIL rmiles@st.johnofgod.org.au
WEBSITE <http://www.st.johnofgod.org.au>
CONTACT The Service Coordinator

SERVICE SUMMARY

Respite services for people with disability and their families living in the Northern Metropolitan area of Melbourne

SERVICES

RESPITE SERVICES provide:

Range of activities with emphasis on community access

Day respite

Weekend/holiday respite

Crisis response respite

In-home and out-of-home respite

REGION: North and West Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St John of God Services Vic: YES Personnel

Disability Services

ADDRESS 100 Maroondah Highway RINGWOOD 3134
PHONE (03) 9879 5011 **FAX** (03) 9879 6104
FREE/CALL/MOBILE
EMAIL julieh@st.johnofgod.org.au
WEBSITE <http://www.st.johnofgod.org.au>
CONTACT The Co-ordinator

SERVICE SUMMARY

Specialised employment agency that assists people with a range of disabilities to find and keep work of their choice

SERVICES

EMPLOYMENT SERVICES include:

- career counselling
- resume writing
- pre-employment training
- apprenticeship search
- job search
- interview skills
- ongoing job support

REGION: Eastern Metropolitan

AUSPICED BY Hospitaller Order of St John of God

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

COMMENTS

St. John of God Services Victoria is endorsed as a Deductible Gift Recipient

St Mary's House of Welcome: No Limits

Disability Services

ADDRESS	STREET	165-169 Brunswick Street FITZROY 3065	
	POSTAL	PO Box 60 FITZROY 3065	
PHONE		(03) 9417 6497	FAX (03) 9416 3263
FREE/CALL/MOBILE			
EMAIL	admin@smhow.org.au		
WEBSITE	http://www.daughtersofcharity.org.au/welcome.htm		
CONTACT	The Team Leader: No Limits		

SERVICE SUMMARY

Day rehabilitation service for people living in the City of Yarra who have experienced a mental illness

SERVICES

DAY REHABILITATION SERVICE:

Diverse active and passive activities which change depending on participants' interests and can include:

- art, music, writing, crafts
- yoga, cycling, Tai Chi, day trips

Diverse range of groups including:

- women's group
- under 35's group
- men's group
- life skills group
- dinner group
- GROW group

REGION: North and West Metropolitan

AUSPICED BY Daughters of Charity of St Vincent de Paul

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Administration

Fundraising

Contact St Mary's House of Welcome (as above) or

Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

This organization is part of the Shekinah Homeless Services Inc network

St Mary's House of Welcome Incorporated has endorsement as a Deductible Gift Recipient

St.Vincent de Paul Aged Care and Community Services: Ozanam Enterprises

Disability Services

ADDRESS	59-61 Yuilles Road MORNINGTON 3931		
PHONE	(03) 5975 5341	FAX	(03) 5975 9640
FREE/CALL/MOBILE			
EMAIL	ozanam@surf.net.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Supported employment and work skills based training for people with a disability in the Mornington Peninsula area

SERVICES

EMPLOYMENT AND TRAINING SERVICES include:

- Training in work skills associated with production, packaging and woodworking
- Training in workplace participation skills
- Competency based vocational training
- Ongoing supported employment in production, packaging and woodworking

REGION: Southern Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

Villa Maria: Disability Respite Services

Disability Services

ADDRESS	Suite 7, 70-72 Kingsway GLEN WAVERLEY 3150		
PHONE	(03) 9545 3955	FAX	(03) 9545 3766
FREE/CALL/MOBILE	1800 036 377		
EMAIL	chns.respite@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Eastern Regional Manager of Disability		

SERVICE SUMMARY

Respite Services for Children, Adolescents and Adults with a disability

SERVICES

RESPITE SERVICES provide:

Residential respite for children 6 - 18 years in four locations at Kew, Lilydale, Croydon, Wheelers Hill

Flexible respite for children 6 - 18 years including:
day programs during weekends and holidays
holiday and weekend camps

Adult respite:

Friday and Saturday social groups
Camps

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Disability Services Overview

Disability Services

ADDRESS	STREET	6 Studley Park Road KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5111	FAX (03) 9854 5121
FREE/CALL/MOBILE		1800 036 377	
EMAIL			
WEBSITE		http://www.villamaria.com.au	
CONTACT		The General Manager, Disability Services	

SERVICE SUMMARY

Provision of education, accommodation, day programs and support services for children and adults with a disability and their families

Provision of education and support services, through the Early Intervention Program, for children who are developmentally delayed

SERVICES

OVERVIEW OF VILLA MARIA DISABILITY SERVICES

Disability respite services

Holidays and camps

Gateway Adult Day Services:

 Kew

 Mt. Waverley

 Wantirna South

Homefirst Program

St. Paul's College:

 School and Early Intervention Programs

Shared accommodation support services

(Refer individual listings in Disability Services section and in Aged Care services for Carer services and Ageing with a Disability Program.)

REGION: Refer Individual Listings

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Refer individual listings

Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Gateway Adult Day Services

Disability Services

ADDRESS	See below		
PHONE	See below	FAX	See below
FREE/CALL/MOBILE	1800 036 377		
EMAIL	gatewayk@villamaria.com.au.		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Adult day programs located at Kew, Mt Waverley and Wantirna South for people with an intellectual disability

SERVICES

ADULT DAY PROGRAMS provide:

- individual program plans
- independent living skills
- pre-vocational training
- an older person's program
- sensory awareness
- relaxation and massage
- music and dance
- arts and crafts.

CENTRE LOCATIONS:

KEW

Tel: (03) 9851 7399, Fax (03) 9851 7355

Email: gatewaykewstaff@villamaria.com.au

MOUNT WAVERLEY

Tel: (03) 9803 0999, Fax:(03) 9803 0800

Email: mountwaverleystaff@villamaria.com.au

WANTIRNA SOUTH

Tel: (03) 9800 7240, Fax:(03) 9800 7243

Email: gatewaywantirnastaff @villamaria.com.au

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with service users/programs/activities

Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Homefirst

Disability Services

ADDRESS	Suite 7, 70-72 Kingsway GLEN WAVERLEY 3150		
PHONE	(03) 9545 3955	FAX	(03) 9545 3766
FREE/CALL/MOBILE	1800 036 377		
EMAIL			
WEBSITE	http://www.villamaria.com.au		
CONTACT	The HomeFirst Coordinator		

SERVICE SUMMARY

HomeFirst Program providing packages of care for people 6-64 years with a disability and living at home

SERVICES

HOMEFIRST PROGRAM provides flexible packages of care which may include:

Personal care

Skills maintenance and development (e.g. cooking, budgeting, household tasks, billpaying, using public transport)

Support to participants in the community (e.g. to access local community services, maintain friendships and social networks, and assistance to get to appointments)

REGION: Eastern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: Shared Accommodation Support Services

Disability Services

ADDRESS	STREET	6 Studley Park Road KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5111	FAX (03) 9854 5121
FREE/CALL/MOBILE		1800 036 377	
EMAIL		villamaria@villamaria.com.au	
WEBSITE		http://www.villamaria.com.au	
CONTACT		The Eastern Region Disability Mgr / South West Region Disability Mgr	

SERVICE SUMMARY

Supported accommodation for adults with moderate to high care needs who have an intellectual, sensory, physical, neurological or acquired brain injury
Accommodation outreach program for people with a disability

SERVICES

SUPPORTED ACCOMMODATION provides:

Accommodation in suburban homes with individual bedrooms and disability access
Care and support based on assessed needs, individual program plans

Accommodation locations:

Eastern Metro: Bayswater, Bulleen, Camberwell, Nunawading, Wantirna
Southern Metro: Cheltenham, Endeavour Hills, Moorabbin, Highett
North and West Metro: Braybrook, Taylors Lakes

ACCOMMODATION OUTREACH SUPPORT

A two bedroom unit in Burwood as part of an outreach support program. The program provides 8 hours per week of one on one staff support to assist clients with daily living activities, personal care, health and social development needs where required.

REGION: All metropolitan regions

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities
Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

Villa Maria: St Paul's College

Disability Services

ADDRESS	STREET	3-13 Fernhurst Grove KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5133	FAX (03) 9854 5141
FREE/CALL/MOBILE	1800 036 377		
EMAIL	stpauls@villamaria.com.au		
WEBSITE	http://www.villamaria.com.au		
CONTACT	The Principal		

SERVICE SUMMARY

Education programs and support services for children (birth to 18 years) who have developmental delays or disabilities

SERVICES

EARLY CHILDHOOD INTERVENTION SERVICES offer:

Services delivered to home, at the Centre and to generic children's centres according to family preference and need

Child Assessment and Reports

Individual child development programs

Play based teaching and therapeutic programs

Specialist centre based groups

Professional consultancy and support to generic services

Family service and support meetings

Family service co-ordination

Parent education and support

Assistance with transition to other settings

Information and resources

Community education and advocacy.

