



annual report

2009



Catholic Social Services
Victoria

Episcopal Vicars for Archdiocese of Melbourne

Very Rev Anthony Kerin EV

Episcopal Vicar for Justice and Social Service

Rev Monsignor Anthony Ireland STD EV

Episcopal Vicar for Health and Aged Care

Staff

Denis Fitzgerald

Executive Director

Terry O'Shannassy OAM

Member Support and Projects Co-ordinator

Emmy Silvius

Office Administrator (from April 2009)

Christine Wade

Office Administrator (until April 2009)

CSSV Council

See pages 21-22

CSSV Mission:

To assist the Catholic Church in Victoria to fulfil the gospel imperatives to:

- (a) Stand with and serve the poor, disadvantaged and marginalised; and
- (b) Work for a just, equitable and compassionate society.

CSSV Objectives:

Catholic Social Services Victoria is auspiced by the Archbishop and Bishops, and its member organisations to act as a peak body for Catholic community service works in Victoria by:

- Discerning and promoting within the Church and its agencies and ministries a contemporary vision and focus of the Church's social mission
- Representing its members and the Church in responding to social welfare issues so as to bring about social change in accordance with Catholic Social Teaching
- Resourcing the Bishops, Religious Institutes, Church agencies, ministries and other Church-based groups with regard to their social welfare pastoral responsibilities and ministries
- Encouraging collaboration in the promotion of opportunities for service delivery and mission development
- Giving effective voice to the experiences and struggles of people who are disadvantaged and marginalised through researching, publishing and speaking on issues of justice and equity.

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Catholic Social Services
Victoria

383 Albert Street,
East Melbourne Vic 3002.
PO Box 146 East Melbourne 8002
Telephone: 03 9287 5566
Fax: 03 9287 5567
Email: office@css.org.au
Website: www.css.org.au
ABN: 23 709 016 343

episcopal vicar

for justice
& social service

When Archbishop Denis

Hart appointed me as his Episcopal Vicar for Justice and Social Service mid way through 2009, I had no doubt about either the importance or the broad scope of the work that this appointment entailed. The works

of the Church in social service are central to her mission. All followers of Jesus have a vocation to find him in the face of those who are poor and marginalised:



Fr Tony Kerin

*for I was hungry and you gave me food,
I was thirsty and you gave me drink,
I was a stranger and you welcomed me,
I was naked and you clothed me,
I was sick and you visited me,
I was in prison and you came to me.*

(Matthew 25: 36, 37)

And, as a Church, we have an obligation to address the social needs of our brothers and sisters in a systematic way, as Pope Benedict XVI reminded us in his first Encyclical:

As the years went by and the Church spread further afield, the exercise of charity became established as one of her essential activities, along with the administration of the sacraments and the proclamation of the word: love for widows and orphans, prisoners, and the sick and needy of every kind, is as essential to her as the ministry of the sacraments and preaching of the Gospel. The Church cannot neglect the service of charity any more than she can neglect the Sacraments and the Word... ('God is Love', 1995, n 22)

As Episcopal Vicar for Justice and Social Service, I have visited a number of the inspiring programs that are in place in Catholic social service agencies; and have met some of the people engaged in this apostolate:

- Leaders of organisations and of programs
- Professional staff and volunteers
- Those who are receiving care and services.

It is an impressive group of people. Some are to the forefront in their leadership and their professional expertise; some demonstrate by their participation in the various programs that they welcome the respect for their dignity and for them as a person that underpins the work of our agencies.

Pope Benedict XVI also reflected on this relationship in that first encyclical:

[P]rofessional competence ... is not of itself sufficient. We are dealing with human beings, and human beings always need something more than technically proper care. They need humanity. They need heartfelt concern. Those who work for the Church's charitable organizations must be distinguished by the fact that they do not merely meet the needs of the moment, but they ... dedicate themselves to others with heartfelt concern, enabling them to experience the richness of their humanity.

Consequently, in addition to their necessary professional training, these charity workers need a "formation of the heart": they need to be led to that encounter with God in Christ which awakens their love and opens their spirits to others.

God is Love, n 31.

The Church's mission of service finds its inspiration in the liberating love of Jesus. This is the motivation stimulus and context of the work of Centacare and the Society of St Vincent de Paul which is the Church in action.

We can be proud of these organizations as they give credible witness to the promotion of service and justice.

Bishop Peter Connors D.D.
Bishop of Ballarat. Pastoral Letter,
Advent 2009

Continued on page 4

episcopal vicar for justice & social service (cont.)

Our Mission:
Mackillop
Family Services
is a Catholic
welfare agency
which builds on
the ethos and
spirituality of the
Sisters of Mercy,
the Christian
Brothers and
the Sisters of
St Joseph.

In the spirit of
the Gospel, we
work together
to foster hope
in every person
by awakeneing
them to an
appreciation of
their self worth.

Our Mission,
MacKillop Family Services

As Episcopal Vicar it is my privilege to work with our vibrant Catholic social services sector to advance that 'formation of the heart', in order to increase the advancement of true human development within our society, and particularly for those most in need. I look forward in the year ahead to working with all parts of the Church to advance that work, and particularly with our social service agencies, with Catholic Social Services Victoria, and with Monsignor Anthony Ireland, my colleague as Episcopal Vicar for Health and Aged Care.

May the God of justice and compassion guide and strengthen us all.

Rev Anthony Kerin
Episcopal Vicar
Justice and Social Services

episcopal vicar for health & aged care

In June 2009, Archbishop Hart appointed Monsignor Anthony Ireland STD (Fr Ireland as he then was) as Episcopal Vicar for Health and Aged Care in the Archdiocese of Melbourne. Msgr Tony has been active in engaging with his large portfolio, and has embarked on a program of visits to health and aged care services.

Catholic Social Services welcomes Msgr. Tony to our ministry. Cooperation with him, and assistance to him in his role, are CSSV priorities.



Msgr Anthony Ireland

chairman

Focus on mission

2009 was a year of significant achievement at CSSV, as we carried out our mission of assisting the Catholic Church in Victoria to fulfil the gospel imperatives to stand with and serve the poor, disadvantaged and marginalised; and to work for a just, equitable and compassionate society.

As a peak body for Catholic social service providers in Victoria, we rely on the support of our member organisations, and of the Archbishop of Melbourne and the Bishops of Victoria. Financial support is important, but even more important is a shared commitment to our mission, and moral support as we set about implementing it.

The leaders and staff of our member organisations, including those who serve on our Council and various committees, are central to our work, and we are, again, in their debt for the support they have given to CSSV in 2009.