SCHOOL AGED EDUCATION AND SUPPORT PROGRAMS offer:

Individual education programs for each student

Therapy support and services

Family support, both individual and in groups

Bridging program for school aged students who need additional assistance to prepare them for entry to the school of the parents' choice

REGION: EASTERN METROPOLITAN

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Fundraising

Phone contact (03) 9854 5126

COMMENTS

Villa Maria Society has endorsement as a Deductible Gift Recipient

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Calvary Health Care Bethlehem: Palliative Care

Hospice and Palliative Care Services

ADDRESS 476 Kooyong Road CAULFIELD 3162
PHONE (03) 9596 2853 **FAX** (03) 9596 3576
FREE/CALL/MOBILE
EMAIL ceo@bethlehem.org.au
WEBSITE <http://www.bethlehem.org.au>
CONTACT The Chief Executive Officer

SERVICE SUMMARY

Specialist sub-acute holistic health care services for palliative care patients and people with progressive, neurological illnesses

SERVICES

INPATIENT, DAY PROGRAM AND COMMUNITY PALLIATIVE CARE SERVICES include:

- inpatient palliative care and specialist neurology services, community based palliative care and neurology services
- day centre:
 - social and creative activities
 - respite break
- allied health service
- pastoral care
- volunteer services
- bereavement program
- home respite program

REGION: Southern Metropolitan

AUSPICED BY Sisters of the Little Company of Mary

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement (after training) with service users/programs/activities

COMMENTS

Calvary Health Care Bethlehem Limited is endorsed as a Deductible Gift Recipient

Eastern Palliative Care – Inner Care Team

Hospice and Palliative Care Services

ADDRESS	HEAD OFFICE: 168 Boronia Road BORONIA 3155		
PHONE	1300 130 813	FAX	(03) 9294 4829
FREE/CALL/MOBILE	1300 130 813		
EMAIL			
WEBSITE	http://www.eastpallcare.asn.au		
CONTACT	The Inner Care Team Manager		

SERVICE SUMMARY

Community based holistic palliative care services caring for people with a terminal illness and their families in the inner eastern suburbs

SERVICES

COMMUNITY BASED PALLIATIVE CARE service includes:

- consultation with a palliative care physician
- palliative care nursing with an after hours support service - triage
- grief & bereavement support
- family support workers
- coordination with other palliative care services and hospitals
- coordination with other community agencies (e.g. home help)
- trained volunteers
- complementary therapies like massage and music therapy
- loan of limited range of nursing equipment

REGION: Eastern Metropolitan (Inner Eastern suburbs)

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities
Phone contact 1300 130 813

COMMENTS

Eastern Palliative Care Association is endorsed as a Deductible Gift Recipient

Eastern Palliative Care - Outer Care Team

Hospice and Palliative Care Services

ADDRESS 13 Cullis Pde BAYSWATER 3153
PHONE 1300 130 813 **FAX** (03) 9725 2895
FREE/CALL/MOBILE 1300 130 813
EMAIL
WEBSITE
CONTACT The Outer Care Team Manager

SERVICE SUMMARY

Community based holistic palliative care services caring for people with a terminal illness and their families in the outer eastern suburbs

SERVICES

COMMUNITY BASED PALLIATIVE CARE service includes:

- consultation with a palliative care physician
- palliative care nursing with an after hours support service - triage
- grief and bereavement support
- family support workers
- coordination with other palliative care services and hospitals
- coordination with other community agencies (e.g. home help)
- trained volunteers
- complementary therapies, massage and music therapy
- loan of limited range of nursing equipment

REGION: Eastern Metropolitan (Outer Eastern Suburbs)

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities
Phone contact 1300 130 813

COMMENTS

Eastern Palliative Care Association is endorsed as a Deductible Gift Recipient

Eastern Palliative Care: Central Care Team

Hospice and Palliative Care Services

ADDRESS	1st Floor, 353 Whitehorse Road NUNAWADING 3131		
PHONE	1300 130 813	FAX	(03) 9873 0919
FREE/CALL/MOBILE	1300 130 813		
EMAIL			
WEBSITE	http://www.eastpallcare.asn.au		
CONTACT	The Central Care Team Manager		

SERVICE SUMMARY

Community based holistic palliative care services caring for people with a terminal illness and their families in the middle eastern suburbs

SERVICES

COMMUNITY BASED PALLIATIVE CARE service include:

- consultation with a palliative care physician
- palliative care nursing with an after hours support service - triage
- grief & bereavement support
- family support workers
- coordination with other palliative care services and hospitals
- coordination with other community agencies (eg, home help)
- trained volunteers
- complementary therapies - massage and music therapy
- loan of nursing equipment - limited range

REGION: Eastern Metropolitan (Middle Eastern Suburbs)

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities
Phone contact 1300 130 813

COMMENTS

Eastern Palliative Care Association is endorsed as a Deductible Gift Recipient

Mercy Hospice: Mercy Western Palliative Care

Hospice and Palliative Care Services

ADDRESS	STREET	3 Devonshire Road SUNSHINE 3020	
	POSTAL	PO Box 178 SUNSHINE 3020	
PHONE		(03) 9364 9777	FAX (03) 9364 9198
FREE/CALL/MOBILE			
EMAIL	information@mercy.com.au		
WEBSITE	http://www.mercy.com.au/		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Community based holistic palliative care services caring for people with a terminal illness and their families

SERVICES

COMMUNITY BASED PALLIATIVE CARE services include:

- a specialised palliative care physician
- specialised palliative care nurses available 24 hours a day, 7 days a week
- 12 inpatient beds at Werribee Mercy
- pilot day hospice in partnership with Western Health using a socialisation model
- counselling and social welfare assistance
- pastoral care
- music therapy
- trained volunteers
- bereavement care
- speakers for community education
- community networking
- loan of medical equipment

REGION: North and West Metropolitan

AUSPICED BY Sisters of Mercy

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities

COMMENTS

Mercy Hospice Inc. is endorsed as a Deductible Gift Recipient

St Vincent's Health Caritas Christi Hospice - Kew

Hospice and Palliative Care Services

ADDRESS	STREET	104 Studley Park Road KEW 3101	
	POSTAL	PO Box 2036 KEW 3101	
PHONE		(03) 9853 2344	FAX (03) 9853 1509
FREE/CALL/MOBILE			
EMAIL			
WEBSITE		http://www.cch.svhm.org.au	
CONTACT		Director of Palliative Care	

SERVICE SUMMARY

Holistic inpatient and day service palliative care provided in a public hospital

SERVICES

INPATIENT AND DAY PROGRAM PALLIATIVE CARE SERVICES include:

- in-patient beds (28) for symptom management, terminal care or respite care
- pastoral care
- grief and bereavement support
- day hospice
- day centre

REGION: Eastern Metropolitan

AUSPICED BY St. Vincent's Health

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities
Phone contact (03) 9853 2344

COMMENTS

Caritas Christi Hospice Limited is endorsed as a Deductible Gift Recipient

St Vincent's Health: Caritas Christi Hospice - Fitzroy

Hospice and Palliative Care Services

ADDRESS St Vincent's Hospital, 6th Floor, Inpatient Services Building, Princes Street FITZROY 3065

PHONE (03) 9288 4697 **FAX** (03) 9288 4696

FREE/CALL/MOBILE

EMAIL

WEBSITE <http://www.cch.svhm.org.au>

CONTACT Director of Palliative Care

SERVICE SUMMARY

Holistic inpatient and day service palliative care provided in a public hospital

SERVICES

PALLIATIVE CARE SERVICE provides In-patient beds (26) for symptom management and terminal care

REGION: North and West Metropolitan

AUSPICED BY St. Vincent's Health

SCOPE FOR VOLUNTEERS

Direct involvement (after training) with service users/programs/activities
Phone contact (03) 9853 2344.

COMMENTS

Caritas Christi Hospice Limited is endorsed as a Deductible Gift Recipient

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Bethlehem Community

Housing and Homelessness Services

ADDRESS 38 Willoughby Street RESERVOIR 3073
PHONE (03) 9462 3937 **FAX** (03) 9462 4980
FREE/CALL/MOBILE
EMAIL bethcomm@swiftdsl.com.au
WEBSITE
CONTACT The Coordinator

SERVICE SUMMARY

A supportive residential community for homeless women who are experiencing alcohol and/or a psychiatric disability

SERVICES

SUPPORTED ACCOMMODATION includes:

- Medium to long term accommodation for 10 women
- Meals
- Personal care to residents as required
- Personal and social support
- Outreach program

REGION: North and West Metropolitan

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Household/garden support
Shekinah Co-ordinator of Volunteers
c/- 38 Willoughby St, Reservoir, 3073,
Ph 9462 3933
Fax 9462 4980
Email shekinah@shekinah.org.au

COMMENTS

Women must be over 35 years and unaccompanied by children
Bethlehem Community is part of the Shekinah Homeless Services Inc network
Bethlehem Community Incorporated has endorsement as a Deductible Gift Recipient

Centacare Ballarat: Advocacy and Housing Programs

Housing and Homelessness Services

ADDRESS	STREET	802 Armstrong Street North BALLARAT 3353
	POSTAL	Head Office PO Box 576 BALLARAT 3353
PHONE		(03) 5337 8999
	FAX	(03) 5332 4465
FREE/CALL/MOBILE		
EMAIL		centacare@ballarat.catholic.org.au
WEBSITE		http://www.ballarat.catholic.org.au/Services/Social/centa.htm
CONTACT		The Director

SERVICE SUMMARY

Advocacy and housing programs for people who are homeless or at risk of homelessness

SERVICES

ADVOCACY PROGRAMS

Five programs to optimize access to services for people with complex needs who are homeless or at risk of homelessness:

- Community Connections
- Housing support for the aged
- Access and equity
- Intensive outreach support
- Older Persons Private Rental Project

HOUSING PROGRAM

- Peplow House Supported Accommodation providing emergency and short term accommodation and support for males 18 years or more
- Webster Street Rooming House - long term independent living accommodation for single people aged 21 years or more on low incomes

REGION: Grampians

AUSPICED BY Diocese of Ballarat

SCOPE FOR VOLUNTEERS

Administration
Involvement with (selected) programs/activities

COMMENTS

Centacare Catholic Diocese of Ballarat Inc is endorsed as a Deductible Gift Recipient

Corpus Christi Community

Housing and Homelessness Services

ADDRESS 855 Mickleham Road GREENVALE 3059
PHONE (03) 9333 1444 **FAX** (03) 9333 1958
FREE/CALL/MOBILE
EMAIL corpuscc@bigpond.net.au
WEBSITE
CONTACT The Community Leader

SERVICE SUMMARY

A supportive residential community, with registration as a Low Level Care Residential Care Facility, providing permanent and respite care for men with a background of homelessness, alcohol or drug abuse and/or a psychiatric disability

SERVICES

PERMANENT AND RESPITE SUPPORTED ACCOMMODATION includes:

84 single rooms with shared bathrooms and toilets

Ageing in place

Services include:

meals

personal care as required

counselling as required

medical care as required

personal support

social support

information, advocacy and referral as required

outreach service for past and potential residents

opportunities for residents to assist with the daily tasks of the community (e.g. gardening, maintenance, helping other residents)

recreation program

REGION: North and West Metropolitan (location of facility) Client catchment: statewide

AUSPICED BY Archdiocese of Melb/Society of Jesus/Sisters of Mercy

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Household/garden support

Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

Corpus Christi Community is part of the Shekinah Homeless Services Inc network

Corpus Christi Community has endorsement as a Deductible Gift Recipient

Good Samaritan Inn

Housing and Homelessness Services

ADDRESS	Confidential		
PHONE		FAX	
FREE/CALL/MOBILE			
EMAIL	Goodsaminn1@pacific.net.au		
WEBSITE			
CONTACT	The Manager		

SERVICE SUMMARY

Crisis accommodation and support for women and children who are homeless or at risk of homelessness as a result of domestic violence or other reasons

SERVICES

CRISIS SUPPORTED ACCOMMODATION FOR WOMEN AND CHILDREN includes

- short term accommodation (1 - 3 nights Monday to Friday)
- meals
- personal support
- information and referral
- material aid

REGION: Catchment Statewide

AUSPICED BY Sisters of the Good Samaritan

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Household/garden support
Shekinah Co-ordinator of Volunteers
c/- 38 Willoughby St, Reservoir, 3073,
Ph 9462 3933
Fax 9462 4980
Email shekinah@shekinah.org.au

COMMENTS

Good Samaritan Inn is part of the Shekinah Homeless Services Inc network
Trustees of the Sisters of the Good Samaritan are Trustees for several funds including the Good Samaritan Inn
Donations to the Good Samaritan Inn are tax deductible

Home of Compassion (Women)

Housing and Homelessness Services

ADDRESS 101 Gore Street FITZROY 3065
PHONE (03) 9415 1010 **FAX**
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Sister in Charge

SERVICE SUMMARY

Crisis accommodation and support for women and children

SERVICES

CRISIS SUPPORTED ACCOMMODATION FOR WOMEN AND CHILDREN include:

- short term (2 weeks) dormitory style accommodation
- meals
- personal support
- information and referral to other services

REGION: North and West Metropolitan

AUSPICED BY Society of the Missionaries of Charity

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Household/garden support

COMMENTS

Curfew of 5.30 pm

No room for storage so minimum clothing should be brought

The Trustees of the Society of the Missionaries of Charity has endorsement as a Deductible Gift Recipient

Home of Mercy (Men)

Housing and Homelessness Services

ADDRESS 69 George Street FITZROY 3065
PHONE (03) 9417 1704 **FAX**
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Sister in Charge

SERVICE SUMMARY

A meals service for homeless men and those at risk of homelessness and a limited amount of short term accommodation for homeless men

SERVICES

MEALS AND ACCOMMODATION

Evening meals (free, three courses)

Short term accommodation for a maximum of 8 men in two shared rooms

REGION: North and West Metropolitan

AUSPICED BY Society of the Missionaries of Charity

SCOPE FOR VOLUNTEERS

Direct involvement with service users

Household/garden support

COMMENTS

Men seeking accommodation should register at the facility by 4 pm. and men who are staying overnight who leave the facility cannot be re-admitted until the next evening

The Trustees of the Society of the Missionaries of Charity has endorsement as a Deductible Gift Recipient

Madre Nazarena Student House

Housing and Homelessness Services

ADDRESS 311 Church Street RICHMOND 3121
PHONE (03) 9429 9620 **FAX** (03) 9429 6611
FREE/CALL/MOBILE
EMAIL shmelb@fdz.com.au
WEBSITE <http://www.fdz.com.au>
CONTACT The Person in Charge

SERVICE SUMMARY

Full board accommodation for young female adult students (over 18 years)

SERVICES

ACCOMMODATION FOR YOUNG WOMEN STUDENTS offers:

- single rooms (29) with shared bathrooms
- telephone and internet access all rooms
- meals (weekdays)
- kitchenette (weekend cooking)
- laundry facilities
- sitting area/television area
- study facility
- music room
- chapel
- 24 hour on-site staffing
- off street parking

REGION: North and West Metropolitan

AUSPICED BY Daughters of Divine Zeal

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Mercy Care

Housing and Homelessness Services

ADDRESS	POSTAL	Correspondence: PO Box 4396QQ MELBOURNE 3001	
PHONE		1800 015 188	FAX
FREE/CALL/MOBILE		1800 015 188	
EMAIL		admin@wdvcs.org.au	
WEBSITE			
CONTACT		The Coordinator	

SERVICE SUMMARY

Crisis accommodation and support, in the metropolitan area, for women and children involved in domestic violence

SERVICES

CRISIS SUPPORTED ACCOMMODATION FOR WOMEN AND CHILDREN includes:

- short term (1 - 3 nights) accommodation
- meals
- personal support

REGION: Confidential

AUSPICED BY Sisters of Mercy

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Contact Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

Mercy Care is part of the Shekinah Homeless Services Inc network

Mercy Care is endorsed as a Deductible Gift Recipient

Regina Coeli Community

Housing and Homelessness Services

ADDRESS 149 Flemington Road NORTH MELBOURNE 3051
PHONE (03) 9328 1863 **FAX** (03) 9326 5897
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Community Coordinator

SERVICE SUMMARY

A supportive residential community providing medium to longer term accommodation for women with a background of homelessness

SERVICES

MEDIUM TO LONGER TERM SUPPORTED ACCOMMODATION FOR WOMEN includes:

- accommodation for 15 women
- meals
- case management model of service
- outreach support: primarily for women who have been through the house

REGION: North and West Metropolitan

AUSPICED BY Sisters of Mercy

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Contact Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

Regina Coeli is part of the Shekinah Homeless Services Inc network

Residents must be over 25 years of age and unaccompanied by children

Regina Coeli Community has endorsement as a Deductible Gift Recipient

Rosie's Oblate Youth Mission Inc

Housing and Homelessness Services

ADDRESS 62-94 Jacksons Road MULGRAVE 3170
PHONE (03) 9795 5077 **FAX** (03) 9701 0222
FREE/CALL/MOBILE
EMAIL brad@rosies.org.au
WEBSITE <http://www.rosies.org.au>
CONTACT The Coordinator

SERVICE SUMMARY

Outreach by (volunteer) young people 18-30 years providing refreshments and support to people of all ages who are homeless or at risk of homelessness