Archbishop Denis Hart and those who work with him in the Archdiocese of Melbourne have been very supportive – without their interest and involvement we could not carry out our mandate. Bishops Peter Connors of Ballarat, Joseph Grech of Sandhurst and Christopher Prowse of Sale, and their Dioceses generally, are also central to our efforts to work on behalf of the Church across Victoria.

The work of our sector also relies heavily on the parishes, Religious Congregations, the health and education programs, and the many other parts of the Catholic Church in Victoria. Our achievements over the year owe much to this broad support base, to all of whom we are grateful.

Strategic priorities

Within this framework of support and cooperation, the Council of CSSV agreed and oversaw a program that clustered around four continuing strategic objectives:

- **Advocacy** on behalf of those who are disadvantaged, and on behalf of member agencies, to help build a more just, equitable and compassionate society. This goal is shared by many others in our society, with whom we cooperate where it makes sense to do so.
- **Member services** including the fostering of networks for mutual cooperation and advantage, and the building of a community of shared endeavour and mutual support.
- **Fostering a Catholic ethos**, by assisting reflection and understanding among our agencies, unpacking and articulating Catholic social teaching, and communicating effectively within the broader Church.
- **Research** to underpin policy and advocacy, and our other work.

The Executive Director's Report outlines significant achievements in all of these areas. To mention a few:

- CSSV was able to play a leading role in facilitating an organised Catholic response to the community development and support needs after the emergency phase of the bushfires that traumatised Victoria in February 2009;
- a political forum later in the year brought together members and political representatives for a dialogue about how best to achieve a more just and compassionate Victoria;
- the CSSV submission to a Parliamentary review of the *Equal Opportunity Act 1995 (Vic)* made a substantive contribution to the debate and was commended by the Parliamentary Committee,
- our Commissioning Mass, Annual Dinner, Breakfast Briefings, and special purpose gatherings brought together large numbers of people from member agencies and from our broader community of interest – there is a sense of mutual support and belonging that is shared by people right across the sector.

If You Want to Cultivate Peace, Protect Creation.

Respect for creation is of immense consequences, not least because “creation is the beginning and the foundation of all God’s works”, and its preservation has now become essential for the pacific coexistence of mankind.

Message of His Holiness Pope Benedict XVI for the Celebration of the World Day of Peace. 1 January 2010, para 1

Continued on page 6

chairman (cont.)

Guided and inspired by the life of Edmund Rice, with a strong sense of social justice, we commit to the formation of a dynamic and supportive community.

By inviting and challenging our volunteers to act as positive role models, we provide opportunities to young people and families for growth, support and enjoyment in an atmosphere of acceptance, care and fun.

Mission Statement,
Edmund Rice Camps

All of us on the Council are pleased to be associated with this work, which is part of the evangelical mission of the Church, and seeks to address the demands of justice and the needs of those in our society who are poor and marginalised.

Governance

Changes in CSSV Council membership

Three of the six elected positions on the Council are filled each year, for a two year term. There were three nominations for those vacancies. Two retiring Council members, Johanna Snelleman, CEO of Marillac, and Carol Vale, Coordinator of Bethlehem Community Inc, were reelected.

The third retiring Council member, Ms Helen McPhee, did not stand for re-election. Helen, currently General Manager, People Services at Villa Maria, was a member of the Council of CSSV for six years, until 2009. She was a very active member, one of the most willing to get involved in identifying needs and organizing events. Her studies in psychology as well as her work with Southern Cross Homes and then Villa Maria gave Helen great insight into a range of current issues, which she passionately shared.

Mr Janis Klavins, then Deputy CEO at Villa Maria, was elected to the vacant position. Sadly, Janis took ill soon after that, and passed away in November 2009. The CSSV Council expressed its condolences to Janis' family, and to his colleagues at Villa Maria; and prayed for his repose.

The Chair of CSSV is elected annually. I was re-elected unopposed at the 2009 AGM.

Full Council membership is shown on page 21.

CSSV Council activity

All members of the CSSV Council and its Committees have contributed significantly to CSSV and thus to the Catholic social services sector over the past year. My thanks to each one of them.

The Council of CSSV met nine times in 2009 to exercise its governance role. Carol Vale was re-elected as Deputy Chair of Council, and after a re-alignment of Committee memberships, David Beaver, CEO of Centacare Ballarat, was elected Treasurer.

Established Standing Committees on Governance and Finance, Member Services and Research, Policy & Advocacy supported the Council in its work. A new Committee, Catholic Ethos and Identity, was added, to give Council-level focus to this important dimension of our work. The Chairs of the four Committees were:

- **Governance and Finance**
Peter Bearsley, Chair of Council
- **Member Support**
Arda Tymensen, Director, Centacare Gippsland
- **Research, Policy & Advocacy**
Fr Joe Caddy, CEO, Centacare Catholic Family Services (from May 2009)
Johanna Snelleman, CEO, Marillac (until May 2009)
- **Catholic Ethos and Identity**
Br Doug Walsh fms

Membership of Committees is shown later in this Report.

In addition to their governance role, Council members continued to actively contribute to and participate in a range of CSSV activities, involving advocacy, member support activities, and projects and activities aimed at strengthening the Catholic identity of members. Once again, the Commissioning Mass and AGM in March, and the August 2009 CSSV Dinner were opportunities for Council members to meet a large number of members and stakeholders.

chairman

(cont.)

Constitution changes

The 2009 Annual General Meeting approved amendments to the CSSV Constitution. These were along the following lines:

- Changes to reflect that CSSV is auspiced by the Bishops of Victoria as well as by its members. This resulted from the agreement in 2007 between the Archbishop and the Bishops of Victoria on future support for CSSV.
- The introduction of a category of life membership of CSSV, to enable the recognition of individuals who have made an outstanding contribution to the work of CSSV and the wider welfare sector. Life members would be selected by the CSSV Council.
- A number of consequential and housekeeping changes.

These changes have contributed to a continuing strengthening of the relationship between CSSV and the Bishops of the regional Dioceses in Victoria, and, through the introduction of a life membership category, have enhanced our ability to recognise some of the seminal contributions that individuals have made – see page 9 for a note on our first life member.

Episcopal Vicars

CSSV congratulated Bishop Christopher Prowse on his appointment in June 2009 as Bishop of Sale. Bishop Chris had been Episcopal Vicar for Justice and Social Services in the Archdiocese of Melbourne for the past two years, and, therefore, a member of the



Bishop Christopher Prowse, Bishop of Sale

Council of CSSV. In his capacity as Bishop of Sale, Bishop Chris retains a key involvement with CSSV. This will involve direct responsibility for Centacare Gippsland, and continued involvement with the range of CSSV members that have operations in the Sale Diocese. It will also involve continued responsibility for CSSV, as one of the auspicing bishops.