SERVICES

OUTREACH SERVICE provides:

- light refreshments from bus at Flinders Street Station Wednesday and Friday nights
- friendship/personal support
- training for young volunteers in listening and communication skills

REGION: North and West Metropolitan

AUSPICED BY Oblates of Mary Immaculate

SCOPE FOR VOLUNTEERS

Direct involvement with program

COMMENTS

Relies on fundraising and donations

Rosies Oblate Youth Mission Inc is endorsed as a Deductible Gift Recipient

Sacred Heart Mission St Kilda: HomeFront (SHM)

Housing and Homelessness Services

ADDRESS	STREET	87 Grey Street ST KILDA 3182
	POSTAL	C/- Sacred Heart Mission PO Box 1284 ST KILDA SOUTH 3182
PHONE		(03) 9525 9211
	FAX	(03) 9525 9230
FREE/CALL/MOBILE		
EMAIL		asinton@sacredheartmission.org
WEBSITE		http://www.sacredheartmission.org
CONTACT		The Program Manager

SERVICE SUMMARY

Crisis accommodation and support services for single women over 25 years who are homeless or at risk of homelessness

SERVICES

CRISIS ACCOMMODATION AND SUPPORT SERVICES include:

- short term crisis accommodation (up to 6 weeks) - 11 beds in shared and single units
- case management:
 - information
 - referral (including housing, health, legal, financial)
 - personal support.

OUTREACH SUPPORT

to assist women's transition into long term housing options

REGION: Statewide service

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Phone contact (03) 9537 1166

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Sacred Heart Mission St Kilda: Sacred Heart Central (SHC)

Housing and Homelessness Services

ADDRESS	STREET	87 Grey Street ST KILDA 3182
	POSTAL	PO Box 1284 ST KILDA SOUTH 3182
PHONE	(03) 9537 1166	FAX (03) 9525 3268
FREE/CALL/MOBILE		
EMAIL	info@sacredheartmission.org	
WEBSITE	http://www.sacredheartmission.org	
CONTACT	The Program Manager, Sacred Heart Central	

SERVICE SUMMARY

Centre providing meals, activities and support services for people who are homeless, at risk of homelessness, or otherwise disadvantaged

SERVICES

MEALS

The Dining Hall provides free breakfast and lunch every day of the year and the opportunity for isolated people to develop friendships and a sense of connection with the community through the Drop-in service of the Meeting Place: a place to socialise, read, play board games and participate in activities.

HOMELESSNESS ASSISTANCE

Through the Resource Room and the assertive engagement workers in the Meeting Place, crisis support is provided in relation to a wide range of issues including homelessness

Housing Support is provided to assist people experiencing homelessness into a range of housing options

Outreach support is provided to people residing in rooming houses and transitional housing

MATERIAL AID for food parcels, clothing, blankets, food parcels, met tickets medical prescriptions and limited financial assistance

EMPLOYMENT / EMPLOYMENT RELATED SERVICES

The Personal Support Program (PSP) provides support to the long-term unemployed who face multiple barriers to employment

ACTIVITIES, RECREATION AND SPORT

Activities: wide range of free non-physical activities, entertainment and outings.

Recreation Program: wide range of free recreational and sporting activities for people of all ages, including football, indoor and outdoor cricket, running, netball, basketball, ten-pin bowling, gym, lawn bowls, tennis, swimming, golf, sailing and 8-ball pool and camps

Art Program, including opportunity to exhibit

HEALTH: see separate entry for Clinic under Specialist Services

REGION: Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

Administration

Direct Involvement with services users/programs (including activities, sports and recreation, meals and the meeting place)

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Sacred Heart Mission St Kilda: Women's House

Housing and Homelessness Services

ADDRESS OSTAL 65 Robe Street ST KILDA 3185
PHONE (03) 9537 1166 **FAX** (03) 9525 3268
FREE/CALL/MOBILE
EMAIL womenshouse@sacredheartmission.org
WEBSITE http://www.sacredheartmission.org
CONTACT The Program Manager

SERVICE SUMMARY

Women's House provides open house and street outreach services for single women who are homeless or at risk of homelessness, and women engaged in street prostitution

SERVICES

OPEN HOUSE services include:

- Case Manager assistance to assist women out of homelessness and/or pathways out of street prostitution
- Emergency relief
- Emotional support
- Health referrals
- Hygiene facilities
- General support
- Life skill activities, e.g. cooking
- Creative activities, e.g. art classes

STREET OUTREACH, twice weekly, includes:

- Promotion of harm minimization practices
- Limited material aid
- Referral to Health Bus and emergency services as required
- Information on The Women's House and its services

REGION: Southern Metropolitan

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

- Administration
- Direct involvement with service users/programs/activities
- Other: Household support
- Phone contact (03) 9537 1166

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Shekinah Homeless Services Inc

Housing and Homelessness Services

ADDRESS c/- CSSV, PO Box 146 EAST MELBOURNE 8002
PHONE (03) 9287 5568 **FAX** (03) 9287 5567
FREE/CALL/MOBILE
EMAIL shekinah@pacific.net.au
WEBSITE
CONTACT The Co-ordinator

SERVICE SUMMARY

Network of ten agencies providing accommodation and support services to homeless people, advocacy for development of services, and community education on homelessness issues

SERVICES

OVERVIEW OF MEMBERSHIP FOR SHEKINAH HOMELESS SERVICES NETWORK:

Bethlehem Community
Briar Terrace
Corpus Christi Community
Good Samaritan Inn
Mercy Care
Prague House
Regina Coeli Community Inc
St Mary's House of Welcome
Sr Francesca Healy Cottage
The Way

(Refer separate listings under Housing and Homelessness section)

REGION: North and West Metropolitan (Office) Services: refer individual listings

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Household support
Administration
Fundraising
Shekinah Co-ordinator of Volunteers
c/- 38 Willoughby St, Reservoir, 3073,
Ph 9462 3933
Fax 9462 4980
Email shekinah@shekinah.org.au

COMMENTS

Shekinah Homeless Services Incorporated is endorsed as a Deductible Gift Recipient

Sr Francesca Healy Cottage*

Housing and Homelessness Services

ADDRESS 80 Fitzroy Street FITZROY 3065
PHONE (03) 9288 2413 **FAX** (03) 9288 2423
FREE/CALL/MOBILE
EMAIL byron.TREVASCUS@svhm.org.au
WEBSITE
CONTACT The Manager

SERVICE SUMMARY

Providing hospital in-the-home care in a short-term residential setting for people who are homeless

SERVICES

SHORT TERM HEALTH CARE IN A RESIDENTIAL SETTING FOR HOMELESS PEOPLE providing:

- accommodation for up to 6 weeks
- meals
- nursing services
- education and assistance in self-management of various health problems
- physiotherapy
- welfare services
- referrals for on-going care

REGION: North and West Metropolitan

AUSPICED BY St. Vincent's Health

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Contact Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

* This organization is part St Vincent's Hospital and also part of the Shekinah Homeless Services Inc network

Cottage not wheelchair accessible

St. Vincent's Hospital (Melbourne) Ltd has endorsement as a Deductible Gift Recipient

St Mary's House of Welcome

Housing and Homelessness Services

ADDRESS	STREET	165-169 Brunswick Street FITZROY 3065	
	POSTAL	PO Box 60 FITZROY 3065	
PHONE		(03) 9417 6497	FAX (03) 9416 3263
FREE/CALL/MOBILE			
EMAIL	admin@smhow.org.au		
WEBSITE	http://http://www.smhow.org.au		
CONTACT	The Chief Executive Officer		

SERVICE SUMMARY

Day centre for adults without children who are homeless or at risk of homelessness

SERVICES

DAY CENTRE SERVICES

General Services:

- meals service (breakfast, lunch, morning and afternoon tea)
- counselling, including drug and alcohol counselling
- emergency relief
- information and referral for housing and other services
- personal support
- Hands on Health (volunteers providing free physiotherapy and myotherapy)

VISITING SERVICES: Royal District Nursing Service, Centrelink, optometrist

FACILITIES: shower and toilet facilities, mail collection, library/lounge, women's space, central drop-in space

ACTIVITIES: broad range of active/passive options including: computers, bike builders

REGION: North and West Metropolitan

AUSPICED BY Daughters of Charity of St Vincent de Paul

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with service users/programs/activities

Contact St Mary's House of Welcome (above) or

Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

This organization is part of the Shekinah Homeless Services Inc network

St Mary's House of Welcome Incorporated has endorsement as a Deductible Gift Recipient

Society of St Vincent de Paul (Vic): Soup Vans

Housing and Homelessness Services

ADDRESS	STREET	43 Prospect St (Central Office) BOX HILL 3128	
	POSTAL	Locked Bag 4800 BOX HILL 3128	
PHONE		(03) 9895 5800	FAX (03) 9895 5850
FREE/CALL/MOBILE			
EMAIL		info@svdp-vic.org.au	
WEBSITE		http://www.svdp-vic.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

Outreach service operated by volunteers providing a light meal and friendship to people who are homeless, or at risk of homelessness, or are otherwise disadvantaged

SERVICES

FOUR SOUP VANS:

FOOTSCRAY AREA

Mathew Talbot Van

FITZROY AND INNER CITY AREAS

Mathew Talbot Van

COLLINGWOOD AND RICHMOND AREAS

Margaret Oats Van

MOE AREA

Frederick Ozanam Van

REGION: North and West Metropolitan Gippsland

AUSPICED BY St Vincent de Paul Society Victoria

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Other: food preparation and clean-up

COMMENTS

St Vincent de Paul Society Victoria Inc has endorsement as a Deductible Gift Recipient

St Vincent's Health: Prague House

Housing and Homelessness Services

ADDRESS	52 Sackville Street, VIC. 3101 KEW 3101		
PHONE	(03) 9817 1537	FAX	(03) 9817 3462
FREE/CALL/MOBILE			
EMAIL	tina.melrose@svhm.org.au		
WEBSITE	http://www.svhm.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

A supportive residential community, with registration as a Low Level Care Residential Care Facility, providing permanent and respite care for men with a background of homelessness, substance abuse and/or a psychiatric disability

SERVICES

RESIDENTIAL AGED CARE

- Total number of Beds: 34 low level care
- Accommodation: 16 single rooms, 6 shared rooms with shared bathrooms and toilets
- Respite
- Division 1 nurse on call
- Allied health services
- On-site church services
- Pastoral Care
- Activity program and outings
- Library
- Close to transport

REGION: Eastern Metropolitan

AUSPICED BY St Vincent's Health

SCOPE FOR VOLUNTEERS

- Administration
- Fundraising
- Direct involvement with residents/programs/activities
- Shekinah Co-ordinator of Volunteers
- c/- 38 Willoughby St, Reservoir, 3073,
- Ph 9462 3933
- Fax 9462 4980
- Email shekinah@shekinah.org.au

COMMENTS

Prague House is part of the Shekinah Homeless Services Inc network
Prague House Limited has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Adult Outreach Services

Housing and Homelessness Services

ADDRESS	STREET	197 Flemington Road NORTH MELBOURNE 3051		
	POSTAL	PO Box 345 NORTH MELBOURNE 3051		
PHONE		(03) 9329 9677	FAX	(03) 9328 2260
FREE/CALL/MOBILE				
EMAIL		info@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Program Manager		

SERVICE SUMMARY

Outreach support services to adults* and young people who are homeless or at risk of homelessness

SERVICES

OUTREACH SUPPORT SERVICES provides:

Adult Outreach Support Service - key worker case managed outreach support to people 18+ who are isolated and/or who have complex needs to secure and maintain safe and affordable housing and achieve independence in the community

Personal Support Program - Ozlink, to assist people with special needs to overcome any personal barriers to gaining employment or improving their quality of life

REGION: North and West Metropolitan (Office Location) Services Statewide

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

* Service caters for people who do not have children living with them

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Housing and Homeless

Housing and Homelessness Services

ADDRESS	STREET	43 Prospect Street (Head Office) BOX HILL 3128	
	POSTAL	Locked Bag 4800 BOX HILL 3128	
PHONE		(03) 9895 5800	FAX (03) 9895 5850
FREE/CALL/MOBILE			
EMAIL		info@svdp-vic.org.au	
WEBSITE		http://www.svdp-vic.org.au	
CONTACT		Chief Executive Officer	

SERVICE SUMMARY

Accommodation and support services for people who are homeless or at risk of homelessness

SERVICES

OVERVIEW OF ST. VINCENT DE PAUL AGED AND COMMUNITY SERVICES HOUSING AND HOMELESSNESS SERVICES:

ACCOMMODATION SERVICES

St. Vincent de Paul Housing Service
Ozanam House
St. Vincent de Paul Youth Service
Quin House
Marian Community

SUPPORT SERVICES

Adult outreach services
Marian Community
Ozanam Community Centre
Society of St. Vincent de Paul Soup Vans
St. Vincent de Paul Housing Service
Youth Support Service

(Refer separate listings under Housing and Homelessness or Drug and Alcohol)

REGION: Refer Separate Listings

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

See individual listings

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Housing Service

Housing and Homelessness Services

ADDRESS	STREET	163 Wheatsheaf Road GLENROY 3046		
	POSTAL	PO Box 700 GLENROY 3046		
PHONE		See below	FAX	(03) 9300 3977
FREE/CALL/MOBILE				
EMAIL		thmadmin@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Program Coordinators		

SERVICE SUMMARY

Housing information and referral service, transitional housing and a housing support program for people 16 years or over in the Cities of Moreland and Hume

SERVICES

HOUSING INFORMATION AND REFERRAL

Phone: (03) 9300 2977

information on housing options

referral to community and other support services

advocacy

assisting with public housing applications

Housing Establishment Fund assistance (limited assistance with rent in advance, bond and rent arrears)

TRANSITIONAL HOUSING

Phone (03) 9304 9900

172 properties

access to this housing is via those support services who have nomination rights to St. Vincent De Paul transitional housing

COMMUNITY CONNECTIONS PROGRAM

Phone (03) 9304 9914

supporting people in low cost accommodation who are isolated and/or have complex needs and who are at risk of homelessness

support includes: needs assessment, linking to mainstream or specialised support services, funds to assist people through crises

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Ozanam Community Centre

Housing and Homelessness Services

ADDRESS	268 Abbotsford Street NORTH MELBOURNE 3051		
PHONE	(03) 9329 6733	FAX	(03) 9328 4613
FREE/CALL/MOBILE			
EMAIL	info@sudp-vic.org.au		
WEBSITE	http://www.sudp-vic.org.au		
CONTACT	The Program Manager		

SERVICE SUMMARY

Day centre for adults who are homeless or at risk of homelessness

SERVICES

DAY CENTRE SERVICES provides:

General Services:

- meals service (lunch)
- counselling (including drug and alcohol)
- community workers
- community nurse
- information and referral (housing and other)
- women's program
- volunteer program

Visiting Services: Centrelink, eye clinic, legal service, general practitioner, homeless persons dental program

Activities: broad range of active and passive options

Specialist Service: Women's Early Intervention Program. A women's case worker helps to identify and resolve housing issues via linkage to crisis accommodation, Office of Housing, and community housing options or other services with the view to eliminating other issues which may underlie homelessness

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Facility support (food and beverages)

Phone contact (03) 9329 5100

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

St. Vincent de Paul Aged Care and Community Services: Ozanam House

Housing and Homelessness Services

ADDRESS	STREET	179 Flemington Road 3051		
	POSTAL	PO Box 345 NORTH MELBOURNE 3051		
PHONE		(03) 9329 5100	FAX	(03) 9329 8727
FREE/CALL/MOBILE				
EMAIL		info@svdp-vic.org.au		
WEBSITE		http://www.svdp-vic.org.au		
CONTACT		The Program Manager		

SERVICE SUMMARY

Crisis supported accommodation for homeless men over 18 years
Homeless and Drug Dependency Program

SERVICES

CRISIS SUPPORTED ACCOMMODATION include:

Accommodation for up to 63 men

Meals

Intensive case management support to assist men in finding permanent accommodation and
in addressing underlying issues

Recreation and Group activities

HOMELESS AND DRUG DEPENDENCY PROGRAM:

A drug program funded by the State Government to assist individuals who are homeless and
who also have substance abuse issues

REGION: North and West Metropolitan

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with residents/programs/activities

Household support (catering)

Phone contact (03) 9329 5100

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift
Recipient

St. Vincent de Paul Aged Care and Community Services: Youth Support Services

Housing and Homelessness Services

ADDRESS	Level 1, 36 Brunswick Street FITZROY 3065		
PHONE	(03) 9411 4700	FAX	(03) 8415 1967
FREE/CALL/MOBILE			
EMAIL	jenny.mcnaughton@svdp-vic.org.au		
WEBSITE	http://www.svdp-vic.org.au		
CONTACT	The Manager		

SERVICE SUMMARY

Support services and housing to assist young people who are homeless or at risk of homelessness

SERVICES

HOUSING AND SUPPORT SERVICES FOR YOUNG PEOPLE include:

Short term support, including information, advocacy, referral, counselling

Transitional Housing:

27 properties (12 City of Yarra, 15 City of Darebin, includes 4 for young women from South East Asia)

Transitional Housing Management/Juvenile Justice Housing Pathways:

pilot of 6 properties in northern metropolitan area for 17 year olds leaving juvenile justice custody

Special Projects:

Fund a Future program - rent assistance program for young people with low level needs

Cooking program

Recreation program

Clothing library for young people attending interview or just starting a job

Intensive Youth Support Services:

A voluntary program working for up to 2 years with young males 16 - 25 with a history of chronic homelessness and multiple complex needs. Provides key worker case management and participant driven planning.