Following the departure of Bishop Chris, Fr Anthony Kerin was appointed Episcopal Vicar for Justice and Social Service in the Archdiocese of Melbourne, and thus joined the Council of CSSV. Fr Tony has commenced engagement with many of the people and the issues involved in the sector, as part of the Church's broad mission of justice and service. We welcome his appointment.

At the same time, Monsignor Anthony Ireland (Fr Ireland as he was then) was appointed Episcopal Vicar for Health and Aged Care. As CSSV work and membership has long involved the aged care sector in particular, Monsignor Anthony's role overlaps with our interests, so cooperation with him, and assistance to him in his role, are CSSV priorities.

Charity is at the heart of the Church's social doctrine. Every responsibility and every commitment spelt out by that doctrine is derived from charity which, according to the teaching of Jesus, is the synthesis of the entire law.

(cf. Mt 22: 36 – 40)

Pope Benedict XVI, 2009
Encyclical Letter 'Charity in Truth'
(Caritas in Veritate), para 2.

Our Vision:
Creating choices
and building
inclusive,
sustainable and
compassionate
communities.

Our Mission:
Villa Maria will
deliver quality
and innovative
disability,
education and
senior service
options that
empower
and enrich
individuals and
communities.

Mission Statement, Villa Maria

chairman (cont.)

Membership

New CSSV members

Pregnancy Assistance Frankston was admitted as a new member of CSSV during 2009, while several other organisations re-activated their financial membership – these included Catholic Homes, Nazareth House and Edmund Rice Camps. This followed the admission of the Keysborough Learning Centre as a new member the previous year.

Pregnancy Assistance Frankston is a recently established service providing a wide range of free and confidential services to women seeking support in their pregnancy. Catholic Homes is well established as a significant aged care provider in the greater Melbourne area, providing accommodation, residential care, community care and retirement living choices for around 1000 seniors. Edmund Rice Camps, auspiced by the Christian Brothers,

provides camp experiences throughout Victoria for disadvantaged children, families and more recently, for refugees and indigenous children. Nazareth House, conducted by the Sisters of Nazareth in Melbourne and in Ballarat, is a major provider of nursing home and hostel aged care accommodation.

CSSV aims to represent the Catholic social services sector in Victoria, to amplify the voice for justice of its members, and to build a community of shared Catholic identity among this broad and varied group. We therefore reach out to all Catholic agencies, and encourage into membership those that are not yet formally associated with us in this way.

Further, as the work of our member organisations and that of health and education sectors overlaps and is mutually supportive, it is a priority for CSSV to work with both these sectors, to meet the needs of members and of the communities that they serve.



Participants in the 22 July 2009 Breakfast Briefing, on post-bushfire recovery.

From left: Denis Fitzgerald (Executive Director, CSSV); Patricia McCourt (St Vincent de Paul Society); Janet Cribbes (Bushfire Recovery, Centacare Catholic Family Services); Brian Dalton (CEO, St Vincent de Paul Society); Brian Crockett (then, Chair, Centacare Gippsland); Matthew MacDonald (Executive Officer, Council for Marriage and the Family); Catherine Smith (Catholic Prison Ministry).

chairman

(cont.)

Life membership of CSSV

Following the introduction of the new category of Life Membership at the 2009 Annual General Meeting, Sr Toni Matha ibvm AM, former staff member at CSSV and legendary figure in Catholic education and welfare, was elected by the CSSV Council as a Life Member. Sr Toni received the award at the 2009 CSSV Annual Dinner, to the acclaim of all present. In receiving the award, Sr Toni

spoke inspiringly about her long ministry, and was generous in her praise for the many people she had worked with. The report below outlines Toni's contribution to Catholic social services over the years.

Fr Kevin Mogg AM was also elected as a Life Member, but was unable to receive the award at the annual dinner in 2009 because of a prior family engagement.

With regard to the personnel who carry out the Church's charitable activity on the practical level, ...more than anything, they must be persons moved by Christ's love, persons whose hearts Christ has conquered with his love, awakening within them a love of neighbour.

Pope Benedict XVI, 2005
Encyclical Letter 'God is Love'
para 33.

Sr Toni Matha ibvm AM, life member of Catholic Social Services Victoria

Sr Toni's early career with the Loreto order was in teaching, which she integrated into a broader religious and social commitment. While Principal at Loreto Mandeville, Toni commenced studies in social welfare. She advanced those studies further, to take out a Diploma and then a degree in Social Work at Melbourne University. In parallel with those studies she developed a social outreach program for her students, and took on further ministries herself, including a role as part time chaplain at Winlaton for nine years.

Sr Toni's specific connection with Catholic Social Services Victoria dates from 1981, when Fr Kevin Mogg invited her to take up the role of Executive Officer. In that role she worked tirelessly to improve the working together of a wide range of Catholic agencies, and extended their network at the inter-Church level, as well as sector-wide, developing relationships with VCOSS and ACOSS.

After a move to Sydney, Sr Toni was, among many other things, Treasurer of ACOSS, and she continued to develop social service as an integral part of a Loreto education. On return to Melbourne



Sr Toni Matha
with CSSV
Chair Peter
Bearsley

in 1993, she began her work with the St Vincent de Paul Ozanam Community Centre, where she became a member of the Board, and was instrumental in setting up a community centre to complement but go beyond the services traditionally provided at Ozanam House. More recently, Sr Toni assisted St Vincent de Paul to set up the Compeer program, which matched volunteers as companions to people with a diagnosed mental illness.

Sr Toni was awarded membership of the Order of Australia in January 2007. Her citation read:

For service to the community, particularly the provision and development of services through the St Vincent de Paul Society, to people suffering from mental illness and drug and alcohol addiction, and to education.

Continued on page 10

chairman (cont.)

The homeless, destitute and most unlovable alcoholic man is the heart and centre of Corpus Christi Community. It is his home.

To give him dignity, a sense of belonging and a heartfelt conviction that he is loved and able to love is the source of our spirit and the purpose of our mission.

The Spirit of Corpus Christi Community

CSSV Operations

CSSV Staffing

Denis Fitzgerald continued as Executive Director in 2009. He and his small team are responsible for the substantial body of work that is outlined in the accompanying Executive Director's report. The Council and I are grateful for Denis' energetic and thoughtful leadership in all aspects of CSSV's operations.

2009 was Terry O'Shannassy's first full year as Member Support and Projects Coordinator. We are fortunate to have on our team someone with the depth of experience and the range of contacts within the broader church community that Terry brings to his role.