REGION: North and West Metropolitan (Office) Catchment: Statewide

AUSPICED BY St Vincent de Paul Aged Care and Community Services

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

St Vincent de Paul Aged Care and Community Services has endorsement as a Deductible Gift Recipient

The Way Community

Housing and Homelessness Services

ADDRESS 50 Gertrude Street FITZROY 3065
PHONE (03) 9417 4898 **FAX** (03) 9417 4898
FREE/CALL/MOBILE
EMAIL thewaycom@fastem.com
WEBSITE
CONTACT The Co-ordinator

SERVICE SUMMARY

A Supportive Residential Community for men with an alcohol and/or psychiatric disability who would be otherwise homeless

Outreach support program to men who are homeless or in low cost housing

SERVICES

SUPPORTED SHORT, MEDIUM AND LONG TERM ACCOMMODATION FOR MEN, includes:

- accommodation for 10 men
- meals
- personal and social support
- access to medical services.

OUTREACH SUPPORT to homeless men and men in low cost housing

REGION: North and West Metropolitan

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Contact Shekinah Co-ordinator of Volunteers

c/- 38 Willoughby St, Reservoir, 3073,

Ph 9462 3933

Fax 9462 4980

Email shekinah@shekinah.org.au

COMMENTS

This organization is part of the Shekinah Homeless Services Inc Network

The Way (Support Group) Incorporated has endorsement as a Deductible Gift Recipient

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Casa Pallotti Youth and Family Retreat Centre

Low Income Holiday Services

ADDRESS McNamara's Road MILLGROVE 3799

PHONE (03) 5966 2416 **FAX**

FREE/CALL/MOBILE

EMAIL

WEBSITE

CONTACT The Director

SERVICE SUMMARY

Accommodation for groups of families, school and university groups, and other groups at an affordable cost

SERVICES

DORMITORY ACCOMMODATION and limited number of individual rooms:

accommodates maximum of 50 people

communal bathrooms and toilets

communal lounge

catered or self catering

chapel

linen not provided

scenic area

shops - several kms

REGION: Eastern Metropolitan

AUSPICED BY Pallotine Fathers and Brothers

SCOPE FOR VOLUNTEERS

Fundraising

facility/garden Maintenance

Direct involvement with participants/programs/activities

COMMENTS

Edmund Rice Camps

Low Income Holiday Services

ADDRESS	7 Amberley Way LOWER PLENTY 3093		
PHONE	(03) 9439 6142	FAX	(03) 9439 6969
FREE/CALL/MOBILE	0416 105 345		
EMAIL	ercvic@spp.edmundrice.org		
WEBSITE	http://www.ercvic.com		
CONTACT	The Executive Officer		

SERVICE SUMMARY

Holidays, recreational activities and support for children, families and young people who are disadvantaged

SERVICES

CAMPING OPPORTUNITIES IN SCHOOL HOLIDAYS include:

- camps for 8 to 11 year old children
- camps for young people 12 - 15 years
- family camps
- special camps for:
 - refugees
 - Koori children
- all camps offer:
 - 1:1 staffing/volunteer to child ratio
 - positive role modelling from leaders
 - opportunities for growth, support and enjoyment
 - varied activities

REGION: North and West Metropolitan (Office) Camps: Statewide

AUSPICED BY Christian Brothers, St Patrick Province

SCOPE FOR VOLUNTEERS

Direct involvement with camping participants/programs/activities

COMMENTS

Edmund Rice Camps Incorporated is endorsed as a Deductible Gift Recipient

Family Care Sisters (Grey Sisters): Holiday Units - Rye

Low Income Holiday Services

ADDRESS	On Application	
PHONE	(03) 9882 2965	FAX
FREE/CALL/MOBILE		
EMAIL		
WEBSITE	http://www.familycaresisters.com.au	
CONTACT	The Sister-in-Charge	

SERVICE SUMMARY

Holiday flats in Rye for financially disadvantaged families with young children

SERVICES

HOLIDAY UNITS:

- two units
- self contained
- three bedrooms per unit
- near beach
- close amenities
- linen not provided

REGION: Southern Metropolitan

AUSPICED BY Family Care Sisters (Grey Sisters) Inc

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Donation requested to cover costs

Jesuit Social Services Montserrat Country Retreat

Low Income Holiday Services

ADDRESS	STREET	Montserrat Country Retreat 159 Halls Flat Road ALEXANDRA	
	POSTAL	Central Office PO Box 271 RICHMOND 3121	
PHONE		(03) 9427 7388	FAX (03) 9247 1819 (Enq)
FREE/CALL/MOBILE			
EMAIL	jss@jesuit.org.au		
WEBSITE	http://www.jss.org.au		
CONTACT	The Ignatius Centre		

SERVICE SUMMARY

Holiday Retreat for families who are socially and financially disadvantaged and who are part of Jesuit Social Service Programs

Venue for retreats, conferences and staff in-service days for other Catholic Agencies

SERVICES

HOLIDAY RETREAT includes:

- six single bedrooms
- 2 double bedrooms with ensuites
- communal lounge, dining, kitchen
- chapel
- library
- swimming pool
- overlooks Goulburn river
- township amenities 2 km
- linen not supplied

REGION: Hume

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

Presentation Family Holidays

Low Income Holiday Services

ADDRESS **STREET** 122 Balnarring Beach Road BALNARRING 3926
 POSTAL PO Box 71 BALNARRING 3926
PHONE (03) 5983 1819 **FAX** (03) 5983 1280
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Sisters

SERVICE SUMMARY

Holiday accommodation for families/individuals/community groups who, because of financial or other reasons, cannot access other holiday venues

SERVICES

HOLIDAY ACCOMMODATION:

six cottages
self contained
number of bedrooms: 3 x 3
 3 x 4
near beach
games room and play equipment
shops 2 kms
self catered
linen not provided
semi structured

SCHOOL HOLIDAY PROGRAM offering:

adult support
organised activities
opportunities to meet with other holidaying families

RESIDENT COMMUNITY OF TWO PRESENTATION SISTERS to manage accommodation

REGION: Southern Metropolitan: Holiday accommodation Service: Statewide

AUSPICED BY Presentation Sisters, Victoria

SCOPE FOR VOLUNTEERS

Direct involvement with holiday program (young people 16+)

COMMENTS

Society of the Catholic Apostolate

Low Income Holiday Services

ADDRESS PO Box 834 WARBURTON 3799
PHONE 03) 5966 2989 **FAX**
FREE/CALL/MOBILE
EMAIL
WEBSITE
CONTACT The Booking Officer

SERVICE SUMMARY

Free holiday accommodation for disadvantaged families

SERVICES

HOLIDAY HOME:

self contained
three bedrooms
accommodates maximum 10
beautiful grounds
amenities - shops approx 1.5 kms
linen not provided
meals self catered

REGION: Eastern Metropolitan (Holiday Home) Catchment Statewide

AUSPICED BY Pallotine Fathers and Brothers

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Villa Maria: Holiday Accommodation - Mornington Peninsula

Low Income Holiday Services

ADDRESS	STREET	Carer Services 6 Studley Park Road KEW 3101	
	POSTAL	Locked Bag 20 KEW 3101	
PHONE		(03) 9854 5122	FAX (03) 9853 0588
FREE/CALL/MOBILE		1800 036 377	
EMAIL		villamaria@villamaria.com.au	
WEBSITE		http://www.villamaria.com.au	
CONTACT		Enquiries and Bookings: Response Worker- Carer Services	

SERVICE SUMMARY

Holiday houses for carers and their families living in the Eastern Metropolitan Region and to aged and disability groups for holidays and respite breaks

SERVICES

HOLIDAY HOMES

THE BEACH HOUSE: ROSEBUD: self contained, wheelchair accessible, accommodates maximum 9 people, five bedrooms, two bathrooms (one with disability access), beach frontage, close to amenities, linen not provided

HOLIDAY HOUSE: NEPEAN: self contained, wheelchair accessible, accommodates maximum 7 people, three bedrooms, one bathroom, access to beach, close to amenities, linen not provided

HOLIDAY HOME: CONAMARA - self contained, wheelchair accessible, accommodates maximum 16 people, five bedrooms, three bathrooms (two with disability access), residential area, close to amenities, linen not provided

REGION: Southern Metropolitan

AUSPICED BY Villa Maria

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

Hire charge applies

Carers in Eastern suburbs may be eligible for funding through Villa Maria Carer Services

Villa Maria Society has endorsement as a Deductible Gift Recipient

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Centacare Catholic Family Services: Footscray: Ethno Specific Services

Migrant and Refugee Services

ADDRESS	3 Wingfield Street FOOTSCRAY 3011		
PHONE	(03) 9689 3888	FAX	(03) 9689 4901
FREE/CALL/MOBILE			
EMAIL	footscray@melb.centacare.org.au		
WEBSITE	http://www.centacaremelbourne.org		
CONTACT	The Manager		

SERVICE SUMMARY

Ethno-specific counselling and support services for individuals and families from Vietnam and the Horn of Africa

SERVICES

ETHNO SPECIFIC COUNSELLING AND SUPPORT SERVICES FOR INDIVIDUALS AND FAMILIES FROM VIETNAM AND THE HORN OF AFRICA include:

Counselling: individual (child, youth, adult), couples, families, bereavement, problem gambling

Mediation and conciliation service: to assist separated/separating couples to negotiate agreements about ongoing care of children and/or property and financial matters

Family Support Programs

Parenting Support Programs

Seasons™ Loss and Grief Programs

Personal Development / Support Groups: Men's issues group - anger management

Isolated Women's Groups

Domestic Violence Program

Community Development

Employment/Employment related services: Personal Support Program providing case management to people with high barriers to employment

REGION: North and West Metropolitan

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A except for Seasons™ program after training

COMMENTS

Centacare Catholic Family Services is endorsed as a Deductible Gift Recipient

Jesuit Social Services: Vietnamese Welfare Resource Centre

Migrant and Refugee Services

ADDRESS **STREET** 58 Holland Court FLEMINGTON 3031
 POSTAL PO Box 55 FLEMINGTON 3031
PHONE (03) 9376 6791 **FAX** (03) 9376 4687
FREE/CALL/MOBILE
EMAIL vwrc@jss.org.au
WEBSITE <http://www.jss.org.au>
CONTACT

SERVICE SUMMARY

Support services for the Vietnamese community in the North and West Region

SERVICES

VIETNAMESE SUPPORT SERVICES include:

- case work
- counselling
- advocacy
- information and referral
- young mother's support group
- parenting and adolescent workshops
- family club
- english classes
- recreational activities
- cultural group

REGION: North and West Metropolitan

AUSPICED BY Australian Jesuits

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with service users/programs/activities

COMMENTS

Jesuit Social Services Foundation has Deductible Gift Recipient Status

St Vincent de Paul Society Victoria Inc: Migrants, Asylum Seekers & Refugee Services

Migrant and Refugee Services

ADDRESS	STREET	43 Prospect Street (Head Office) BOX HILL 3128	
	POSTAL	Locked Bag 4800 BOX HILL 3128	
PHONE		(03) 9895 5800	FAX (03) 9895 5850
FREE/CALL/MOBILE			
EMAIL		info@svdp-vic.org.au	
WEBSITE		http://www.svdp-vic.org.au	
CONTACT		The Program Manager	

SERVICE SUMMARY

Services to support migrants, asylum seekers and refugees

SERVICES

SUPPORT SERVICES FOR MIGRANTS, ASYLUM SEEKERS AND REFUGEES include:

Advocacy: on behalf of Asylum Seeker/Refugee individuals and families facing deportation

Material Aid: financial assistance, clothes, food

Accommodation: four units located in Kew, Hawthorn and Highett for families

Integration Settlement Strategy/Household Formation Support Program: administered by the Society in Victoria on behalf of the Department of Immigration, Multicultural and Indigenous Affairs which funds the provision of a range of household goods

Community Awareness Raising: on the plight of refugees/asylum seekers and holders of Temporary Protection Visas

REGION: Eastern Metropolitan (Office) Service Statewide

AUSPICED BY St Vincent de Paul Society Victoria Inc

SCOPE FOR VOLUNTEERS

Direct involvement with residents/programs/activities

Administration

Advocacy

COMMENTS

St Vincent de Paul Society Victoria Inc has endorsement as a Deductible Gift Recipient

Wellsprings for Women Inc.

Migrant and Refugee Services

ADDRESS 79 Langhorne Street DANDENONG 3175
PHONE (03) 9701 3740 **FAX** (03) 9793 9536
FREE/CALL/MOBILE
EMAIL wells@satlink.com.au
WEBSITE <http://www.wellspringsforwomen.com/>
CONTACT The Manager

SERVICE SUMMARY

Neighbourhood House and Learning Centre for isolated women in the Dandenong area, with particular focus on refugees, asylum seekers, migrants and women recovering from mental illness

SERVICES

NEIGHBOURHOOD HOUSE AND LEARNING CENTRE services include:

- English classes
- computer classes
- personal development
- story writing
- craft and sewing, quilting
- international cooking
- massage, yoga and meditation
- home visiting
- no interest loan scheme

REGION: Southern Region (Dandenong Area)

AUSPICED BY Presentation Sisters

SCOPE FOR VOLUNTEERS

Administration

Direct involvement with participants/programs/activities

COMMENTS

This is a womens only agency servicing women of all faiths and backgrounds

Wellsprings for Women Incorporated has endorsement as a Deductible Gift Recipient

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Caritas Australia

Related Diocesan Organisations

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002	
	POSTAL	PO Box 146 EAST MELBOURNE 8002	
PHONE		(03) 9926 5786	FAX (03) 9926 5792
FREE/CALL/MOBILE		1800 024 413	
EMAIL		caritas@caritas.org.au	
WEBSITE		http://www.caritas.org.au	
CONTACT		The Diocesan Director	

SERVICE SUMMARY

Catholic agency for overseas aid and development

SERVICES

OVERSEAS AID AND DEVELOPMENT AGENCY undertakes:

Long term development projects: overseas and in Indigenous Australian communes

Disaster relief

Community education

Advocacy

REGION: North and West Metropolitan (Office) Service Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with activities/programs

COMMENTS

Caritas Australia is endorsed as a Deductible Gift Recipient

Melbourne Catholic Commission for Justice, Development and Peace

Related Diocesan Organisations

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002	
	POSTAL	PO Box 146 EAST MELBOURNE 8002	
PHONE		(03) 9926 5710	FAX (03) 9926 5792
FREE/CALL/MOBILE			
EMAIL		justice@melbourne.catholic.org.au	
WEBSITE		http://www.melbourne.catholic.org.au	
CONTACT		The Executive Officer	

SERVICE SUMMARY

The social justice agency of the Catholic Archdiocese of Melbourne providing education and leadership on social justice issues and on the social teachings of the Church

SERVICES

SOCIAL JUSTICE ACTIVITIES include:

- Research
- Advocacy
- Submissions to Government and other bodies
- Publications
- Talks, forums and events, including the Rerum Novarum annual lecture series
- Networking: with parishes and other Catholic and non-Catholic bodies
- Human Rights Register: facilitating this Register which provides an annual audit of human rights abuses in Australia

REGION: North and West Metropolitan (Office) Service: Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

- Administration
- Direct involvement with activities

COMMENTS

Melbourne Catholic Migrant and Refugee Office

Related Diocesan Organisations

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002
	POSTAL	PO Box 146 EAST MELBOURNE 8002
PHONE		(03) 9926 5720
	FAX	(03) 9926 5617
FREE/CALL/MOBILE		
EMAIL		mcmro@melbourne.catholic.org.au
WEBSITE		http://www.melbourne.catholic.org.au
CONTACT		The Episcopal Vicar or Executive Officer

SERVICE SUMMARY

Provision of pastoral care to migrants and refugees

SERVICES

CATHOLIC REFUGEE AND MIGRANT OFFICE ACTIVITIES include:

Co-ordination of Ethnic Chaplains

Provision of referrals to individuals and organisations on immigration matters

Education: through Social Justice Networks and Parishes

REGION: North and West Metropolitan (Office) Service Statewide

AUSPICED BY Archdiocese of Melbourne

SCOPE FOR VOLUNTEERS

N/A

COMMENTS

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Sacred Heart Mission St Kilda: Clinic

Specialist Services

ADDRESS	STREET	87 Grey Street ST KILDA 3182
	POSTAL	PO Box 1284 ST KILDA SOUTH 3182
PHONE	(03) 9537 1166	FAX (03) 9525 3268
FREE/CALL/MOBILE		
EMAIL	info@sacredheartmission.org	
WEBSITE	http://www.sacredheartmission.org	
CONTACT	The Program Manager	

SERVICE SUMMARY

Allied health services by volunteer practitioners for disadvantaged people living in the City of Port Phillip or with no fixed address

SERVICES

ALLIED HEALTH CLINIC provides:

services by volunteer practitioners including;

- counselling
- orthotics
- massage
- reflexology
- hairdressing
- chiropractic therapy through RMIT students

Visiting Services:

- College of Optometry
- dental service

REGION: Southern Metropolitan (City of Port Phillip residents and people with NFA only)

AUSPICED BY Sacred Heart Mission St Kilda

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities
Phone contact (03) 9537 1166