Chris Wade, the Office Coordinator, finished up with CSSV following the 2009 Annual General Meeting, and moved to a business development role with CSSV member Bethlehem Community Inc. It had been a pleasure for all of us to work with Chris during her time with CSSV, and her continued membership of the Catholic social services community ensures that there is no loss to the sector from her move.

Emmy Silvius took up the role vacated by Chris, in April 2009. Emmy has made a significant contribution during that period, in supporting the work of the office and the needs of Council, and in her involvement in member liaison, including preparation of media profiles of a number of agencies.

Finances

As the finance report on page 20 indicates, The Archdiocese of Melbourne continues to be the largest contributor to CSSV income, its \$235,511 contribution meeting 59% of revenue in 2009. As was the case in 2008, the Dioceses of Ballarat, Bendigo and Sale each contributed \$16,000. These contributions enable CSSV to function – we are very appreciative of them.

Salary and related costs accounted for 72% of CSSV expenditure for the year, the same percentage as in 2008. Total expenditure, at \$400,077, was up 19% on 2008, reflecting full staffing for the year.

Membership fees

An increase of around 25% in annual membership fees was announced at the 2009 Annual General Meeting. This reflected the change in the consumer price index since fees were last increased, in 2002. Under the new fee scale, the minimum fee, payable by members with expenditure less than \$100,000, increased to \$60; and the maximum fee, payable by members with expenditure in excess of \$7.5 million, increased to \$5,000.



CSSV Council Member Br Doug Walsh fms addresses a group of religious active in social service ministry in Victoria.

chairman

(cont.)

Member subscriptions, at \$62,591, accounted for 16% of income in 2009, up from 14% in 2008. This increase represented the increased fee levels, and receipts from additional members.

Because of the significant increase in 2009, the CSSV Council has decided to leave fees at their current levels for 2010.

Enrichment program

I felt very privileged to participate during September/October in an Enrichment program for leaders in Catholic social services in Australia, which involved a four-week course at Catholic University of Leuven (Belgium), preceded by several days of visits and meetings in Rome.

Organised and led by Catholic Social Services Australia, the theme of the program was Catholic identity in social services.

Other Victorian participants were CSSV Council members Fr Joe Caddy and Paul Fogarty, Jenny Glare from MacKillop Family Services, Deacon Jim Erskine from the Sale diocese, and Executive Director Denis Fitzgerald.

At a reporting back workshop on 18 December, the Victorian participants shared with other CSSV members a sense of what it was that made the program such a worthwhile experience for participants; and commenced shared reflection on follow up that is continuing to emerge.

A reflection on the following page provides some further details on the enrichment program.

Conclusion

The Catholic social services sector makes a major contribution to the wellbeing of Victorians, especially those who are marginalised or disadvantaged.

As a peak body for its member agencies, Catholic Social Services Victoria is privileged to work with the people and the organisations that are delivering these services. We look forward to continuing that work, in our shared mission to help build a more just and compassionate society in the State of Victoria.

Peter Bearsley

Chair, Catholic Social Services Victoria

If the poor are to be given priority, then there has to be enough room for an ethical approach to economics on the part of those active in the international market, an ethical approach to politics on the part of those in public office, and an ethical approach to participation capable of harnessing the contributions of civil society at local and international levels.

Message of Pope Benedict XVI for the Celebration of the World Day of Peace. 1 January 2009, para 12



The 1 December 2009 CSSV Political Forum brought together member organisations and leaders from the Government and the Parliamentary Opposition.

Pictured are Government Ministers, from left, The Hon Richard Wynne MP, Minister for Housing, Local Government and Aboriginal Affairs; the Honourable Lisa Neville MP, Minister for Mental Health, Community Services and Senior Victorians; and the Hon Rob Hulls MP, Deputy Premier, Attorney-General and Minister for Racing

chairman (cont.)

Exploring and promoting Catholic Identity: A personal reflection

Some of our member agencies have been increasingly concerned with preserving and promoting their Catholic identity in the face of pressures from Government funding and the necessary recruitment of professionally qualified staff who might not be Catholic or even Christian. In this context, Catholic Social Services Australia is to be congratulated in having arranged a four-week course at Catholic University Leuven (Belgium) in September-October 2009 around the theme of Catholic Identity, preceded by a few days of immersion in the roots and symbols of our Catholic heritage in Rome. I felt very privileged to participate in the 23-member group, along with our Executive Director, Denis Fitzgerald, Fr Joe Caddy (Chair of CSSA), Paul Fogarty (Centacare, Sandhurst), Jenny Glare (MacKillop Family Services) and Deacon Jim Erskine (Sale diocese). I think this was a very worthwhile experience for all of us.

The challenges that Catholic social service agencies face in Australia are clearly not unique – preserving and promoting a “Catholic identity” is a live issue in Europe and elsewhere. In our secular climate, and in the face of funding and recruitment pressures, it is very easy for a Catholic institution to fall back into simply promoting its values of care, compassion and respect for clients’ individuality. These, of course, are very important values and are to be encouraged. However, as these are secular humanist values as well, there is nothing particularly Catholic about operating this way. Token symbols such as occasional crosses, photos of Popes or Bishops or Founders, an annual Mass etc. won’t make an effective difference unless they really are more than tokens. To use a term from one of our Leuven Professors, such institutions are in danger of becoming “colourless”.

It seems to me at this stage that there are three essential conditions for Catholic identity in social service agencies; all are necessary but none is sufficient:

1. It must profess to be Catholic (at least implicitly) and be accepted as such
2. It must derive its inspiration from Jesus and the Gospels
3. It must demonstrate its commitment to key values derived from that inspiration, particularly –
 - Non-judgemental care and compassion
 - Preferential protection for the poor, vulnerable and marginalised
 - Respect for the unique dignity and person of the careseeker
 - Aim to restore dignity and responsibility as distinct from perpetuating dependency
 - Inclusiveness as regards those in need



Members of the Catholic Social Services Australia 2009 Enrichment Program meet with Cardinal Martino, then President of the Pontifical Council for Justice and Peace, in Rome.

But does Catholic identity matter? Dare I suggest that it really matters only if it makes a positive difference to the quality of care received by the careseeker. Not being directly involved in the provision of care or the leadership of a social service agency, I am conscious that I speak as one who is very much “less wise”. I suspect, though, that the inspiration derived from continual reflection on Jesus and the Gospels – and supported, confirmed and validated by Catholic social teaching – can give a powerful impetus and cohesion to the ethos and work of Catholic agencies.

This inspiration is the kernel of our organisations – the source from which comes our energy, our potential, our new life and our future. It contains the vision of what might be – the new heaven and new earth, where the lion and the lamb might lie down together and justice and peace reign – the “normative future”.

Professor Johan Verstraeten reminded us that leaders need to inspire and that inspiration needs vision. In the 2000-year tradition of compassion, care and respect inspired by Jesus and the Gospels and crystallised in Catholic Social Teaching, we have a wealth of material for inspiration. We can be proud of that tradition and hold our heads high in the face of secularism and economic rationalism, confident that no one has a better way of addressing disadvantage and building community.

Peter Bearsley

Chair, Catholic Social Services Victoria

executive director

Our Mission

CSSV's role is to assist the Catholic Church in Victoria to respond to the Gospel imperatives of service and work for justice.

Our member organisations, which are listed on page 22, stand with and serve those who are poor, disadvantaged and marginalised in many ways, spread across the State of Victoria. The services they provide covers a wide range of needs and activities: aged care, disability care, refugee settlement, mental health, youth and family support, domestic violence, health and prison chaplaincies, youth justice support, employment services, drought and bushfire relief, youth employment programs, pregnancy support, adoptions and permanent care services, accommodation and homelessness services, support for families of those in prison, respite services, special education programs, support for indigenous communities, drug and alcohol counselling, etc.

The provision of these Gospel-inspired services is inextricably linked with striving for justice in our society. To this end, some members are able to devote specific resources to public policy research, analysis, advocacy and public comment. Others, though, work for justice through their engagement with, and their empowerment and inclusion of, those who are marginalised or disadvantaged.

CSSV works to support these endeavours in a number of ways. The following sections outline this work under the following headings:

- Advocacy
- Member support
- Catholic ethos
- Cooperation with others

Advocacy

In partnership with members who have specific experience or expertise in a relevant area, CSSV engages in a range of advocacy activities on behalf of those we serve. In effect, this enables all members of the Catholic social services community to be represented in the public arena, and to pursue their social justice objectives. Together, we are able to contribute to giving effective voice to the experiences and struggles of people who are disadvantaged and marginalised.

During 2009, CSSV activity included:

2009 Victorian Political Forum. This was held on December 1 with 50 members and guests attending. Ministers Hulls, Neville and Wynne spoke about a wide range of issues affecting member interests and encouraged Catholic agencies to continue to engage with government policy formulation. Opposition representatives Mary Wooldridge, Robert Clark and Wendy Lovell also participated actively. 'Background notes' prepared for participants in the forum provided a summary of relevant Catholic social teaching and an outline of key issues of interest to members – a copy is available on the CSSV website.

Problem gambling. Our ongoing advocacy work in this area was mostly undertaken as part of the inter-Church problem gambling task force. Led by Mark Zirnsak of the Uniting Church. The Task Force is a regular presence in the discourse on problem gambling, and provides some counter-weight to the industry and related parties who seek expanded gambling activity without full regard for the social cost involved. Specific issues on which we were engaged include promotion of 'pre-commitment' mechanisms on electronic gambling machines, comment on the extension of Crown's gambling entitlements, and highlighting the State's continuing dependence on gambling revenue.

You know that we must love [those whom we serve] tenderly and respect them deeply. It is not enough for these maxims to be in our minds; we must bear witness to them by our gentle and charitable care.

Never take the attitude of merely getting the task done. You must show them affection, serving them from the heart, in enquiring of them what they might need, speaking to them gently and compassionately.

St Louise de Marillac, Founder, Daughters of Charity

executive director (cont.)

In residential care for those aged or disabled, Nazareth House provides a Catholic service based on Christian principles devoted to upholding the dignity of human life.

Our belief in the sacredness of life ensures the use of natural means to protect that life...

We maintain and where necessary, improve the quality of life to ensure that our residents are able to live and die with true dignity.

Sisters of Nazareth

Household energy bills: Support for research and advocacy by the St Vincent de Paul Society into the impact on poorer households of increased energy costs, and of the introduction of 'smart' electricity meters.

Out of home care: in consultation with relevant members, CSSV added its voice to calls on the Victorian Government to remedy deficiencies in the administration of child protection in Victoria. We also supported calls by the Child Safety Commissioner for wider community ownership of this challenging responsibility to this very vulnerable group of young people.

Homelessness: This is an area where CSSV members are very active. Our dialogue with the Victorian Government urged an expansive response by Victoria to Commonwealth initiatives; an increase in the stock of public housing; and the funding of services to complement the provision of shelter.

2009 Victorian Budget: Prior to the budget we joined with others in urging the full price indexation for welfare services, and we welcomed the Premier's pre-budget announcement that there would be no tax cuts in the budget.

CSSV welcomed the budget when it was delivered on 5 May. In the context of increased unemployment and reduced economic output, the Victorian Budget exceeded the expectations of many CSSV members in its provision of additional resources for many social support programs, and its emphasis on productive infrastructure investment – on balance, we saw it as a good budget for those who are marginalised or disadvantaged in Victoria.

Criminal justice issues: Our dialogue with the Victorian Government focused on respecting the dignity of those in prison in Victoria, and on advocating for rehabilitation and support services to facilitate their return to the general community. We argued in the media that the continued disproportionate representation of indigenous Australians and of others from disadvantaged backgrounds highlights the need for alternative approaches at all stages of the justice system, and for a strengthening of preventative systems.

Freedom of religion: The CSSV submission on a review of the Victorian Equal Opportunity Act provided an opportunity to analyse and explain the requirements of Catholic social service agencies to take into account religious commitment in their staffing decisions. Within a framework of support for human rights built on the dignity of each person, the submission argued that:



Some of the CSSV members who participated in the 1 December 2009 CSSV Political Forum.

executive director

(cont.)

'In order to effectively carry out this work, our mission on behalf of the church, Catholic organisations need to be able to adopt employment practices that will reflect the religious nature of our organisations ... That does not mean that all of our senior people need to be Catholic – some of our distinguished leaders in the sector are not Catholic – but it does mean that we need a critical mass within the leadership group of the organisation to retain affiliation with the Catholic Church.'

Continued involvement in a range of human rights issues is expected.

The Catholic **media** provided a ready outlet for our material during the year, but our presence in the secular media was modest. Better engagement with the media as a whole remains a priority.

Also a priority is moving beyond the media to effective **dissemination of material to the broad reaches of the Church**. Our involvement on the Steering group for 2009 Anti Poverty Week was a useful step in this direction, where CSSV alerted parishes and schools as well as member agencies to the aims and mechanics of anti-Poverty week.