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Sacred Heart Mission St Kilda: Organisation Overview

Specialist Services

ADDRESS	STREET	87 Grey Street ST KILDA 3182	
	POSTAL	PO Box 1284 ST KILDA SOUTH 3182	
PHONE		(03) 9537 1166	FAX (03) 9525 3268
FREE/CALL/MOBILE			
EMAIL		info@sacredheartmission.org	
WEBSITE		http://www.sacredheartmission.org	
CONTACT		The Chief Executive Officer	

SERVICE SUMMARY

Wide range of services and programs for people who are homeless or disadvantaged

SERVICES

OVERVIEW OF SACRED HEART MISSION SERVICES/PROGRAMS

Aged care

Low level hostel care

Home care (in home support for the aged)

Sacred Heart Central Programs: including meals service, meeting place, material aid, activities, sports and recreation, homelessness assistance, services to long term unemployed, outreach support, and Hospital Admission Risk Assistance

Clinic: services by volunteer practitioners

Community visitors and nursing home outreach

The Women's House: providing practical assistance, support and advocacy for women experiencing or at risk of homelessness and women who work in street prostitution

Volunteer program

Women's crisis accommodation: for women over 25 experiencing homelessness

Opportunity Shop

(Refer to entries under Specialist services, Aged Care Services, and Housing and Homelessness Services Sections)

REGION: Southern Metropolitan

AUSPICED BY N/A

SCOPE FOR VOLUNTEERS

Administration

Fundraising

Direct involvement with service users/programs/activities (including meals, health clinic and community visitors)

COMMENTS

Sacred Heart Mission St Kilda Inc has endorsement as a Deductible Gift Recipient

Sisters of Charity Community Care

Specialist Services

ADDRESS	STREET	15 Rosebank Street STRATHMORE 3041	
	POSTAL		
PHONE	(03) 9374 4371	FAX	(03) 9374 4372
FREE/CALL/MOBILE			
EMAIL	communitycare@nexon.com.au		
WEBSITE			
CONTACT	Joe McNamara, Program Coordinator		

SERVICE SUMMARY

The Sisters of Charity Community Care is an Incorporated Not for Profit Company and is the umbrella organisation for a number of community service programs in Victoria. Community Care aims to cater for the disadvantaged in Melbourne and rural areas of Victoria through a number of services.

SERVICES

BRIAR TERRACE

Location: 76 Fitzroy Street, Fitzroy.

Briar Terrace aims to provide a welcoming place of friendship, daytime security and enjoyment for men and women living in rooming houses/lower economic housing and those living in isolated conditions. It also aims to offer regular visits to those unable to come to Briar Terrace, meeting them in the same spirit of companionship and sharing.

COMELY BANK RETREAT

Location: 48 Myers Creek Road, Healseville.

Comely Bank aims to provide a welcoming place, in a scenic semi-rural setting, to offer respite for carers.

BLAKE COTTAGE

Location: 15 Urquhart Street, Castelemaine.

The Blake Cottage Program is a partnership between the Sisters of Charity Community Care and the Victorian Association for the Care and Resettlement of Offenders (VACRO). Blake Cottage provides a secure, comfortable, well resourced home-away-from-home for female family members and their children visiting inmates of Loddon Prison and Tarrengower Prison.

CARE FOR CARERS

Location: 15 Rosebank Avenue, Strathmore.

Care for Carers works in cooperation with other local community agencies in providing social support for carers. It has the health and well-being of carers as its primary focus. By providing companionship and a listening ear, it aims at diminishing the isolation and aloneness experienced by full-time carers.

REGION: Melbourne city and rural Victoria

AUSPICED BY The Congregation of the Sisters of Charity of Australia

SCOPE FOR VOLUNTEERS

Volunteers make up an integral part of the Briar Terrace program at Fitzroy and Care for Carers program at Strathmore and are essential to the pastoral activities of these community care programs.

COMMENTS

St Vincent de Paul Society Victoria Inc: Conference Work

Specialist Services

ADDRESS	STREET	43 Prospect Street (Head Office) BOX HILL 3128	
	POSTAL	Locked Bag 4800 BOX HILL 3128	
PHONE		(03) 9895 5800	FAX (03) 9895 5850
FREE/CALL/MOBILE			
EMAIL		info@svdp-vic.org.au	
WEBSITE		http://www.svdp-vic.org.au	
CONTACT		The Program Manager or refer Website for list of Conferences and contact details	

SERVICE SUMMARY

Conferences are groups of members (adults, young adults and teenagers) who, together with other Society volunteers, provide a range of services to support disadvantaged individuals and families

SERVICES

CONFERENCE ACTIVITIES include:

Home and hospital visitation: to provide personal support, friendship and material aid (food, clothing, furniture, assistance with bills)*

Mobile conferences: for the distribution of food and clothing.

Prison visitation: to provide personal support, friendship and material aid (including clothing, family contact, face-to-face interaction, and assistance with finding accommodation and employment on release

Scholarship funds: for disadvantaged children

Tutoring: of children and teenagers

Assistance: with child and teenage holiday camps/outings, Soup Vans, and Ozanam Meals Centre

Financial grants: to other organisations serving disadvantaged people

Migrants and asylum seekers/refugees: support through material aid, friendship, information and advocacy

Overseas aid: through educational scholarships and grants for self-help projects

REGION: Eastern Metropolitan (Central Office) Service: Statewide

AUSPICED BY St Vincent de Paul Society Victoria Inc

SCOPE FOR VOLUNTEERS

Direct involvement with service users/programs/activities

Administration

Fundraising

Advocacy

COMMENTS

*Home visitation is a core Conference activity and is undertaken by adults

St Vincent de Paul Society Victoria Inc has endorsement as a Deductible Gift Recipient

St Vincent de Paul Society Victoria Inc: Organisation Overview

Specialist Services

ADDRESS:	STREET	43 Prospect Street (Head Office) BOX HILL 3128
	POSTAL	Locked Bag 4800 BOX HILL 3128
PHONE:	(03) 9895 5800	FAX: (03) 9895 5850
FREE/CALL/MOBILE		
EMAIL	info@svdp-vic.org.au	
WEBSITE	http://www.svdp-vic.org.au	
CONTACT	The General Secretary	

SERVICE SUMMARY

Services provided by (volunteer) members and other volunteers assisting financially disadvantaged and otherwise marginalised people

SERVICES

OVERVIEW OF ST VINCENT DE PAUL SOCIETY VICTORIA

Conferences: assisting needy individuals and families by visiting them at home, in hospitals, and in prisons to provide support, material aid (food, clothes, furniture, assistance with utility bills), friendship, information and advocacy

Young Vinnies: through Young Adult Conferences and Young Adult Groups, assisting with various works of the Society including Soup Vans, Kids Camps, Teenage Bush Camps, tutoring, helping at Ozanam House and fundraising

Soup Vans: providing light meals, refreshments, support and friendship to people on the streets and in boarding houses, refuges, squats and hospitals

Centres: resourcing the local Conferences by providing clothes and/or furniture free to people met through home visits. Also sells secondhand clothing and furniture to fundraise for works of the Society.

Overseas development: through the Twinning Program, helping people in poor countries by providing education scholarships for children and by funding a range of self-help projects

Migrants and refugees: assisting through advocacy, awareness raising, accommodation, material aid, home visiting and visiting the Maribyrnong Detention Centre

Family care and support: through holiday homes, education scholarships, Kids Camps and Kids Days Out, Teenage Bush Camps, and the Friday Night School helping migrant children with homework and English skills

(Refer separate listings this section)

REGION: Statewide service

AUSPICED BY: St Vincent de Paul Society Victoria Inc

SCOPE FOR VOLUNTEERS:

Administration

Direct involvement with residents/programs/activities

Fundraising

Advocacy

COMMENTS:

St Vincent de Paul Society Victoria Inc has endorsement as a Deductible Gift Recipient

Volunteer Service Bureau

Specialist Services

ADDRESS	STREET	383 Albert Street EAST MELBOURNE 3002	
	POSTAL	PO Box 146 EAST MELBOURNE 8002	
PHONE		(03) 9287 5566	FAX (03) 9287 5567
FREE/CALL/MOBILE			
EMAIL	office@css.org.au		
WEBSITE	http://www.css.org.au		
CONTACT	The Coordinator		

SERVICE SUMMARY

Volunteer Professionals providing service for people referred from Catholic agencies whose circumstances would otherwise prevent them accessing such services in the community

SERVICES

VOLUNTEER PROFESSIONAL SERVICES include:

- legal
- medical
- dental
- psychology

REGION: North and West Metropolitan (Office) Statewide

AUSPICED BY Catholic Social Services Victoria

SCOPE FOR VOLUNTEERS

Volunteer professionals for direct involvement with service users

COMMENTS

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