Member support

CSSV works to establish a community of shared identity within Catholic social services, and thereby to promote cooperation and initiatives, to assist individual agencies where appropriate, and to maximise the impact of our services generally on those within the Victorian community who are most in need.

In the immediate **aftermath of the devastating February bushfires**, CSSV worked to channel offers of assistance to agencies that were able to utilise it; and we then worked with a number of member agencies to develop programs to support for medium and longer term community rebuilding in the communities across the State that were most affected. These projects are well underway. The Australian Catholic University is undertaking a rolling review of this work, which has also provided a base for the planning of further research into the contribution of not-for-profit agencies to post-disaster community rebuilding.

CSSV has been working closely with the various **Centacare organisations from Victoria and Tasmania** with the goal of formalising links between them in order to enable a united interface with contracting parties, including Government.

Cooperation and the deepening of relations between member agencies was, thus, a feature of some of our major activities during the year. Esther's Voice, a cooperative venture between three CSSV members – Good Shepherd Youth and Family Services, MacKillop Family Services, and Jesuit Social Services – also highlights the continuing interest in closer cooperation, a theme that will remain a focus into the future. As a peak body, CSSV also has a mandate to foster cooperation and collaboration within the sector, where that will provide a better outcome for the communities that we serve.

A regular monthly update for members and friends – our **miniMICAH** series – received positive feedback, and was complemented by regular publication of items in the Catholic media, and on our website. It did not, however, prove to be feasible to continue the more substantial quarterly, **Micah**. Our commitment to the production and dissemination of analysis and reflection that will support members in their work for justice and loving service remains undimmed, and we remain alert to the most effective ways of communicating this work across the network.

Our vision is to provide choice and opportunity for the senior members of our community, which is the primary driving focus of our activities at Catholic Homes.

It is inspired by our respect for the intrinsic value and dignity of each person, as well as their past and ongoing contributions to community life.

Catholic Homes

executive director (cont.)

Yours must be a work of love, of kindness, you must give your time, your talents, yourselves. The poor person is a unique person of God's fashioning with an inalienable right to respect.

You must not be content with tiding the poor over the poverty crisis: you must study their condition and the injustices which brought about such poverty, with the aim of a long term improvement.

Fredrick Ozanam, Founder
St Vincent de Paul Society

Our **Breakfast Briefing series** became well established over the course of the year. Averaging around 25 participants, the briefings provided convivial forums for engagement with topics that were of enough interest to get people out of bed an hour or two earlier than usual. Briefings for the year were:

- 27 May, Frank Quinlan, CEO of Catholic Social Services Australia
- 22 July, Janet Cribbes, post-bushfire community development
- 8 September, Fr Bruce Duncan, CsSR, on the Encyclical 'Caritas in Veritate'
- 28 October, Bernie Geary, Child Safety Commissioner

Other member gatherings included the Commissioning Mass/AGM and the annual dinner. Both were well attended by member agencies and the broader Catholic social services community.

St Vincent de Paul Society's Theresa Wilson's address at the **2009 Annual General meeting** focused on the opportunities and challenges of engaging younger people in our work. She stressed the need to take steps to positively welcome younger people, to provide them with formation and responsibility, but not to overburden them!

Barrister Julian McMahon spoke at the **Annual Dinner**, challenging us to take human rights seriously, and to engage with the community on this. The promotion of true human rights is an important way of implementing the gospel imperatives to respect the inherent dignity of all, and to work for justice. And, if we aren't engaged, we can be reduced to complaining from the sidelines about the course of the debate.

In her response to Julian's speech, MacKillop Family Services' Helen Burt suggested that social service agencies are, in fact, fighting for human rights every day, even though we may not think of our work in that way. What could be more fundamental than the right to a home, an education or protection against abuse, as we work to insist on the dignity of each person at each stage of life?

Forums with a more specific focus included:

- A review of the response to the bushfires by the Melbourne Archdiocese and its parishes and agencies.
- Forum on risks involved in holding Government contracts, led by Frank Quinlan
- Meetings on aspects of homelessness; on the Political Forum; and on various Catholic Ethos themes, as recorded in the following section.



Members of the Council of CSSV at the CSSV Annual Dinner, August 2009.

From left: Peter Bearsley (Chair of Council); David Beaver (CEO, Centacare Ballarat); Arda Tymensen (CEO, Centacare Gippsland); Fr Tony Kerin (Episcopal Vicar for Justice & Social Service); Johanna Snelleman (CEO, Marillac); Paul Fogarty (Director, CentaCare Sandhurst); Marilyn Webster (Social Policy and Research Manager, Good Shepherd Youth and Family Services); Fr Joe Caddy (Chief Executive Officer, Centacare Catholic Family Services); Mr Brian Dalton (Chief Executive Officer, St Vincent de Paul Society).

executive director

(cont.)

Catholic ethos

CSSV works to assist the reflection of the Catholic social services sector on its Catholic identity, and thereby to increase effectiveness in our work of service and in efforts to build a more just and compassionate society. This strategic priority also overlaps much of our other work – it helps inform our advocacy agenda, and is a key element in our member support work.

Activities undertaken during 2009 included:

Catholic social teaching underpinned our public policy analysis, as reflected in various submissions and statements. We published comment on recent official Church reflections on social and economic issues, and produced a paper on developments in Catholic social teaching – these items are on our website: www.css.org.au. Late in the year CSSV joined a partnership with Centacare Ballarat and ACU Ballarat to develop ways of engaging member agencies across Victoria in reflection on how Catholic social teaching might impact on their own operations.

As the Chairman's report notes, several people associated with CSSV participated in an **Enrichment program on Catholic identity in social services**, organised by Catholic Social Services Australia for leaders across the country. Several subsequent discussions and workshops, in November and December, provided an opportunity to reflect on the implications of this program: among other things, it enhanced the capability of participants to engage others in reflection on these matters, and highlighted the need for continuing staff formation at all levels within member agencies. Follow up work in these areas will continue.

Dialogue on features of **counselling in a Catholic agency** was one outcome of the enrichment program. A series of dialogues in late 2009 fed into a paper on this subject delivered to the National Colloquium for Catholic Bioethicists. It analysed features of counselling in a Catholic agency, and highlighted the need for continued dialogue within agencies and more broadly to ensure that people and processes are in place to maintain a continued focus on mission, and particularly in recruitment and in staff formation. These issues are important, because the services are important: they are needed by those who are served.

In September 2009 we organised a gathering of some 20 **Religious women and men who are associated with Catholic social service programs**. The purpose of the gathering was to thank them for their work, and to support them. A focus of the meeting was the impact of the charisma of Religious Congregations on the organisations they are associated with. Further activity is planned.

A CSSV forum in April 2009 focused on **ministering to the spiritual needs of aged care residents**. The group valued the sharing of experience and of issues, and was keen to maintain contact and to take further some of the issues discussed. CSSV joined with Catholic Health Australia later in the year to, among other things, highlight the work of the Little Sisters of the Poor following the canonization of St Jeanne Jugan.

CSSV assisted Bishop Christopher Prowse in organising a **series of three seminars on fostering Catholic Identity** in health, welfare and education agencies in the Archdiocese of Melbourne. The seminars ranged widely across theological and practical issues, and provided a unique forum for the sharing of views and experience among leaders and experts engaged in varying aspects of the Church's broad mission of service.

The promotion and transmission of the mission, spirit and guiding values of Good Shepherd will be a priority in staff development and formation.

Guided by the Mission Statement, openness to change and innovation will characterize Good Shepherd's presence in local communities.

Good Shepherd Youth and Family Services. Mission and Spirit

Continued on page 18

executive director (cont.)

Our Vision:

A world where people live free from poverty and belong to a community that is compassionate, just and inclusive of all.

Our Mission: The Mission addresses homelessness and disadvantage by providing a range of diverse and creative services to:

- ensure people have access to necessities including housing, food and health care
- enable people to connect with their community and develop support networks that sustain and nurture their lives

Mission statement,
Sacred Heart Mission

Ensuring effective ***liaison between the social services sector and the Church as a whole*** is a priority for CSSV. Our liaison with the bishops of Victoria, the active work of Episcopal Vicars in social services and aged care, systematic contact with Religious Congregations, and, an emerging priority, feedback and liaison with parishes are all part of this role.

Cooperation with others

Catholic Social Services Victoria works with a wide range of people and organisations in pursuit of our goals.

Firstly, our member organisations, their leaders and their people generally.

Two people warrant particular mention. Michael Yore had been CEO of Good Shepherd Youth and Family Services for more than 20 years before he departed during 2009 to take up the position of Director for Mission and Justice with the broader Good Shepherd community. Paul Linossier, a past Chair of CSSV as well as the founding CEO at MacKillop Family Services, took up a new career direction as Executive Director, Early Childhood Development, within the Victorian Department of Education and Early Childhood Development. Both Paul and Michael have made a fantastic contribution to the mission of Catholic social services in Victoria, as well as to their own organisations. We wish them well in their new endeavours, as we welcome Micaela Cronin and Chris Walsh as the new CEO's of MacKillop and Good Shepherd.

We mourned the passing in December 2009 of Sr Ann Halpin pbvm, who had devoted many years to service and justice for those who were marginalised within Australian society. Wellsprings for Women, at Dandenong, remains as a tribute to her vision and commitment.

The Bishops and their representatives auspice our work, and their interest and cooperation is very important for our success, as we collaborate in their broader mission. Archbishop Denis Hart, Bishops Peter Connors, Joseph Grech and Christopher Prowse are all strong supporters. Bishop Prowse worked closely with CSSV in his role as Episcopal Vicar for Justice and Social Service prior to his appointment during the year as Bishop of Sale, so a particular thanks to Bishop Chris for his guidance and support.

Many others who work with the Bishops are also key to our activities. Fr Tony Kerin, the current Episcopal Vicar for Justice and Social Service in the Melbourne Archdiocese, Monsignor Anthony Ireland, Episcopal Vicar for Health and Aged Care, Fr Peter Slater of the Sale Diocese, and Francis Moore, Business Manager of the Archdiocese of Melbourne are prominent among this large group.

The Chairman's report thanks the members of the CSSV Council for their contribution. The Chair, Peter Bearsley, and the members of Council are central to the work of CSSV, and without their contribution the organisation would be different in nature, and much diminished. Their wisdom, commitment and availability made such support all the more valuable.

The Chairman's report also thanks our staff – Terry O'Shannassy, Chris Wade up until April 2009, and Emmy Silvius since April 2009 – for their contribution to CSSV and its mission. To this I add my own thanks for the support that each of these has given me over the period.

executive director

(cont.)

There are many other elements of the broader Church community without whom we could not work effectively:

- Catholic Social Services Australia, which part-funds our work, and is the main conduit for advocacy etc at the national level for the Catholic social service sector
- The many Parishes and Religious Congregations with whom we interact
- Former CSSV personnel, and people who have been active in the sector over the years, whose availability for advice and support is very much appreciated
- Caritas, and other social justice agencies of the Church in Victoria and beyond
- Many health, education and other Catholic agencies in Victoria – including the Aboriginal Catholic Ministry, the various Catholic Education Offices, the Australian Catholic University, the Pastoral Planning Offices of the Dioceses of Ballarat and Sandhurst, the staff of the Australian Bishops Conference, etc.

There are also many others, individuals and organisations, who are part of this work, to whom we are also very grateful. They include:

- Colleagues from other Churches, including other members of the Social Issues Commission of the Victorian Council of Churches, leaders of other social services peak bodies, and members of the Inter-Church Gambling Taskforce
- The Victorian Council of Social Services, the Council to Homeless Persons, and the other sector peak bodies operating in Victoria
- Various coalitions and committees that focus on particular issues, etc: The Meeting Point Project that focuses on the nexus between education and welfare is one such body
- Those in Government, Parliament and in other organisations who share our goals and who strive with us to support human dignity and the development of a more just society
- Financial supporters, through sponsorship of events, etc.

Conclusion

It has been a privilege to represent the Catholic social services sector during 2009, and to work with such a dedicated and gifted group of people.

My colleagues and I at CSSV look forward to continuing to work with our members and the many others with whom we cooperate as they stand with and serve the poor, disadvantaged and marginalised, and as we work together for a just, equitable and compassionate society.

May our work, as part of the Church, make us even more effective in standing with those who need us most, and in whom we meet the face of Christ. May our work continue to reflect the expectation expressed by the Second Vatican Council 35 years ago:

The hopes and the joys, the griefs and anxieties of the people of this age, especially those who are poor or in any way afflicted, these are the joys and the hopes, the griefs and the anxieties of the followers of Christ.

(Gaudium et Spes, para 1)

Denis Fitzgerald
Executive Director

Our Mission:
Standing in solidarity with those in need.
Expressing a faith that promotes justice.

Our Values:
Welcoming – forming strong, faithful relationships

Discerning – being strategic about where we can have the greatest impact

Courageous – standing up boldly to effect change.

Jesuit Social Services

CSSV Income and Expenditure, 2009, and previous periods:			
	2009	2008	2007
	12 months	12 months	11 months
	Jan-Dec 09	Jan-Dec 08	Feb-Dec 07
Income			
Membership fees	\$62,591	\$47,648	\$43,170
Grants from regional Dioceses	\$48,000	\$48,000	-
Support from Archdiocese of Melbourne	\$235,511	\$194,662	\$165,161
CSSA support	\$30,000	\$30,000	\$30,000
Other	\$23,975	\$17,200	\$43,034
Total	\$400,077	\$337,510	\$281,365
Expenditure			
Staff and related costs	\$286,223	\$244,419	\$166,868
Other operating	\$113,854	\$93,091	\$114,497
Total	\$400,077	\$337,510	\$281,365
Net result	-	-	-

CSSV's net financial result

A zero net financial result is achieved because the contribution from the Archdiocese of Melbourne is adjusted so that total income equals total expenditure.

CSSV budgets to break even for the year. In recent years, expenditure and other revenue levels were such that the full amount of the Archdiocesan support was not required to be drawn down. In 2009, the contribution by the Archdiocese was slightly higher than budgeted.

Income

- The Archdiocese of Melbourne continues to be the largest contributor to CSSV income, its \$235,511 contribution meeting 59% of revenue in 2009.
- As was the case in 2008, the Dioceses of Ballarat, Bendigo and Sale each contributed \$16,000.
- Member subscriptions, at \$62,591, accounted for 16% of income, up from 14% in 2008.
- The contribution from Catholic Social Services Australia of \$30,000 towards the cost of the member support function continues to be appreciated by all parties.

Expenditure

- Salary and related costs accounted for 72% of CSSV expenditure in 2009, the same percentage as in 2008.
- Total expenditure, at \$400,077, was up 19% on 2008, reflecting full staffing for the year.

Trust fund

CSSV maintains a Trust Fund that can be used for the purposes of the organisation. The balance in the Fund at 31 December 2009 was \$119,132. \$10,000 from the Trust Fund was transferred to CSSV income during 2009.

council & membership

CSSV Council

Mr Peter Bearsley (Chairman)

Most Rev Christopher Prowse DD

(until July 2009)

At that time, Auxiliary Bishop of Melbourne, and
Episcopal Vicar for Justice and Social Services

Rev. Anthony Kerin PP EV (from August 2009)

Episcopal Vicar for Justice and Social Services

Ms Carol Vale (Deputy Chair)

Coordinator

Bethlehem Community Inc

Mr David Beaver (Treasurer from May 2009)

Director

Centacare Ballarat

Fr Joe Caddy (Treasurer until May 2009)

Chief Executive Officer

Centacare Catholic Family Services

Mr Brian Dalton

Chief Executive Officer

St Vincent de Paul Society

Mr Paul Fogarty

Director

CentaCare Sandhurst

Mr Patrick Gallagher

Community Director

Corpus Christi Community

Mr Janis Klavins

(elected March 2009, R.I.P. Nov 2009)

Deputy CEO

Villa Maria

Mrs Helen McPhee (until March 2009)

General Manager Development Services

Villa Maria

Mr Bernie O'Regan

Manager, Family and Community Services

MacKillop Family Services

Ms Johanna Snelleman

Chief Executive Officer

Marillac

Ms Arda Tymensen

Director

Centacare Gippsland

Br Doug Walsh fms

Representative of Catholic Religious Victoria

Ms Marilyn Webster

Social Policy and Research Manager

Good Shepherd Youth and Family Services

CSSV Council:

Membership of Committees

Governance and Finance Committee

Peter Bearsley (Chair)

Bernie O'Regan (from May 2009)

Brian Dalton

David Beaver

Fr Joe Caddy (until May 2009)

Denis Fitzgerald

Member Support Committee

Arda Tymensen (Chair)

Carol Vale

Br Doug Walsh fms

Paul Fogarty,

Terry O'Shannassy OAM

Research, Policy and Advocacy

Committee

Fr Joe Caddy (Chair from May 2009)

Johanna Snelleman (Chair until May 2009)

Marilyn Webster

Patrick Gallagher

Gavin Dufty

Denis Fitzgerald

Catholic Ethos and Identity Committee

(from July 2009)

Br Doug Walsh fms (Chair)

Carol Vale

David Beaver

Paul Fogarty

council & membership (cont.)

CSSV Members

Bethlehem Community Inc
Catholic Chaplains' Association for Health Care
Catholic Solo Parents
Centacare Catholic Family Services
Centacare Ballarat
CentaCare Sandhurst
Centacare Gippsland
Corazon
Corpus Christi Community
Early Education Program for Hearing Impaired Children
Edmund Rice Camps
Good Shepherd Aged Services
Good Shepherd Youth and Family Services
Jesuit Social Services
John Pierce Centre for Deaf Ministry
Kewn Kreestha
Keysborough Learning Centre
Larmenier Child and Family Centre
MacKillop Family Services
Marillac
McAuley Community Services for Women
Office for Justice & Peace, Archdiocese of Melbourne
Pregnancy Support Service, Frankston
Project Dreaming Tracks
Sacred Heart Mission St Kilda Inc
Shekinah Homeless Services Inc
Sisters of Charity Community Care Limited
Society of St Vincent de Paul
Southern Cross Care (Vic)
St Mary's House of Welcome Ltd
Villa Maria
Wellsprings for Women

Acknowledgements

In carrying out its mission, Catholic Social Services Victoria relies on the input of many people and organisations, as mentioned in the various parts of this annual report.

In this section, we acknowledge with thanks the subscriptions paid by our members, and additional financial and other support from the following:

Aboriginal Catholic Ministry
Archdiocese of Melbourne
Australian Catholic University
Bernie Geary
Caritas Australia
Carol Vale and Rhonda Geary
Catholic Communications Melbourne
Catholic Development Fund, Archdiocese of Melbourne
Catholic Education Office, Melbourne
Catholic Social Services Australia
Centacare Catholic Family Services
Dioceses of Ballarat, Sale and Sandhurst
Fr Bruce Duncan CsSR
Gadens Lawyers
Helen Burt
James McGarvey
Janet Cribbes
Julian McMahan
Loreto Mandeville Hall
May Mauseth Johnston
Peter Anderson
St Vincent's Health
Teknocorp Electronic Security Systems
Theresa Theil

I was hungry and
you gave me food,
I was thirsty and
you gave me
something to drink,
I was a stranger and
you welcomed me...

Matthew 25:35ff



Catholic Social Services
Victoria

383 Albert Street, East Melbourne Vic 3002. PO Box 146 East Melbourne 8002
Telephone: 03 9287 5566 Fax: 03 9287 5567 Email: office@css.org.au Website: www.css.org.au
ABN: 23 709 016 343